



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/12/2025 **VisitType:** MV POI Follow Up

Arrival: 10:35 AM **Departure:** 1:30 PM

CCLC-52798

White Oak Learning Academy #4

4930 Auraria Road Dawsonville, GA 30534 Lumpkin County
 (706) 482-2211 vickiec@whiteoakacademy.com

CCS Coordinator

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/12/2025	MV POI Follow Up	Good Standing	
07/14/2025	Incident Investigation Closure	Good Standing	
06/25/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A Ones	One Year Olds	1	6	C	10	C	NA	NA	Free Play
Main	A Ones	One Year Olds	1	6	C	10	C	NA	NA	Free Play
Main	B Threes	Two Year Olds and Three Year Olds	1	6	C	11	C	NA	NA	Outside,Transiti oning
Main	B Threes	Two Year Olds and Three Year Olds	1	6	C	11	C	NA	NA	Outside,Transiti oning
Main	C Twos	Two Year Olds	2	6	C	9	C	NA	NA	Circle Time,Story
Main	C Twos	Two Year Olds	2	6	C	9	C	NA	NA	Circle Time,Story
Main	D Ones	One Year Olds	1	5	C	8	C	NA	NA	Centers
Main	D Ones	One Year Olds	1	5	C	8	C	NA	NA	Centers
Main	E Infants	Infants	1	6	C	10	C	NA	NA	Floor Play,Nap,Free Play
Main	E Infants	Infants	1	6	C	10	C	NA	NA	Floor Play,Nap,Free Play
Total Capacity @35 sq. ft.: 96					Total Capacity @25 sq. ft.: 0					
School Age	F 3-12 Yrs	Three Year Olds and Four Year Olds	1	7	C	14	C	NA	NA	Music,Circle Time
School Age	F 3-12 Yrs	Three Year Olds and Four Year Olds	1	7	C	14	C	NA	NA	Music,Circle Time

School Age	G 4-12 Yrs	GA PreK	2	17	C	26	C	NA	NA	Circle Time, Music
School Age	G 4-12 Yrs	GA PreK	2	17	C	26	C	NA	NA	Music, Circle Time
School Age	H 4-12 Yrs		0	0	C	26	C	NA	NA	Not In Use
School Age	H 4-12 Yrs		0	0	C	26	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 132					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 106					Total Capacity @35 sq. ft.: 228					Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A Playground	80	C
Main	A Playground	80	C
School Age	B Playground	96	C
School Age	B Playground	96	C

Comments

The CCS Consultant discussed and emailed a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 8/12/2025 **VisitType:** MV POI Follow Up

Arrival: 10:35 AM **Departure:** 1:30 PM

CCLC-52798

White Oak Learning Academy #4

4930 Auraria Road Dawsonville, GA 30534 Lumpkin County
(706) 482-2211 vickiec@whiteoakacademy.com

CCS Coordinator

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@decal.ga.gov

Mailing Address

Same

The following information is associated with a MV POI/Follow-Up:

Activities and Equipment

591-1-1-12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

No hazards observed accessible to children on this date.

Technical Assistance

Consultant discussed storing hazardous items (i.e., diaper wipes, hand sanitizer, etc.) in a locked cabinet or high shelf inaccessible to the children receiving care with the Director.

Correction Deadline: 8/12/2025

Prior Visits: 02/06/2025

591-1-1-26 Playgrounds(CR)

Technical Assistance

Comment

Playground observed to be clean and in good repair on this date.

Technical Assistance

Consultant discussed monitoring the playground areas for the following with the Director:

- Exposed tree roots.
- Biting and/or stinging insects (i.e., bees, ants, etc.).
- Normal wear and tear of the fence surrounding the playground areas.
- Normal wear and tear of playground equipment (i.e., chipped paint, etc.).
- Excessive leaves, sweet gum tree balls, etc.
- Refluff resilient surface as needed.
- Standing water in and/or around playground equipment and/or toys.

Correction Deadline: 8/12/2025

Prior Visits: 02/06/2025

Health and Hygiene**591-1-1-10 Diapering Areas & Practices(CR)**

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-17 Hygiene(CR)

Met

Comment

Staff were observed to remind children to wash hands on this date.

591-1-1-20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed completed on this date.

Organization**591-1-1-16 Governing Body & License**

Technical Assistance

Technical Assistance

The Center added a fence to Main Building Playground A and was working on submitting an amendment to update the playground's capacity prior to the visit. Consultant completed the measurements of the playground during the visit.

Correction Deadline: 8/12/2025

Policies and Procedures**591-1-1-21 Operational Policies & Procedures**

Technical Assistance

Technical Assistance

Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center. Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the CCLC Indicator Manual found on DECAL's website at:

<https://www.dec.state.ga.us/CCS/Regulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 8/17/2025

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed vehicle inspection report was observed for a 2015 Ford Transit 350 tag number EHP670. The vehicle inspection report expires on May 14, 2026.

Comment

The 2015 Ford Transit 350 tag number EHP670 was not on the center premises during the visit. The vehicle will be inspected during the next regulatory visit.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

The Director provided five files for staff members hired since the previous visit was conducted on June 11, 2025. The Consultant observed five of five newly hired staff members to have evidence of a current satisfactory comprehensive determination letter on file.

591-1-1-.14 First Aid & CPR(CR)**Technical Assistance****Technical Assistance**

Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times.

Correction Deadline: 9/11/2025

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 8/12/2025

Technical Assistance

Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 9/11/2025

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**Comment**

Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 8/12/2025

Prior Visits: 06/11/2025

Corrected on 8/12/2025

.32(7) - The previous citation was observed to be corrected. The Consultant observed staff members to provide direct attention and watchful oversight while children were participating in classroom and playground activities during the visit.