



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/7/2025 **VisitType:** Monitoring Visit

Arrival: 8:30 AM **Departure:** 2:15 PM

CCLC-52434

Lake Dow Learning Academy

616 Highway 81 East McDonough, GA 30252 Henry County
(770) 957-7647 vivianterry1@yahoo.com

Regional Consultant

Charlene Story

Phone: (770) 405-7942

Fax: (770) 408-0759

charlene.story@decal.ga.gov

Joint with: Dyneshia Lynn

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/07/2025	Monitoring Visit	Good Standing	
02/10/2025	Licensing Study	Good Standing	
09/03/2024	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg 1	A 1st Left	Infants	1	2	C	5	C	NA	NA	Diapering
Bldg 1	B 2nd Left (behind 1st L)	Two Year Olds	2	11	C	14	C	NA	NA	Free Play
Bldg 1	C 3rd Left		0	0	C	9	C	NA	NA	
Bldg 1	D Middle Front	One Year Olds	1	4	C	8	C	NA	NA	Floor Play
Bldg 1	E Middle Back	Two Year Olds	1	9	C	15	C	NA	NA	Free Play
Bldg 1	F 1st Right (off Cafeteria)		0	0	C	17	C	NA	NA	
Bldg 1	G 2nd Right	Three Year Olds	1	9	C	14	C	NA	NA	Free Play
		Total Capacity @35 sq. ft.: 75			Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations			
Bldg 2	H 1L: Private Pre-K	Four Year Olds	1	8	C	14	C	NA	NA	Free Play
Bldg 2	I 2L: Afterschool		0	0	C	14	C	NA	NA	
Bldg 2	J 3L: Afterschool		0	0	C	15	C	NA	NA	
Bldg 2	K 3R: Afterschool		0	0	C	16	C	NA	NA	
Bldg 2	L 2R: Private Pre-K	Three Year Olds	1	10	C	14	C	NA	NA	Free Play
Bldg 2	M 1R: Private Pre-K	Four Year Olds	2	5	C	14	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 88			Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations			
Total # Children this Date: 58		Total Capacity @35 sq. ft.: 163			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Bldg 1	A Toddler	22	C
Bldg 1	B Preschool	45	C
Bldg 1	C School age	75	C
Bldg 1	D Preschool	43	C
Bldg 1	E School age	48	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	8	24	10	18	0	31

Comments

All required documents were available for the consultants to review.

An exit conference discussing the monitoring visit was conducted with the director on this date. An email with the monitoring visit report was sent to the director requesting signature on this date.

The CCS Consultants discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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Arrival: 8:30 AM **Departure:** 2:15 PM

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Same

The following information is associated with a MV:

Activities and Equipment

Records Reviewed: 22

Records with Missing/Incomplete Components: 3

Staff # 6

Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(4) - Consultants discussed with the director to ensure furniture is properly secured in all classrooms.

Correction Deadline: 8/7/2025

Prior Visits: 08/01/2023

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 22

Records with Missing/Incomplete Components: 3

Staff # 6

Not Met

Records Reviewed: 22**Records with Missing/Incomplete Components: 3**

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.08 Children's Records**Met****Correction Deadline: 2/11/2025****Prior Visits: 02/10/2025****Corrected on 8/7/2025****.08(1)(a) - This citation was observed to be corrected on this date. Child's enrollment forms were observed to be completed completely with prescribed medication and special needs completed by the parent.**

Facility

Records Reviewed: 22**Records with Missing/Incomplete Components: 3**

Staff # 6

Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Met**

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

Discussed with the director about adding light above the changing table in Classroom A.

591-1-1-.26 Playgrounds(CR)**Not Met****Comment**

Trees located on the site or that encroach onto the site from adjacent properties may have structural issues that present an elevated level of risk. Consider having these trees inspected by a certified arborist to determine their structural integrity and associated levels of risk.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined base on observation the following:

Playground C- Back School- Age Playground

*The fence measured three (3) feet and eight (8) inches in the right back corner and not the four (4) feet that is required by the department.

*The fencing at the back left was not attached to the two posts.

Playground D-Front Left-Preschool Playground

*The fence at the front beside the double gates, measured three (3) feet and ten (10) inches, and the fence in the back left corner measured three (3) feet and nine(9) inches and not the four (4) feet that is required by the department.

* A gap measuring four inches between the front gate and post closest to the building.

Playground E-back left-School Age

*The fence at the front right corner measured three(3) feet and nine (9) inches and not four (4) feet that is required by the department.

Bolts measuring over two (2) thread lengths on the gate between Playground B and E and on the double gates on Playground C.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/7/2025**Prior Visits: 04/27/2023****Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation the following playground equipment was hazardous:

Middle Playground

*Chipping paint on the red car

Back Right Playground

*Four swings sets had rusted "S" hooks at the bottom near the seat.

Front Left Playground-Prechool

*The monkey bars were observed to had rusted.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters. All repairs will be corrected and pictures will be submitted to the consultant by COB: August 14, 2025.

