Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/19/2025 **VisitType:** Licensing Study **Arrival:** 9:30 AM **Departure:** 2:30 PM

CCLC-39336
ICare Child Development Center, LLC
7 Anniston Avenue Atlanta, GA 30317 DeKalb County
(404) 790-5655

Regional Consultant
Jessica Johnson
Phone: (770) 357-5090
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Mailing Address
Same

Quality Rated: No

Compliance Zone Designation		
11/19/2025	Licensing Study	Good Standing
08/26/2024	Complaint Closure	Good Standing
08/26/2024	Complaint Investigation & Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	1st L Thriving Three's	Three Year Olds and Four Year Olds	2	13	C	17	C	NA	NA	Circle Time
Building 2	1st R Terrific Two's	One Year Olds and Two Year Olds	2	16	C	17	C	NA	NA	Circle Time,Story
		Total Capacity @35 sq. ft.: 34			Total Capacity @25 sq. ft.: 0					
Main	A - 1st R	One Year Olds	1	5	C	5	C	NA	NA	Free Play,Diapering
Main	B - 2nd R	Infants and One Year Olds	1	6	C	6	C	NA	NA	Nap
Main	C - 2L	Infants and One Year Olds	2	8	C	8	C	NA	NA	Nap,Transitioning
Main	D-1L		1	0	C	3	C	NA	NA	Nap
		Total Capacity @35 sq. ft.: 22			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 48		Total Capacity @35 sq. ft.: 56			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Building 2	Building 2 porch	4	C
Main	Back	18	C
Main	Building 1 Frontyard left	3	C
Main	Building 1 porch	3	C
Main	Building 1 Right front yard	4	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
17	12	10	13	4	0	0

Comments
On this date, Jessica Johnson (JJ), Consultant, reviewed the visit report with Director Katrina Pettway.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities **Met**

Comment
Age-appropriate activities observed throughout the center.

Comment
Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR) **Technical Assistance**

Correction Deadline: 9/9/2024

Corrected on 11/19/2025
.12(2) - The previous citation was corrected on this date as no hazards were observed.

Technical Assistance
591-1-1-.12(2) - Discussed removing the broken handle bar on the children's refrigerator in the dramatic area in classroom Building II 1st L.

Correction Deadline: 11/19/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment
Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms **Not Met**

Finding
591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the restroom in classroom Building II 1st L was not ventilated, the window did not have a screen, and was not propped open on this date.

POI (Plan of Improvement)
The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

Correction Deadline: 12/3/2025

591-1-1-.19 License Capacity(CR) — Not Met

Finding
591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that 4 children were observed in classroom Main D-1 L. The license capacity for this classroom was 3.

POI (Plan of Improvement)
The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 11/19/2025

591-1-1-.25 Physical Plant - Safe Environment(CR) — Not Met

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based observation that the following hazards were observed:

Building II 1st R
- Diaper wipes and empty plastic grocery bags were observed on the bottom of the gray cabinet behind the diapering table.
- Cleaning supplies were observed in an unlocked cabinet under the sink.

Building II 2nd R
- Diaper wipes, Vaseline, and sun block were observed stored in the unlocked clear containers near the right side of the classroom.

Building II 1st L
- Bug spray, sun block, and diaper wipes were observed in a bag hanging from the first entrance door accessible to children in care.

Building 2:2nd R:
- There was a plastic grocery bag hanging from the hooks.
- There were diaper wipes stored in the clear containers on the back wall accessible to children in care.

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 11/19/2025

Recited on 11/19/2025

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

Main Building 1st R
- There was a rusted floor vent in the classroom.

Main Building 2nd R:
-There was peeling plaster on the wall near the sink at the entrance door.
- There were two rusted floor vents in the classroom.

Building II 1st L
- Two rusted vents were observed on the right side of the classroom.

POI (Plan of Improvement)
The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 11/19/2025

591-1-1-.26 Playgrounds(CR) **Not Met**

Finding
591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following hazards were observed:

Back playground:
- Rust on all the swing chains.
- Rust on three out of six tricycles.
- Protruding bolts under the wooden climbing ladder accessible to children in care.

POI (Plan of Improvement)
The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 12/3/2025

Finding
591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on a review of records that the ASTM certification for the Large play structure on the Back playground was not on file on this date. Due to lack of documentation, it was unable to determine if the poured resilient surfacing was adequate for the equipment on the Main Back playground.

POI (Plan of Improvement)
The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 12/3/2025

Technical Assistance
591-1-1-.26(9) - Discussed removing the acorns from the right side of Playground Building 1 Right front yard and removing the water hose from the Back playground.

Correction Deadline: 11/19/2025

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that there was a 6 and a half inch gap on the bottom of the concrete near the right side of the back fence.

