



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/17/2025 **VisitType:** Licensing Study

**Arrival:** 9:45 AM **Departure:** 1:00 PM

**CCLC-50561**

**Primrose School of Atlanta Westside**

2260 Marietta Boulevard, NW, Suite 114 Atlanta, GA 30318 Fulton

County

(404) 565-0257

Regional Consultant

Angela Hall

Phone: (404) 977-2140

Fax:

angela.hall@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** No

| Compliance Zone Designation |                                |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|--------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/17/2025                  | Licensing Study                | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 06/11/2025                  | Monitoring Visit               | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 02/25/2025                  | Incident Investigation Closure | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                             |                                |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room              | Age Group                          | Staff                           | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                         |
|---------------------------------|-------------------|------------------------------------|---------------------------------|----------|------|------------|--------------|------------|--------------|-------------------------------|
| Main                            | A 1L              | Infants and One Year Olds          | 2                               | 8        | C    | 8          | C            | NA         | NA           | Nap,Floor Play                |
| Main                            | B 2L              | One Year Olds                      | 2                               | 5        | C    | 9          | C            | NA         | NA           | Floor Play                    |
| Main                            | C 1R              |                                    | 0                               | 0        | C    | 12         | C            | NA         | NA           | Not In Use                    |
| Main                            | D 2R              | One Year Olds                      | 4                               | 11       | C    | 16         | C            | NA         | NA           | Centers                       |
| Main                            | E 3R              | One Year Olds and Two Year Olds    | 3                               | 13       | C    | 16         | C            | NA         | NA           | Outside                       |
| Main                            | F 4R              | Two Year Olds                      | 3                               | 15       | C    | 24         | C            | NA         | NA           | Centers                       |
| Main                            | G 3L              | Two Year Olds and Three Year Olds  | 3                               | 17       | C    | 24         | C            | NA         | NA           | Outside                       |
| Main                            | H 4L              | Three Year Olds                    | 2                               | 20       | NC   | 16         | NC           | NA         | NA           | Centers                       |
| Main                            | J 6R              | Four Year Olds and Five Year Olds  | 3                               | 21       | NC   | 9          | NC           | NA         | NA           | Transitioning,Outside         |
| Main                            | K 5R              | Three Year Olds and Four Year Olds | 3                               | 21       | C    | 24         | C            | NA         | NA           | Outside,Transitioning         |
| Main                            | L After school 5L | Four Year Olds                     | 2                               | 17       | C    | 30         | C            | NA         | NA           | Transitioning,Outside,Centers |
| Total Capacity @35 sq. ft.: 188 |                   |                                    | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                               |
| Total # Children this Date: 148 |                   |                                    | Total Capacity @35 sq. ft.: 188 |          |      |            |              |            |              |                               |
|                                 |                   |                                    | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                               |

| Building | Playground    | Playground Occupancy | Playground Compliance |
|----------|---------------|----------------------|-----------------------|
| Main     | A Infants     | 17                   | C                     |
| Main     | B Toddler     | 23                   | C                     |
| Main     | C Preschool   | 28                   | C                     |
| Main     | D School age  | 31                   | C                     |
| Main     | E Garden Area | 8                    | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 8                 | 27      | 41      | 38      | 34      | 9                  | 0                 |

#### Comments

The purpose of the visit was to complete a licensing study. The CCS Consultant discussed and emailed a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



## Summary Report

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.03 Activities**

Met

**Comment**

Age-appropriate activities observed throughout the center.

**591-1-1-.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

N/A

**Comment**

Center does not provide swimming activities.

### Children's Records

**591-1-1-.08 Children's Records**

Met

**Comment**

Records were observed to be complete and well organized.

### Facility

**591-1-1-.06 Bathrooms**

Met

**Comment**

Please monitor bathrooms for necessary supplies.

**591-1-1-.19 License Capacity(CR)**

Defer

**Defer**

591-1-1-.19(1)-The provider was working on the amendment with Consultant A. Hall and Manager J. Grant.

**POI (Plan of Improvement)**

The Center will limit the number of children in this space to the licensed capacity.

**Correction Deadline: 6/30/2025**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Met

**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

**Comment**

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

**591-1-1-.26 Playgrounds(CR)****Met****Comment**

Trees located on the site or that encroach onto the site from adjacent properties may have structural issues that present an elevated level of risk. Consider having these trees inspected by a certified arborist to determine their structural integrity and associated levels of risk.

**Food Service****591-1-1-.15 Food Service & Nutrition****Met****Comment**

Please ensure that bottles are covered and fully labeled with child's full name.

**Comment**

Please ensure that infant feeding forms are updated regularly.

**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appears clean and well organized on this date.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands on this date.

**591-1-1-.20 Medications(CR)****Met****Comment**

Discussed proper medication documentation and procedures.

**Policies and Procedures****591-1-1-.21 Operational Policies & Procedures****Met****Comment**

Program observed complete emergency drills

**Safety****591-1-1-.05 Animals****N/A****Comment**

Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)****N/A****Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)****N/A****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Please ensure that cribs/cots are labeled for individual use.

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided eight files for employees hired since last visit.

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**591-1-1-.09 Criminal Records Check(CR)****Met****Comment**

Criminal records checks were observed to be complete.

**Comment**

Director provided eight files for employees hired since last visit.

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**591-1-1-.14 First Aid & CPR(CR)****Met****Comment**

Evidence observed of 50% of center Staff certified in First Aid and CPR.

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**591-1-1-.33 Staff Training****Met****Comment**

Discussed staff training. Please obtain required documentation.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

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**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.