Correction Deadline: 8/14/2025**Prior Visits: 09/03/2024****Recited on 8/7/2025**

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation the following:

*On Playground B, the Preschool Playground, the resilient surface measured less than one inch around the red and blue climbing and sliding equipment.

*On Playground C, the School-Age Playground, the resilient surface measured less than one to two inches around the yellow jungle equipment and swing set.

*On Playground D, the Preschool Playground, the resilient surface measured less than one inch around the grey wooden jungle gym with monkey bars and slide and the swing set.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 8/17/2025

Prior Visits: 09/03/2024

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation, the following hazards:

* Playground C-Back Playground-School Age- exposed tree roots behind the shelter.

* Playground E-Left Back-School Age-exposed tree roots around the large tree and sticks lying around the playground.

* Playground A-Toddler Playground two active ant beds. One located in and around the plastic tree house and one located near the plastic tree house.

*Playground E-the PVC piping near the back swings was observed unattached

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards. Provider will email photographs to the consultant by COB on August 9, 2025.

Correction Deadline: 8/8/2025

Prior Visits: 10/19/2022

Food Service

Records Reviewed: 22

Records with Missing/Incomplete Components: 3

Staff # 6

Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Technical Assistance

591-1-1-.15(2)(g) - The Consultants discussed with the Director that center Personnel shall ensure that children do not have excessive amounts of food in their mouths while eating and are chewing their food appropriately to prevent instances of choking. Children shall always be seated when eating and shall not be allowed to lie down or be put to sleep while food is present in their mouths.

Correction Deadline: 8/7/2025

Technical Assistance

591-1-1-.15(7) - The Consultants discussed with the Director that food shall be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes, and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability.

Correction Deadline: 8/7/2025

Health and Hygiene

Records Reviewed: 22	Records with Missing/Incomplete Components: 3
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Staff # 6	Not Met
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Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14	Not Met
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Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17	Not Met
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Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.10 Diapering Areas & Practices(CR)	Met
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Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR)	N/A
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Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

Records Reviewed: 22	Records with Missing/Incomplete Components: 3
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Staff # 6	Not Met
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Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.21 Operational Policies & Procedures**Technical Assistance****Technical Assistance**

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

Correction Deadline: 8/12/2025**Technical Assistance**

591-1-1-.21(1)(r) - New - Discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at:

<https://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>

Correction Deadline: 8/12/2025**Safety**

Staff # 6

Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Comment

Age-appropriate discussion and/or redirection observed.

Comment

Please be mindful of voice tone in redirecting children.

591-1-1-.36 Transportation(CR)

Defer

Technical Assistance

591-1-1-.36(4)(b) - Consultants discussed with the director to ensure buses are kept clean.

Correction Deadline: 8/8/2025

Prior Visits: 04/27/2023

Defer

591-1-1-.36(4)(b)-This citation is deferred due to the bug with Tag ending in #5979 was at the repair shop and was unable to be inspected.

Bus ending in tag numbers #8419 was inspected and cup holders had been replaced.

Bus ending in tag number #9539 was inspected and the seat belt cover had been re-attached.

POI (Plan of Improvement)

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

Correction Deadline: 2/28/2025

Prior Visits: 04/27/2023

Technical Assistance

591-1-1-.36(7)(a) - Consultants discussed with the director to ensure transportation checklist are completed entirely.

Correction Deadline: 8/8/2025

Sleeping & Resting Equipment

Records Reviewed: 22

Records with Missing/Incomplete Components: 3

Staff # 6

Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Comment

Discussed SIDS and infant sleeping position.

Technical Assistance

591-1-1-.30(4) - Consultants discussed with the director to ensure cots are inaccessible to the children when stored in the classroom.

Correction Deadline: 8/7/2025

Prior Visits: 08/01/2023

Staff Records

Staff # 6 Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14 Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17 Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) Technical Assistance

Comment

Evidence observed of 50% of center Staff certified in First Aid and CPR.

Comment

Please be mindful of training expiration dates.

Technical Assistance

591-1-1-.14(1)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times

Correction Deadline: 9/6/2025

591-1-1-.33 Staff Training Defer

Technical Assistance

591-1-1-.33(1) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 8/7/2025

Technical Assistance

591-1-1-.33(3)(a)-(k) - New - Consultants discussed with the director to ensure Health and Safety Orientation Training is completed within the 90 days of employment.

Correction Deadline: 9/6/2025

Prior Visits: 08/01/2023

Defer

591-1-1-.33(5)-This citation is deferred until next regulatory visit.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 3/12/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual

Correction Deadline: 9/6/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New- Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual

Correction Deadline: 9/6/2025

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Records Reviewed: 22

Records with Missing/Incomplete Components: 3

Staff # 6

Not Met

Date of Hire: 03/04/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14

Not Met

Date of Hire: 09/02/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17

Not Met

Date of Hire: 02/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Technical Assistance

Technical Assistance

591-1-1-.32(7) - Consultants discussed with the director to ensure center staff is sitting within an arm's length of the children during all meal times.

Correction Deadline: 8/7/2025

Prior Visits: 08/01/2023