



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/12/2026 VisitType: Licensing Study

Arrival: 9:45 AM Departure: 3:30 PM

CCLC-128

Sheltering Arms - Longview Drive Center

3833 Longview Drive Douglasville, GA 30135 Douglas County
(770) 949-3717

Regional Consultant

Kara Williams

Phone: ()

Fax:

kara.williams@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
05/12/2026	Licensing Study	Good Standing	
11/21/2025	Monitoring Visit	Good Standing	
04/30/2025	Licensing Study	Good Standing	
Good Standing			- Program is demonstrating an acceptable level of performance in meeting the rules.
Support			- Program performance is demonstrating a need for improvement in meeting rules.
Deficient			- Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	#1	Infants	2	7	C	12	C	NA	NA	Outside
Main	#2	Infants	2	7	C	13	C	NA	NA	Floor Play
Main	#3	One Year Olds	2	5	C	19	C	NA	NA	Outside
Main	#4	Two Year Olds	2	12	C	20	C	NA	NA	Outside
Main	#5	Two Year Olds	2	6	C	19	C	NA	NA	Circle Time
Main	#6	Three Year Olds	2	9	C	20	C	NA	NA	Centers
Main	#7	GA PreK	2	19	C	26	C	NA	NA	Circle Time
Main	#8	GA PreK	2	18	C	27	C	NA	NA	Music
Main	#9	Three Year Olds	2	16	C	27	C	NA	NA	Centers
Main	1A		0	0	C	6	C	NA	NA	Not In Use
Main	2A		0	0	C	6	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 195

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 99

Total Capacity @35 sq. ft.: 195

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back	26	C
Main	Infant/Toddler	22	C
Main	Middle	41	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
16	20	20	18	39	0	0

Comments

Discussed compliance with State rules and regulations to support ongoing health and safety of children in care.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 5/12/2026 VisitType: Licensing Study

Arrival: 9:45 AM Departure: 3:30 PM

CCLC-128
Sheltering Arms - Longview Drive Center
3833 Longview Drive Douglasville, GA 30135 Douglas County
(770) 949-3717

Regional Consultant
Kara Williams
Phone: ()
Fax:
kara.williams@decal.ga.gov

Mailing Address
Same

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(4) - Discussed with the Director to ensure all computer monitors were secured and did not pose a tipping hazard.

Correction Deadline: 5/12/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed;

Main #3: The third drawer under the changing tables was left unlocked with three rolls of empty plastic trash bags that posed a suffocation hazard.

Main #5: The third drawer under the sink was left unlocked with two staplers and a box of staples. Additionally, the third drawer under the changing table was left unlocked with clear empty plastic trash bags that posed a suffocation hazard.

Main #7: The first drawer of the sink cabinet was left unlocked with two pairs of adult scissors, four permanent markers, a box of staples, a bottle of white-out, and a Expo dry erase marker. Additionally, two bottles of fish food and a bottle of fish tank water solution with a warning label "keep out of reach of children" were left on the top of the shelf in science center accessible to children.

Main #8: The cabinet under the sink was left unlocked with empty, brown plastic bags, rolls of clear empty plastic trash bags, and hand soap with a warning label "keep out of reach of children".

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 5/12/2026

Recited on 5/12/2026

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Playground observed to be clean and in good repair on this date.

Food Service**591-1-1-.15 Food Service & Nutrition****Met****Comment**

Center menu meets USDA guidelines.

Comment

Please ensure that infant feeding forms are updated regularly.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized on this date.

Health and Hygiene**591-1-1-.07 Children's Health****Not Met****Finding**

591-1-1-.07(5) requires Center Staff to not permit children to wear around their necks or attach to their clothing pacifiers or other hazardous items. It was determined based on observation that in Main #1 classroom five infants had green bibs attached around their necks while outside playing on playground Main Infant/Toddler, when infants were not permitted to wear around their necks or attach to their clothing pacifiers or other hazardous items.

POI (Plan of Improvement)

The Center will instruct Staff regarding this safety requirement.

Correction Deadline: 5/12/2026

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Technical Assistance****Comment**

Please ensure lids remain on trash containing organic waste.

Comment

Proper hand washing observed throughout the center on this date.

Technical Assistance

591-1-1-.17(6) - Discussed with the Director to ensure all trash cans were kept covered and were clean and in working order.

Correction Deadline: 5/12/2026

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed completed on this date.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures**Met****Comment**

Program observed complete emergency drills

Safety

591-1-1-.05 Animals**Met****Comment**

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Correction Deadline: 11/21/2025

Corrected on 5/12/2026

.30(2) - The previous citation was observed corrected on this date. All cribs were clean and clear of all hazards and had no items attached to them.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided seven file(s) for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Evidence observed of 50% of center Staff certified in First Aid and CPR.

591-1-1-.33 Staff Training**Met****Comment**

Documentation observed of required staff training.

591-1-1-.31 Staff(CR)**Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.