



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/21/2023 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:15 AM **Departure:** 4:30 PM

CCLC-38620

Prime Care Learning Center IV

94 Stoney Brook Way McDonough, GA 30253 Henry County
(770) 898-4050 tequilla@primecarelearning.com

Regional Consultant

April Brown

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Mailing Address

P.O. Box 960295
Riverdale, GA 30296

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/21/2023	Complaint Closure	Good Standing	
11/21/2023	Complaint Investigation & Licensing Study	Good Standing	
10/02/2023	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants and One Year Olds and Two Year Olds	1	4	C	19	C	NA	NA	Floor Play,Nap
Main	B- 2L		0	0	C	10	C	NA	NA	Not In Use
Main	C- 3L		0	0	C	19	C	NA	NA	
Main	E- 5R		0	0	C	35	C	NA	NA	
Main	F- 4R	Six Year Olds and Over	1	11	C	27	C	NA	NA	Free Play
Main	G- 3R		0	0	C	25	C	NA	NA	Not In Use
Main	H- 2R	Three Year Olds and Four Year Olds	1	10	C	25	C	NA	NA	Centers
Main	I- 1R		0	0	C	20	C	NA	NA	
Total Capacity @35 sq. ft.: 180					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 25			Total Capacity @35 sq. ft.: 180			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Left	16	C
Main	B- Rear	92	C
Main	C- Right	86	C

Comments

CI/LS was completed on this date.

Plan of Improvement: Developed This Date 11/21/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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Study

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Technical Assistance

Please ensure all classrooms have a variety of age-appropriate toys and play materials be available, stored on low, open shelves accessible to children in each room or assigned area as required.

Correction Deadline: 12/21/2023

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities at this time.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Parent authorizations obtained and completed on this date.

Comment

Records were observed to be complete and well organized on this date.

Evening Care

591-1-1-.32 Staffing/Supervision(CR)

Met

Comment

No evening care hours provided.

Facility

Technical Assistance

Please ensure the children's bathrooms in the first right and second right classrooms are cleaned daily with a disinfectant to ensure strong odors are not present.

Correction Deadline: 11/21/2023

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be met by the center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Technical Assistance****Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

Technical Assistance

Please ensure the Center and surrounding premises are kept clean, free of debris and in good repair. Please ensure the boarder on the back wall in the third left classroom, the boy's bathroom light in the first right classroom and the ceiling tile in the boy's bathroom in the fourth right classroom are in good repair as required. These items were in the process of being repaired and will be completed by December 1, 2023 per the director.

Correction Deadline: 11/21/2023

591-1-1-.26 Playgrounds(CR)**Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute due to rain.

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation the following playground equipment was not in good repair:

Playground A

- * The red car rider with the yellow top was broken.

Playground B

- * Chipped paint and rust was present on the red tricycle and on three yellow tricycles.
- * Two inflatable balls were observed to be flat.
- * The basketball goal was broken at the base.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 12/1/2023

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation the following playground hazards were present:

Playground A

- * The PVC pipes surrounding the play area was observed to be cracked and broken.

Playground B

- * Two heavy rocks were observed to be present on the playground area near the basketball goal.

Playground C

- * A water hose was not properly secured as it was observed to be unrolled located on the sidewalk.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 12/1/2023

591-1-1-.15 Food Service & Nutrition**Not Met****Technical Assistance**

Please ensure that meals and snacks are served, with serving sizes dependent upon the age of the child, that meet nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program. Meals and snacks shall be varied daily, and additional servings of nutritious food shall be offered to children over and above the required daily minimum, if not contraindicated by special diets. Consultant discussed restricted food items with the cook on this date.

Correction Deadline: 11/21/2023**Finding**

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on observation one infant feeding plan form was incomplete as it did not contain instructions for the introduction of solid foods as required. Additionally, one infant feeding plan was not on file.

POI (Plan of Improvement)

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 11/23/2023**Technical Assistance**

Please ensure that food be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability. Consultant discussed rule with the cook on this date.

