



Bright from the Start Georgia Department of Early Care and Learning
3 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/25/2026 VisitType: Complaint Investigation & Licensing Study Arrival: 9:30 AM Departure: 6:00 PM

CCLC-4229

Whitefoord Inc.

35 Whitefoord Avenue SE Atlanta, GA 30317 DeKalb County
(404) 802-6906

Regional Consultant

Jessica Johnson

Phone: (470) 618-9283

Fax:

jessica.johnson@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/25/2026	Complaint Investigation & Licensing Study	Good Standing	
06/08/2026	Monitoring Visit	Good Standing	
12/03/2025	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg. I	103	Infants	3	11	C	19	C	NA	NA	Floor Play
Total Capacity @35 sq. ft.: 19			Total Capacity @25 sq. ft.: 517							
Building 1	105	Two Year Olds and Three Year Olds	3	16	C	18	C	NA	NA	Centers
Building 1	107	Two Year Olds	3	11	C	19	C	NA	NA	Centers
Building 1	108	One Year Olds	2	6	C	19	C	NA	NA	Story
Building 1	109		0	0	C	17	C	NA	NA	Not In Use
Building 1	110	One Year Olds	2	6	C	19	C	NA	NA	Centers,Outside
Building 1	111	Infants and One Year Olds	3	6	C	18	C	26	C	Floor Play,Feeding
Building 1	112		0	0	C	18	C	26	C	Not In Use
Building 1	301		0	0	C	18	C	NA	NA	Not In Use
Building 1	302		0	0	C	19	C	NA	NA	Not In Use
Building 1	303	Three Year Olds	2	13	C	18	C	NA	NA	Centers
Building 1	304	Two Year Olds and Three Year Olds and Four Year Olds	2	15	C	18	C	NA	NA	Centers
Building 1	306		0	0	C	18	C	NA	NA	Not In Use
Building 1	307		0	0	C	19	C	NA	NA	Not In Use
Building 1	308	GA PreK	3	16	C	19	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 257			Total Capacity @25 sq. ft.: 517							
Cafeteria	Cafeteria		0	0	C	55	C	NA	NA	
Total Capacity @35 sq. ft.: 55			Total Capacity @25 sq. ft.: 517							

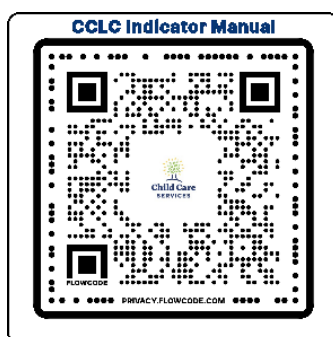
Building	Playground	Playground Occupancy	Playground Compliance
Building 1	Back Playground	28	C
Building 1	Front Playground	21	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
18	48	35	0	36	0

Comments

On this date, Jessica Johnson (JJ), Consultant, reviewed the visit report with Director September 25, 2026.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 9/25/2026 VisitType: Complaint Investigation & Licensing Arrival: 9:30 AM Departure: 6:00 PM
Study

CCLC-4229

Whitefoord Inc.

35 Whitefoord Avenue SE Atlanta, GA 30317 DeKalb County
(404) 802-6906

Regional Consultant

Jessica Johnson

Phone: (470) 618-9283

Fax:

jessica.johnson@dec.al.ga.gov

Mailing Address
Same

The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Comment

A variety of equipment and toys were observed throughout the center on this date.

Technical Assistance

591-1-1-.12(2) - Please ensure reconnecting the handle on the white cabinet in classroom 301.

Correction Deadline: 9/25/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 2

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

Child # 3

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

591-1-1-.08 Children's Records

Technical Assistance

Technical Assistance

591-1-1-.08(1) - Please ensure that the parent work telephone numbers are updated for Child #1 and Child #3.

Correction Deadline: 9/25/2026

Facility

591-1-1-.06 Bathrooms	Met
------------------------------	------------

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)	Met
---	------------

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)	Not Met
--	----------------

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

Classroom 109

- Chipping paint was observed on the right side of the entrance door.

Classroom 110

- A crack was observed on the front of the back door.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/9/2026

Recited on 9/25/2026

Technical Assistance

591-1-1-.25(8) - Please ensure taping down the hanging fish tank cords in classroom 301.

Correction Deadline: 9/25/2026

591-1-1-.26 Playgrounds(CR)	Technical Assistance
------------------------------------	-----------------------------

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Correction Deadline: 6/22/2026

Corrected on 9/25/2026

.26(4) - The previous citation was observed corrected on this date as the bolts were observed cut down.

Technical Assistance

591-1-1-.26(9) - Please ensure to spray paint the tree roots on the back playground to avoid a tripping hazard.

Correction Deadline: 9/25/2026

Food Service

591-1-1-.15 Food Service & Nutrition	Met
---	------------

Comment

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations	Technical Assistance
---------------------------------------	-----------------------------

Technical Assistance

591-1-1-.18(1) - Please ensure that hot foods are maintained at a temperature of one hundred forty (140) degrees Fahrenheit or above except during serving. Food and drinks shall be prepared as close to serving time as possible to protect children and Personnel from food-borne illness.

Correction Deadline: 9/25/2026

591-1-1-.10 Diapering Areas & Practices(CR)

Technical Assistance

Comment

Staff stated proper knowledge of diapering procedures.