POI (Plan of Improvement)
The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 12/19/2025

Food Service

591-1-1-.15 Food Service & Nutrition **Technical Assistance**

Comment
Center menu meets USDA guidelines.

Technical Assistance
591-1-1-.15(3) - Please ensure to monitor the thermometers in classroom Main A- 1st R and Main B-2nd R.

Correction Deadline: 11/19/2025

591-1-1-.18 Kitchen Operations **Met**

Comment
Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Hand washing requirements for diapering were discussed with the director on this date.

Correction Deadline: 9/9/2024

Corrected on 11/19/2025
.10(4) - The previous citation was corrected on this date as the Consultant observed the diapering pads in each classroom in good repair.

591-1-1-.17 Hygiene(CR) **Not Met**

Finding
591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that a 1-year-old child's hands were not washed with liquid soap and warm running water after diapering in classroom Main A 1st R.

POI (Plan of Improvement)
The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 11/19/2025

591-1-1-.20 Medications(CR) **Not Met**

Finding
591-1-1-.20(2) requires that written authorization to dispense medication is limited to two weeks unless otherwise prescribed by a physician or authorized under Georgia law. Medication shall only be dispensed out of its original container which must be labeled with the child's name or as authorized under Georgia law. It was determined based on a review of records that medication was dispensed beyond two weeks without the physician's authorization.

POI (Plan of Improvement)
The Center will train all Staff on the medication requirements. The designated person(s) will monitor the dispensing of medications.

Correction Deadline: 11/19/2025

Organization

591-1-1-.16 Governing Body & License **Technical Assistance**

Technical Assistance
591-1-1-.16(f) - Please ensure submitting a Amendment for the additional classroom in Building II.

Correction Deadline: 11/19/2025

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Technical Assistance**

Technical Assistance
591-1-1-.21(1)(q) - Please ensure that the Safe Sleep practices form are added to the infant records.

Correction Deadline: 11/24/2025

Technical Assistance
591-1-1-.21(4) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.
Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.
Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx or through the Center on Shaken Baby Syndrome found at: https://dontshake.org/.

Correction Deadline: 11/24/2025

Safety

591-1-1-.05 Animals **Met**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) **Met**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment
Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Discussed SIDS and infant sleeping position.

Comment
The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Correction Deadline: 8/30/2024

Corrected on 11/19/2025
.30(1)(d) - The previous citation was corrected on this date as no hazards were observed.

Staff Records

Records Reviewed: 10 **Records with Missing/Incomplete Components: 5**

Staff # 1 Not Met

Date of Hire: 01/10/2022

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 3 Not Met

Date of Hire: 10/10/2023

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 6 Not Met

Date of Hire: 04/21/2025

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 9 Not Met

Date of Hire: 04/02/2024

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing,.14(2)-First Aid Missing,.14(2)-CPR missing

Staff # 10 Not Met

Date of Hire: 11/01/2022

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR) **Met**

Comment

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding

Previously Cited: 591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined based on a review of records that staff # 1, staff #2, staff # 7, staff # 8, staff # 10, and staff #11 did not have a current CPR/1st aid certification on file on this date.

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that Staff # 9 hired on April 2, 2025, did not complete the biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid.

POI (Plan of Improvement)

Previously Cited: The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employmentvand that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 12/4/2025

Recited on 11/19/2025

Finding
591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training.
It was determined based on a review of records that Staff #3 hired on October 10, 2023 and Staff # 4 hired on April 21, 2025, did not have a current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training.

POI (Plan of Improvement)
The Director will schedule and/or position caregiver Staff throughout the Center to ensure at least one currently pediatric CPR and First Aid trained Staff person is present in each classroom where children are present.

Correction Deadline: 12/4/2025

591-1-1-.33 Staff Training **Technical Assistance**

Correction Deadline: 9/9/2024

Corrected on 11/19/2025
.33(3)(a)-(k) - The previous citation was corrected on this date as the Consultant observed the documentation complete.

Correction Deadline: 9/25/2024

Corrected on 11/19/2025
.33(5) - The previous citation was corrected on this date as the Consultant observed the documentation complete.

Technical Assistance
591-1-1-.33(5)(a) - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 12/19/2025

Technical Assistance
591-1-1-.33(6) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 11/29/2025

591-1-1-.31 Staff(CR) **Not Met**

Finding
591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that Staff # 1 hired on January 10, 2022, Staff # 3 hired on October 10, 2023, Staff # 6 hired on April 21, 2025, Staff # 9 hired on April 2, 2024, and Staff #10 hired on November 1, 2025 did not have the minimum academic requirements for the lead teacher position as of this date.

POI (Plan of Improvement)
A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

Correction Deadline: 12/31/2025

Recited on 11/19/2025

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 8/26/2024

Corrected on 11/19/2025
.32(1) - The previous citation was corrected on this date as the Consultant observed the appropriate ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.