



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/19/2024 **VisitType:** Incident Investigation & Follow Up **Arrival:** 3:00 PM **Departure:** 4:00 PM

**CCLC-33042**

**Valley Oaks Learning Center**

154 Valley Hill Rd. Suite A and B Riverdale, GA 30274 Clayton  
County  
(770) 471-3377 valleyoakslearningcenter@gmail.com

Special Investigations Unit Sr. Specialist

Beverly Pollard

Phone: (770) 357-7002

Fax: (770) 357-7001

beverly.pollard@decal.ga.gov

**Mailing Address**

1415 hwy 85 n, Ste. 310-194  
Fayetteville, GA 30214

**Quality Rated:** No

| Compliance Zone Designation |                                    |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/19/2024                  | Incident Investigation & Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 03/14/2024                  | Licensing Study                    | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/11/2023                  | POI Follow Up                      | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room               | Age Group                                 | Staff | Children | NC/C                           | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes      |
|--------------------------------|--------------------|-------------------------------------------|-------|----------|--------------------------------|------------|--------------|------------|--------------|------------|
| Main                           | Room A - Far Right | One Year Olds                             | 1     | 4        | C                              | 13         | C            | NA         | NA           | Centers    |
| Main                           | Room B - 2nd Right | Two Year Olds                             | 1     | 3        | C                              | 13         | C            | NA         | NA           | Free Play  |
| Main                           | Room C - Left      | Five Year Olds and Six Year Olds and Over | 1     | 12       | C                              | 30         | C            | 41         | C            | Outside    |
| Main                           | Room D; 3yr olds   |                                           | 0     | 0        | C                              | 7          | C            | NA         | NA           | Not In Use |
| Main                           | Room E; 4 yr olds  | Three Year Olds and Four Year Olds        | 1     | 9        | C                              | 7          | NC           | NA         | NA           | TV,Outside |
| Main                           | Room F; Infant     | Infants                                   | 1     | 2        | C                              | 5          | C            | NA         | NA           | Floor Play |
| Total Capacity @35 sq. ft.: 75 |                    |                                           |       |          | Total Capacity @25 sq. ft.: 86 |            |              |            |              |            |
| Total # Children this Date: 30 |                    |                                           |       |          | Total Capacity @25 sq. ft.: 86 |            |              |            |              |            |

| Building | Playground      | Playground Occupancy | Playground Compliance |
|----------|-----------------|----------------------|-----------------------|
| Main     | Main Playground | 26                   | C                     |

**Comments**

The purpose of this visit was to follow up to the previous visit conducted on March 14, 2024.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

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Teneria Green, Program Official

Date

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Beverly Pollard, Special Investigations Unit Sr.  
Specialist

Date



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**(Findings Report)**

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The following information is associated with a Incident Investigation & Follow Up:

**Activities and Equipment**

**591-1-1-.03 Activities**

Met

Correction Deadline: 3/14/2024

Corrected on 4/19/2024

.03(2) - Correction - All lesson plans were posted on this date.

**591-1-1-.12 Equipment & Toys(CR)**

Met

Correction Deadline: 3/14/2024

Corrected on 4/19/2024

.12(2) - Correction - The child sized sofa was discarded.

**Facility**

**591-1-1-.26 Playgrounds(CR)**

Met

Correction Deadline: 3/24/2024

Corrected on 4/19/2024

.26(8) - Correction - Mulch was added to the fall zones around the slide.

**Safety**

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**591-1-1-.36 Transportation(CR)****Not Met****Finding**

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff.

It was determined based on a statement from management that the director did not have evidence of completing two hours of state-approved or state-accepted transportation training.

**POI (Plan of Improvement)**

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

**Correction Deadline: 4/22/2024****Recited on 4/19/2024****Correction Deadline: 3/15/2024****Corrected on 4/19/2024****.36(7)(c)3. - Correction**

|                      |
|----------------------|
| <b>Staff Records</b> |
|----------------------|

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Correction Deadline: 3/14/2024****Corrected on 4/19/2024****.09(1)(c) - Criminal records check complete.****Correction Deadline: 3/14/2024****Corrected on 4/19/2024****.09(1)(l)3. - Criminal records check complete.**

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**591-1-1-.33 Staff Training****Defer****Defer**

591-1-1-.33(5)- Training will be evaluated at the next licensing visit.

**POI (Plan of Improvement)**

Previously Cited: The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

**Correction Deadline: 12/31/2024**

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**591-1-1-.31 Staff(CR)****Defer****Defer**

591-1-1-.31(2)(c)- The CDA class is scheduled to begin.

**POI (Plan of Improvement)**

The Center will review lead teacher records to ensure the required documentation is on file and will obtain and file it if not found.

Correction Deadline: 3/14/2024

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 3/14/2024

Corrected on 4/19/2024

.32(5) - Correction - Staff to child ratios were maintained on this date.

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591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 3/14/2024

Corrected on 4/19/2024

.32(7) - Correction - Adequate supervision was observed on this date.