Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/14/2022 **VisitType:** Incident Investigation Closure **Arrival:** 12:15 PM **Departure:** 4:45 PM

CCLC-1534

Childtime Childcare #1122

1295 E. Middle School Ave Kingsland, GA 31548 Camden County
(912) 729-5437 1122@childtime.com

Mailing Address
Same

Regional Consultant

Monique Chambers

Phone: (770) 357-7006
Fax: (770) 357-7005
monique.chambers@decal.ga.gov

Joint with: Jerica Davis

Quality Rated:

Compliance Zone Designation		
07/14/2022	Incident Investigation Closure	Deficient
07/13/2022	Incident Investigation Closure	Deficient
04/14/2022	Incident Investigation & Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments
April 13, 2022: The investigation remains open pending additional information. Once completed, the findings will be reviewed with the person in charge and a copy of the report will be sent to the center.

July 14, 2022: Investigation was concluded on this date and there were three violations found associated. A copy of the report was sent to the center.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

1) Facility name, license number and visit date
2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Olivia Jones, Program Official Date

Monique Chambers , Consultant Date

Jerica Davis , Consultant Date

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Summary Report

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The following information is associated with a Incident Investigation Closure:

Children's Records

591-1-1-.08 Children's Records **Not Met**

Finding Associated with Complaint
591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined during an investigation that on April 8, 2022, the center failed to maintain a completed file for a seven-month-old infant infant care. Staff provided an emergency contact card but it did not contain the home and work addresses for the parents, information for the primary physician, and a statement regarding allergies or physical problems.

POI (Plan of Improvement)
CORRECTIONS EXPECTED IMMEDIATELY

Correction Deadline: 7/14/2022

Organization

591-1-1-.37 Inspections & Investigations **Not Met**

Finding Associated with Complaint
591-1-1-.37(d) requires the Center and Staff to cooperate with any inspection or investigation by responding truthfully to any legitimate departmental inquiry. Failure to cooperate with a Department inspection or investigation shall constitute good cause for the denial, restriction, revocation or suspension of a License, Permit or commission. It was determined that during an investigation, the center failed to cooperate with a Department investigation. On April 8, 2022, a seven-month-old infant sustained a serious head injury. Staff reported and consultants observed two video surveillance cameras in the classroom. A copy of the video footage was requested but only a short clip was provided. Several more requests had to be made before a full, unedited copy of video footage was provided. When asked about the footage from the second surveillance camera, the Center informed the Department that the storage time had lapsed and the video had been deleted and was no longer available.

POI (Plan of Improvement)
CORRECTIONS EXPECTED IMMEDIATELY

Correction Deadline: 7/14/2022

Finding Associated with Complaint
591-1-1-.37(e) requires the Center shall not make or condone any Staff to make a false or misleading statement to the Department in connection with any authorized investigation or inspection being conducted by the Department. During an investigation, it was determined that the Center made or condoned its Staff in making false or misleading statements to the Department during its investigation of the infant's severe head injury.

POI (Plan of Improvement)
CORRECTIONS EXPECTED IMMEDIATELY

Correction Deadline: 7/14/2022

Staffing and Supervision

591-1-1-.32 Supervision(CR) **Not Met**

Finding Associated with Complaint
591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined during an investigation that on April 8, 2022, center staff failed to provide watchful oversight when a seven-month-old infant sustained a head injury and staff explanations were inconsistent. Center staff reported that the child bumped their head on a shelf, however, video footage did not support this explanation as the cause of the injury. The infant sustained a skull fracture that required emergency airlift and professional medical treatment.

POI (Plan of Improvement)
CORRECTIONS EXPECTED IMMEDIATELY

Correction Deadline: 7/14/2022