



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/4/2024 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:40 AM **Departure:** 1:30 PM

CCLC-58122

Primrose School of Roswell East at Nesbit Ferry

9450 Nesbit Ferry Road Alpharetta, GA 30022 Fulton County
(770) 905-7395 hannahk@primroseroswelleast.com

Regional Consultant

Marlene Emelle

Phone: (912) 544-9594

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marlene.emelle@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/04/2024	Complaint Closure	Good Standing	
12/04/2024	Complaint Investigation & Licensing Study	Good Standing	
01/22/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main Building	A -1st Left		0	0	C	18	C	NA	NA	Not In Use
Main Building	B-2nd Left	One Year Olds	2	15	C	17	C	NA	NA	Centers
Main Building	C-3rd Left	One Year Olds	2	13	C	18	C	NA	NA	Outside
Main Building	D-4th Left	Infants	2	8	C	17	C	NA	NA	Feeding,Diapering,Nap
Main Building	E-5th Left	Infants	2	11	C	15	C	NA	NA	Nap,Feeding,Diapering
Main Building	F-6th Left	Infants	2	8	C	9	C	NA	NA	Diapering,Feeding,Nap
Main Building	G-5th Right	Two Year Olds	3	13	C	19	C	NA	NA	Centers
Main Building	H-4th Right	Two Year Olds	2	8	C	18	C	NA	NA	Centers
Main Building	I-3rd Right	Three Year Olds	2	15	C	23	C	NA	NA	Centers
Main Building	J-2nd Right		0	0	C	23	C	NA	NA	Not In Use
Main Building	K-1st Right	Four Year Olds	1	11	C	33	C	NA	NA	Circle Time
Total Capacity @35 sq. ft.:						Total Capacity @25 sq. ft.: 0				

Total # Children this Date: 102 Total Capacity @35 sq. ft.: 210Total Capacity @25 sq.
ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main Building	Playground - A	156	C
Main Building	Playground - B	14	C
Main Building	Playground - C	23	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
22	35	23	19	13	3	0

Comments

The purpose of this visit was to conduct a Licensing Study and Follow up.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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Study

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Comment

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1.10 Diapering Areas & Practices(CR)	Met
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Comment

Consultant observed proper diapering procedures on this date.

591-1-1.17 Hygiene(CR)	Met
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Comment

Proper hand washing observed throughout the center.

591-1-1.20 Medications(CR)	N/A
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Comment

Consultant observed Provider currently does not dispense/administer medication.

Safety

591-1-1.11 Discipline(CR)	Met
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Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1.36 Transportation(CR)	N/A
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Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1.30 Safe Sleeping and Resting Requirements(CR)	Met
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Comment

Consultant discussed with staff SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

591-1-1.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Consultant reviewed criminal record checks to be complete.

591-1-1.14 First Aid & CPR	Met
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Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

591-1-1.31 Staff(CR)	Met
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Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1.32 Staff:Child Ratios and Group Size(CR)	Met
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Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1.32 Supervision(CR)	Met
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Comment

Consultant observed adequate supervision on this date.