



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/2/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:10 AM **Departure:** 3:45 PM

CCLC-103

Sheltering Arms - International Village Center
 3375 Chamblee Dunwoody Road Atlanta, GA 30341 DeKalb
 County
 (770) 454-6220 jaedwards@shelteringarmsforkids.com

Regional Consultant
 Cassandra Jakes-Beasley
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Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/02/2025	Complaint Investigation Follow Up	Good Standing	
03/26/2025	Complaint Closure	Good Standing	
02/03/2025	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	10th Rt- 4 y/o	GA PreK	2	14	C	30	C	NA	NA	Nap,Transitioning
Main	1st Rt- 0-12 mos	Infants and One Year Olds	1	6	C	17	C	NA	NA	Nap,Floor Play
Main	2nd Rt- 0-12 mos	Infants and One Year Olds	1	2	C	17	C	NA	NA	Free Play,Nap,Lunch
Main	3rd Rt- 3 y/o		0	0	C	17	C	NA	NA	Not In Use,Transitioning
Main	4th Rt- 2 y/o		0	0	C	20	C	NA	NA	Not In Use
Main	5th Rt- 2-3 y/o	Two Year Olds and Three Year Olds	2	12	NC	21	C	NA	NA	Nap
Main	6th Rt-1-2 y/o	One Year Olds	3	12	C	24	C	NA	NA	Nap,Transitioning
Main	7th Rt- 3-4 y/o	Three Year Olds and Four Year Olds	3	9	C	30	C	NA	NA	Nap
Main	8th Rt- 3 8 y/o	GA PreK	2	17	C	30	C	NA	NA	Nap
Main	9th Rt- 4-5 y/o	Four Year Olds and Five Year Olds	3	19	C	30	C	NA	NA	Nap
Main	A-1st Right		0	0	C	0	C	NA	NA	Not In Use
Main	B-2nd Right		0	0	C	0	C	NA	NA	Not In Use
Main	C-3rd Right		0	0	C	0	C	NA	NA	Not In Use
Main	D-4th Right		0	0	C	0	C	NA	NA	Not In Use
Main	E-5th Right		0	0	C	0	C	NA	NA	Not In Use

	Total Capacity @35 sq. ft.: 236	Total Capacity @25 sq. ft.: 0
Total # Children this Date: 91	Total Capacity @35 sq. ft.: 236	Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	0-1 y/o	21	C
Main	1-2 y/o	38	C

Comments

The purpose of the visit was to conduct a Complaint/Follow UP visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 3/26/2025

Corrected on 4/2/2025

.03(9) - Previous citation corrected in that appropriate activities observed during the visit.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 2/17/2025

Corrected on 4/2/2025

.25(3) - Previous citation corrected in that based on observation all physical plant hazards were repaired.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on a review of records that the following hazards were observed:

Playground middle

- Chipping paint on the red handle bars of the play structure.

Playground Pre-K

- Chipping paint on the red tricycles.

- Rust on the chains of the tire swing and swings.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 3/15/2025

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 3/26/2025

Corrected on 4/2/2025

.11(2) - Previous citation corrected in that appropriate child guidance techniques were observed on the day of the visit.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Technical Assistance

591-1-1-.30(2) - The Consultant discussed with the Director that the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again.

Please ensure that infants are placed immediately in their cribs after falling sleep.

Correction Deadline: 4/2/2025

Staff Records

591-1-1-.33 Staff Training

Met

Correction Deadline: 3/5/2025

Corrected on 4/2/2025

.33(4) - Previous citation corrected in that Staff # 19 is no longer employed at the center. Nutrition training was observed for the Lead Cook, staff #21.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 3/26/2025

Corrected on 4/2/2025

.32(7) - Previous citation corrected in watchful oversight and adequate supervision was observed during the visit.