Correction Deadline: 11/21/2023**591-1-1-.18 Kitchen Operations****Met****Technical Assistance**

Please ensure the center has a designated space for storage of food and kitchen items and that the area be kept clean and free of accumulation of dust, dirt, food particles and grease deposits. Consultant discussed with the requirements with the cook on this date.

Correction Deadline: 11/21/2023**Technical Assistance**

Please ensure that containers of food be stored above the floor on clean surfaces protected from splash and other contamination. Containers for food storage other than the original container or package in which the food was obtained shall be impervious and non-absorbent, have tight-fitting lids or covers and labeled as to contents as required.

Correction Deadline: 11/21/2023**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures on this date.

591-1-1-.17 Hygiene(CR)**Met****Correction Deadline: 6/8/2023****Corrected on 11/21/2023****Correction of citation in that staff stated proper knowledge of handwashing procedures on this date.**

591-1-1-.20 Medications(CR)**N/A****Comment**

The center currently does not dispense/administer medication at this time.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures**Not Met****Finding**

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of records tornado drills and other emergency drills were not completed as required. Additionally, the smoke detector and fire extinguisher were not checked monthly as required.

POI (Plan of Improvement)

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

Correction Deadline: 11/26/2023

Safety

591-1-1-.05 Animals**Technical Assistance****Technical Assistance**

Please ensure center staff confine animals in pens or covered areas except during specific teacher-directed learning experiences and to keep animal pens and confinement areas clean as required.

Correction Deadline: 11/21/2023

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and redirection observed on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete. Consultant discussed with the director to ensure parents document the date after their signature as identified on the field trip form. The last field trip was taken on October 20, 2023 to Yule Forest Pumpkin Patch.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

Complete documentation of transportation observed on this date.

Comment

The vehicle with tag number ending in F2552 had an approved fire extinguisher and first aid kit on this date. Vehicles with tag numbers ending in P518, D9356, F2253, and D9355 were not in use at this time.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on a review of records the director's transportation training was expired with an expiration date of June 25, 2023. Three additional staff members did not complete the two hour transportation training prior to participating with transportation as required.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 12/1/2023

Technical Assistance

Please ensure that the interior of transportation vehicles are clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury.

Correction Deadline: 11/22/2023

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position with infant staff and director on this date.

Staff Records**Records Reviewed: 12****Records with Missing/Incomplete Components: 4**

Staff # 1

Not Met

Date of Hire: 10/16/2023

"Missing/Incomplete Components"

.36(3)(a-b)-2 hrs. Transportation Training missing

Staff # 4

Not Met

Date of Hire: 08/08/2019

"Missing/Incomplete Components"

.36(3)(a-b)-2 hrs. Transportation Training missing

Staff # 9

Not Met

Date of Hire: 07/03/2023

"Missing/Incomplete Components"

.36(3)(a-b)-2 hrs. Transportation Training missing

Staff # 10

Not Met

Date of Hire: 07/08/2023

"Missing/Incomplete Components"

.36(3)(a-b)-2 hrs. Transportation Training missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete on this date.

Comment

Director provided three file(s) for employees hired since the last visit which was completed on September 7, 2023.

591-1-1-.14 First Aid & CPR**Met****Comment**

Complete first aid kits observed in center and on the vehicle on this date.

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR on this date.

Technical Assistance

Please ensure the initial Center orientation is on file and contains the following subjects: the Center's policies and procedures; the portions of these rules dealing with the care, health and safety of children; the Staff person's assigned duties and responsibilities; reporting requirements for suspected cases of child abuse, neglect or deprivation; communicable diseases and serious injuries; emergency weather plans; the program's emergency preparedness plan; childhood injury control; the administration of medicine; reducing the risk of Sudden Infant Death Syndrome (SIDS); hand washing; fire safety; water safety; and prevention of HIV/AIDS and blood borne pathogens.

Correction Deadline: 11/22/2023

Comment

Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

Correction Deadline: 4/13/2023

Corrected on 11/21/2023

Correction of citation in that the current director was enrolled in a Doctoral program for Early Childcare Leadership. The other two staff members were no longer employed on this date.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios on this date.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.