



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/23/2024 **VisitType:** Complaint Investigation & Monitoring Visit

**Arrival:** 10:00 AM **Departure:** 1:45 PM

**CCLC-53782**  
**KinderCare Learning Center (Chamblee Dunwoody #214)**  
5695 Chamblee Dunwoody Rd. Dunwoody, GA 30338 DeKalb County  
(770) 396-2095 dunwoody@kindercare.com

Regional Consultant  
Roslyn Williams  
Phone: (770) 357-7020  
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roslyn.williams@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★

| Compliance Zone Designation |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|--------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09/23/2024                  | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 06/17/2024                  | Licensing Study                            | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/08/2024                  | Incident Investigation Closure             | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room                      | Age Group       | Staff                       | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes          |
|--------------------------------|---------------------------|-----------------|-----------------------------|----------|-------------------------------|------------|--------------|------------|--------------|----------------|
| Main                           | A - R1R (3 years)         |                 | 0                           | 0        | C                             | 19         | C            | NA         | NA           | Not In Use     |
| Main                           | B - R2R (4's)             | GA PreK         | 2                           | 18       | C                             | 19         | C            | NA         | NA           | Circle Time    |
| Main                           | C - R Back (GA-Pre-K)     | GA PreK         | 1                           | 15       | C                             | 22         | C            | NA         | NA           | Circle Time    |
| Main                           | D - R1L (5-12 yrs)        | Three Year Olds | 1                           | 15       | C                             | 25         | C            | NA         | NA           | Circle Time    |
| Main                           | E - L1R Front (1's)       | Two Year Olds   | 2                           | 8        | C                             | 11         | C            | NA         | NA           | Music          |
| Main                           | F - L1R Back (2's)        | One Year Olds   | 2                           | 11       | C                             | 19         | C            | NA         | NA           | Transitioning  |
| Main                           | G - L Front (6wks-12mths) | Infants         | 2                           | 2        | C                             | 13         | C            | NA         | NA           | Nap,Floor Play |
| Total Capacity @35 sq. ft.:    |                           |                 | 128                         |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                |
| Total # Children this Date: 69 |                           |                 | Total Capacity @35 sq. ft.: |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                |

| Building | Playground                      | Playground Occupancy | Playground Compliance |
|----------|---------------------------------|----------------------|-----------------------|
| Main     | PG A (Leftside) - (6wks- 2 yrs) | 21                   | C                     |
| Main     | PG B - Far back ( 3-12 years)   | 46                   | C                     |
| Main     | PG C (back) - (3-12 years)      | 23                   | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 9                 | 9       | 14      | 16      | 40      | 0                  | 18                |

#### Comments

The complaint report was not closed on site.

Plan of Improvement: Developed This Date 09/23/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.06 Bathrooms**

**Met**

**Correction Deadline:** 7/17/2024

**Corrected on** 9/23/2024

.06(4) The previous citation was corrected. The consultant observed that Room A was not in use on this date.

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined that the following potentially hazardous items were accessible to children:

PreK-B- box of Ziploc plastic bags in a bag on the floor near the numbered rug

Room F 2's- wipes in an unlocked cabinet under the changing table

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline:** 9/23/2024

**Recited on** 9/23/2024

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined that the following was observed:

- Room C- mop stains on floor throughout the room
- Playground- three missing window screens

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 10/18/2024**

**Recited on 9/23/2024**

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**591-1-1-.26 Playgrounds(CR)****Not Met****Comment**

Routine fence maintenance was discussed with the director.

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the lock on the gate around the air conditioning units was broken which prevented the gate from locking properly.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 9/23/2024**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that a portion of the plastic barrier under the large blue tarp was broken with sharp edges and posed a potential entrapment hazard.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 9/23/2024**

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**Food Service**

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**591-1-1-.18 Kitchen Operations****Met**

**Correction Deadline: 6/17/2024**

**Corrected on 9/23/2024**

.18(8) - The previous citation was corrected. The consultant observed staff to store food above the floor in the kitchen.

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

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|                                |            |
|--------------------------------|------------|
| <b>591-1-1-.17 Hygiene(CR)</b> | <b>Met</b> |
|--------------------------------|------------|

**Comment**

Proper hand washing observed throughout the center.

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|                                    |            |
|------------------------------------|------------|
| <b>591-1-1-.20 Medications(CR)</b> | <b>Met</b> |
|------------------------------------|------------|

**Comment**

Discussed proper medication documentation and procedures.

|  |               |
|--|---------------|
|  | <b>Safety</b> |
|--|---------------|

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|                                   |            |
|-----------------------------------|------------|
| <b>591-1-1-.11 Discipline(CR)</b> | <b>Met</b> |
|-----------------------------------|------------|

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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|                                       |            |
|---------------------------------------|------------|
| <b>591-1-1-.36 Transportation(CR)</b> | <b>Met</b> |
|---------------------------------------|------------|

**Correction Deadline: 6/27/2024**

**Corrected on 9/23/2024**

.36(3)(a-b) - The previous citation was corrected. The consultant observed the required training on file for staff.

**Correction Deadline: 6/22/2024**

**Corrected on 9/23/2024**

.36(4)(a) - The previous citation was corrected. The consultant observed a current annual vehicle inspection report on file.

|  |                                         |
|--|-----------------------------------------|
|  | <b>Sleeping &amp; Resting Equipment</b> |
|--|-----------------------------------------|

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|                                                               |            |
|---------------------------------------------------------------|------------|
| <b>591-1-1-.30 Safe Sleeping and Resting Requirements(CR)</b> | <b>Met</b> |
|---------------------------------------------------------------|------------|

**Comment**

Pleasant naptime environment observed.

|  |                      |
|--|----------------------|
|  | <b>Staff Records</b> |
|--|----------------------|

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|                                                                             |            |
|-----------------------------------------------------------------------------|------------|
| <b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b> | <b>Met</b> |
|-----------------------------------------------------------------------------|------------|

**Comment**

Criminal record checks were observed to be complete.

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|                              |            |
|------------------------------|------------|
| <b>591-1-1-.31 Staff(CR)</b> | <b>Met</b> |
|------------------------------|------------|

**Comment**

Staff observed to be compliant with applicable laws and regulations.

|  |                                 |
|--|---------------------------------|
|  | <b>Staffing and Supervision</b> |
|--|---------------------------------|

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|                                                          |            |
|----------------------------------------------------------|------------|
| <b>591-1-1-.32 Staff:Child Ratios and Group Size(CR)</b> | <b>Met</b> |
|----------------------------------------------------------|------------|

**Comment**

Center observed to maintain appropriate staff:child ratios.

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|                                    |            |
|------------------------------------|------------|
| <b>591-1-1-.32 Supervision(CR)</b> | <b>Met</b> |
|------------------------------------|------------|

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.