



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/17/2023 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 2:15 PM **Departure:** 5:00 PM

CCLC-162

Special Investigations Unit Sr. Specialist

The Sunshine House #92

Beverly Pollard

5470 Spalding Dr Norcross, GA 30092 Gwinnett County
 (770) 840-7404 center92@sshhouse.com

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Mailing Address
 5470 Spalding Dr
 Peachtree Corners, GA 30092

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/17/2023	Complaint Investigation & Monitoring Visit	Good Standing	
07/07/2023	Incident Investigation Closure	Good Standing	
05/09/2023	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Infants	1	4	C	15	C	NA	NA	Snack, Floor Play
Main	1R	GA PreK	2	6	C	21	C	NA	NA	Centers
Main	2L	One Year Olds and Two Year Olds	2	8	C	16	C	NA	NA	Diapering, Centers
Main	2R	GA PreK	2	14	C	20	C	NA	NA	Snack
Main	3L		0	0	C	18	C	NA	NA	Not In Use
Main	3R	GA PreK	1	15	C	20	C	NA	NA	Circle Time
Main	4L		0	0	C	26	C	NA	NA	Not In Use
Main	4R	Three Year Olds	1	6	C	16	C	NA	NA	Snack
Total Capacity @35 sq. ft.: 152						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 53			Total Capacity @35 sq. ft.: 152			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	141	C

Comments

The purpose of this visit was to follow up to the previous visit conducted on May 9, 2023.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.ga.gov for more information. Free technical assistance is available!

Ashley Perkins, Program Official

Date

Beverly Pollard, Special Investigations Unit Sr.
Specialist

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

Not evaluated on Follow Up Visit.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Not evaluated on Follow Up Visit.

Children's Records

591-1-1.08 Children's Records

Not Met

Finding

591-1-1.08(7) requires the Center to ensure that children are only released to authorized person(s), and that Center Staff take necessary steps to determine that any such person(s) presenting to pick up a child in care is authorized by the Parent(s) of the child and that person matches the identifying information provided by the Parent.

It was determined that on August 17, 2023, a child in the 1R classroom was released to a person ho had never picked the child up before and was unknown to staff persons. No identification was requested.

POI (Plan of Improvement)

The Center will develop/maintain procedures for releasing children and will train Staff.

Correction Deadline: 8/17/2023

Facility

591-1-1-.19 License Capacity(CR)	Met
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Comment

Met

591-1-1-.25 Physical Plant - Safe Environment(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

591-1-1-.26 Playgrounds(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

591-1-1-.20 Medications(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

Safety

591-1-1-.11 Discipline(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

591-1-1-.36 Transportation(CR)	Met
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Correction Deadline: 5/10/2023

Corrected on 8/17/2023

.36(3)(a-b) - Corrected - Current transportation certificate observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)	Met
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Comment

Not evaluated on Follow Up Visit.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Discussed combining children of mixed ages. Two-year-old children with a waiver to be in a three-year-old classroom can not be combined with children over three years of age.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 8/3/2023

Corrected on 8/17/2023

.03(8) - Corrected 8/3/2023

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 5/9/2023

Corrected on 8/17/2023

.32(2) - Corrected - Adequate staff:child ratios observed.