Technical Assistance

591-1-1-.10(4) - Discussed replacing the diapering pad in classroom 110.

Correction Deadline: 9/25/2026

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed completed on this date.

Correction Deadline: 6/8/2026

Corrected on 9/25/2026

.20(2) - The previous citation was corrected on this date as an medical action plan was observed.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Not Met

Finding

591-1-1-.21(1)(q) requires the Center to have in the Center policies and procedures a description of the safe sleep practices followed by the Center that includes the following information: the initial placement of Infants on their backs to sleep; no cover or other soft items in crib; appropriate sleep clothing for Infants to be provided by Parent; individual crib, cot or mat and bedding provided and changing and cleaning practices for these items; Infants who fall asleep in other equipment, on the floor or elsewhere will be moved to a crib to sleep; and no swaddling or positioning devices used. It was determined based on a review of records that Child #3 did not have the sign safe sleep practices parental acknowledgement from on this date.

POI (Plan of Improvement)

The Center will write or revise policies and procedures to include the required description of the Center's safe sleep practices.

Correction Deadline: 9/30/2026

Comment

Program observed complete emergency drills

Safety

591-1-1-.05 Animals

Met

Comment

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)

Met

Comment

Field trip documentation observed to be complete on this date.

591-1-1-.36 Transportation(CR)

Technical Assistance

Comment

Center does not provide routine transportation.

Technical Assistance

591-1-1-.36(3)(a-b) - Please ensure that the Director and Staff that participate in transportation for field trips complete the 2 hours of state-approved transportation training.

Correction Deadline: 10/5/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Correction Deadline: 6/18/2026

Corrected on 9/25/2026

.30(1)(a) - The previous citation was observed corrected on this date as all cribs were observed in compliance.

Staff Records

Records Reviewed: 32

Records with Missing/Incomplete Components: 9

Staff # 3

Not Met

Date of Hire: 09/02/2025

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5

Not Met

Date of Hire: 09/26/2023

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 6

Not Met

Date of Hire: 12/05/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 9

Not Met

Date of Hire: 07/17/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 15

Not Met

Date of Hire: 03/12/2018

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 18

Not Met

Date of Hire: 03/30/2026

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing,.33(5)-10 Hrs. Annual Training

Staff # 19 Not Met

Date of Hire: 05/09/2016

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 30 Not Met

Date of Hire: 05/09/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 31 Not Met

Date of Hire: 01/02/2020

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Correction Deadline: 6/8/2026

Corrected on 9/25/2026

.09(1)(a) - The previous citation was observed corrected on this date as all criminal records checks were observed complete.

Correction Deadline: 6/8/2026

Corrected on 9/25/2026

.09(1)(c) - The previous citation was observed corrected on this date as all criminal records checks were observed complete.

591-1-1-.14 First Aid & CPR(CR) Not Met

Finding

591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based on a review of records that Staff # 2 and Staff # 28 were observed in classroom 303 alone without a current and valid pediatric cardiopulmonary resuscitation and pediatric first aid training.

POI (Plan of Improvement)

The Director will schedule and/or position caregiver Staff throughout the Center to ensure at least one currently pediatric CPR and First Aid trained Staff person is present in each classroom where children are present.

Correction Deadline: 9/25/2026

591-1-1-.33 Staff Training Not Met

Technical Assistance

591-1-1-.33(2)(a)-(n) - Please ensure that substitute teachers complete the documentation of orientation form. Please ensure that substitute teachers that provider direct care for children complete the 10 hours of health and safety orientation training.

Correction Deadline: 9/26/2026

Technical Assistance

591-1-1-.33(4) -Please ensure that the Director and person with primary responsibility for food preparation complete the 4 clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage.

Correction Deadline: 10/25/2026

Finding

591-1-1-.33(5)(a) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers, shall attend ten (10) clock hours of diverse training which is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on a review of records that Staff # 3 hired on September 2, 2025, Staff # 6 hired on December 5, 2023, Staff #15 hired on March 12, 2018, Staff #30 hired on May 9, 2023, and Staff # 31 hired on January 2, 2020 did not complete the 10 hours of annual diverse training for the 2025 calendar year.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 12/31/2026

Finding

591-1-1-.33(5)(b)1. requires the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices. It was determined based on a review of records that Staff # 5 hired on September 26, 2023, Staff # 6 hired on December 5, 2023, and Staff # 19 hired on May 9, 2026, did not complete the 2 hours of evidence based, developmentally appropriate language and literacy practices for the 2025 calendar year.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours in evidence based, developmentally appropriate language and literacy practices and follow up to ensure the training is completed.

Correction Deadline: 12/31/2026

591-1-1-.31 Staff(CR)**Not Met****Finding**

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that Staff # 5 hired on September 26, 2023, Staff # 9 hired on July 17, 2026, Staff # 19 hired on May 9, 2016 did not have the minimum academic requirements to meet the lead teacher credential on this date.

POI (Plan of Improvement)

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

Correction Deadline: 10/26/2026

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Not Met****Finding**

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation that children under 3-years-old were housed in classroom 304 with children older than 3-years-old on this date.

POI (Plan of Improvement)

The Center will maintain separation of these children under three years old.

Correction Deadline: 9/25/2026

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that Staff were not seated within an arm's length away from two infants during snack time.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 9/25/2026