



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/2/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:00 AM **Departure:** 3:15 PM

CCLC-1114
Growing Room CDC
 1200 Manchester Expressway Columbus, GA 31904 Muscogee County
 (706) 596-1234 jcarpenter@growingroomusa.com

Regional Consultant
 Penny Svenson
 Phone: (470) 346-1037
 Fax: (678) 891-5613
 penny.svenson@decal.ga.gov

Mailing Address
 PO Box 4216
 Columbus, GA 31914-0126

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/02/2025	Complaint Investigation & Monitoring Visit	Good Standing	
11/18/2024	Complaint Closure	Good Standing	
11/18/2024	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	Two Year Olds	3	15	C	21	C	NA	NA	Lunch, Transitioning
Main	Room 10	Six Year Olds and Over	1	20	C	26	C	36	C	Lunch, Transitioning
Main	Room 11	GA PreK	1	16	C	21	C	NA	NA	Transitioning, Lunch
Main	Room 12		0	0	C	22	C	31	C	
Main	Room 13	One Year Olds	2	14	C	19	C	NA	NA	Nap, Transitioning
Main	Room 14		0	0	C	16	C	NA	NA	
Main	Room 2	Two Year Olds	3	16	C	21	C	NA	NA	Lunch, Transitioning
Main	Room 3	Infants	1	6	C	10	C	NA	NA	Feeding, Nap, Floor Play
Main	Room 4	Three Year Olds	1	13	C	20	C	NA	NA	Nap, Lunch, Transitioning
Main	Room 5	Four Year Olds	1	12	C	21	C	NA	NA	Lunch, Transitioning, Nap

Main	Room 6	One Year Olds	3	13	C	15	C	NA	NA	Lunch, Transitioning, Nap
Main	Room 7	Infants and One Year Olds	4	20	C	23	C	NA	NA	Feeding, Transitioning, Nap, Floor Play
Main	Room 8	Three Year Olds	2	12	C	21	C	NA	NA	Transitioning, Nap
Main	Room 9	Three Year Olds	1	9	C	21	C	NA	NA	Nap, Transitioning
Total Capacity @35 sq. ft.: 277					Total Capacity @25 sq. ft.: 296					
Total # Children this Date: 166					Total Capacity @25 sq. ft.: 296					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1	62	C
Main	Playground 2	76	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
18	23	33	28	21	8	31

Comments

April 2, 2025--The Complaint Investigation/Monitoring Visit was conducted on this date. There were no findings on the regulatory visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 4/2/2025

VisitType: Complaint Investigation &
Monitoring Visit

Arrival: 9:00 AM

Departure: 3:15 PM

CCLC-1114

Growing Room CDC

1200 Manchester Expressway Columbus, GA 31904 Muscogee
County
(706) 596-1234 jcarpenter@growingroomusa.com

Regional Consultant

Penny Svenson

Phone: (470) 346-1037

Fax: (678) 891-5613

penny.svenson@dec.al.ga.gov

Mailing Address

PO Box 4216

Columbus, GA 31914-0126

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1.06 Bathrooms

Technical Assistance

Technical Assistance

The Consultant discussed with the Director to monitor vents in bathrooms and ensure they were operable,

Correction Deadline: 5/2/2025

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

The Consultant discussed with Management to have the divits on the Main Playground 1 repaired so that a tripping hazard was not posed.

Correction Deadline: 4/2/2025

Food Service

Technical Assistance

The Consultant discussed with the Director that center Personnel shall ensure that children do not have excessive amounts of food in their mouths while eating and are chewing their food appropriately to prevent instances of choking. Children shall always be seated when eating and shall not be allowed to lie down or be put to sleep while food is present in their mouths.

Correction Deadline: 4/2/2025

Technical Assistance

The Consultant discussed with the Director that food shall be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes, and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability.

Correction Deadline: 4/2/2025

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR**Met****Comment**

Evidence observed of 100% of center staff certified in First Aid and CPR that was required to have the training by this date.

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**Comment**

Adequate supervision observed on this date.

Technical Assistance

The Consultant discussed with the Director that children shall be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.

Correction Deadline: 4/2/2025

The following information is associated with a Complaint Investigation Visit:

Health and Hygiene

Correction Deadline: 11/18/2024

Corrected on 4/2/2025

The Correction was made. The incident was related to a previous complaint investigation.