



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/18/2025 **VisitType:** Licensing Study

Arrival: 10:10 AM **Departure:** 1:10 PM

FR-36435

Bagwell, Patricia R

2956 Red Pine Court Duluth, GA 30096 Gwinnett County
(770) 623-4587

Child Care Services Manager

Tahishe Smith

Phone: (706) 310-6947

Fax: (706) 433-7114

tahishe.smith@decal.ga.gov

Joint with: Tiffany Hill

Mailing Address

Same

Quality Rated: No

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/18/2025	Licensing Study	Good Standing	
05/19/2025	Licensing Study	Good Standing	
12/20/2023	Licensing Study	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	3	3	0	0	0
3 & 4 Years	0	0	0	0	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	3	3	0	0	0
Total Under 18 Years	3				
Children Present: 3 Total Children: 3					
Caregivers/Helpers Present: 2 Total Caregivers/Helpers: 0					

Comments

The purpose of today's visit was to conduct a Licensing Study jointly with Tiffany Hill.

The provider does not participate in a food program.

The providers hours of operation are 7:30-5 p.m. Monday-Friday.

The provider stated that she does have Liability Insurance.

The consultant provided Technical Assistance for the following new rules:

1. First Aid and CPR
2. Language and Literacy Training
3. Expulsion and Shaken Baby Syndrome Policy

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Toys and equipment observed to be clean and safe from hazardous conditions.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Met

Comment

Currently the provider is not caring for infants. (This rule was not evaluated on this date) The consultant discussed Safe Sleep position with the provider.

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

Home does not provide swimming activities.

Children's Records

290-2-3-.08 Children's Records

Technical Assistance

Technical Assistance

290-2-3-.08(8)(b) - New - Consultant discuss new rule of adding expulsion and Shaken Baby Syndrome. Also ensuring that the complete list of policies are included.

Correction Deadline: 11/18/2025

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR)

Met

Comment

Please be mindful to keep items that pose a hazard inaccessible to children. Consultant advised the provider to tack or tape the blind cords that were placed up in the window sill.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)

Met

Comment

The Home appeared clean and free from hazards.

Finding

290-2-3-.13(2)(a) requires that outdoor play areas be kept clean and free of hazards such as exposed sharp corners of concrete or equipment, rust and splinters on equipment, broken glass, open drainage ditches, holes and stagnant water. It was determined based on observation that there was one piece of white plastic kitchen set that was missing the handles and exposed sharp edges of plastic that was located on the left side of the playground. Consultant observed a deep hole that measured 5 inches on the playground area on the right side of the area that could pose a tripping hazard. Consultant observed a broken piece of wood that had several nails that could pose a hazard to the children. Additionally, consultant observed splintered wood along the top of the fencing on the right side of the playground area. Additionally, there was black tarp like material that was observed near the plastic side area that could pose a tripping hazard. Consultant observed the new of the plastic basketball goal was broken.

POI (Plan of Improvement)

The Home will repair any and all identified outdoor hazards and will monitor playground daily or more often as needed to ensure that the Home's outdoor play area is kept clean and free of hazards.

Correction Deadline: 11/28/2025

Finding

290-2-3-.13(2)(d) requires that outside play areas be protected from traffic or other hazards by fencing or other barriers at least four feet in height and approved by the Department. Fencing material shall not present a hazard to children. A fence shall be provided around swimming pools to make them inaccessible when not in use. It was determined based on observation that a piece of wood slate had become detached from the fencing causing there to be a 1 foot gap that could pose an entrapment or leave the playground area.

POI (Plan of Improvement)

The Home will enclose the outside play area(s) with a four-foot high fence or other Department-approved barrier and inspect regularly to ensure fencing material is safe and any hazards identified are repaired or replaced. The Home will install or repair the missing wood pieces on the fence to ensure that the children are unable to leave the premises.

Correction Deadline: 11/18/2025

Food Service**290-2-3-.10 Food Service & Nutrition****Not Met****Finding**

290-2-3-.10(1) requires that meals and snacks are served, with serving sizes dependent upon the age of the child that meet nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program. Meals and snacks shall be varied daily, and additional servings of nutritious food shall be offered to children over and above the required daily minimum, if not contraindicated by special diet. It was determined based on observation and through discussion that the children in care are not served milk at anytime during the day which would include morning snack and breakfast.

POI (Plan of Improvement)

The Home will prepare menus and/or serve foods that meet the USDA guidelines and will offer milk as a component.

Correction Deadline: 11/18/2025

Health and Hygiene**290-2-3-.11 Children's Health and Hygiene(CR)****Not Met****Comment**

Staff stated knowledge of some hand washing and hygiene procedures. but all of the proper times were discussed.

Finding

290-2-3-.11(1)(j) requires children's hands to be washed with liquid soap and warm running water: immediately upon arrival for the day and re-entering the child care area after outside play; before and after eating meals and snacks, handling or touching food, and playing in water; after toileting and diapering, playing in sand, touching animals or pets, contact with bodily fluids such as, but not limited to, mucus, saliva, vomit or blood, and after contamination by any other means. It was determined based on discussion and observation that children's hands are not washed before and after diapering upon arrival.

POI (Plan of Improvement)

To ensure proper hygiene, all children will wash their hands with liquid soap and warm running water as required.

Correction Deadline: 11/18/2025

290-2-3-.11 Diapering Areas & Practices(CR)**Met****Comment**

The provider stated appropriate diapering procedures.

290-2-3-.11 Medications(CR)**Met****Comment**

Per the provider no medication is currently dispensed

Licensure

290-2-3-.04 Application Requirements(CR)**Met****Comment**

Appropriate number of children observed in Family Child Care Learning Home this date.

Safety and Discipline

290-2-3-.11 Discipline(CR)**Met****Comment**

Pleasant interactions observed between the provider and children in care.

290-2-3-.11 Transportation(CR)**Met****Comment**

The provider does not provide routine transportation.

Staff Records

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal records checks were observed to be complete.

290-2-3-.07 First Aid & CPR**Met**

Correction Deadline: 6/30/2025

Corrected on 11/18/2025

.07(8) - The provider has current First Aid and Pediatric training that was obtained on May 28, 2025.

290-2-3-.07 Staff Qualifications(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR)**Met****Comment**

Appropriate ratios were observed on this date.

290-2-3-.07 Supervision(CR)**Met****Comment**

290-2-3-.07(17) - Adequate Supervision observed on this date.

Correction Deadline: 11/18/2025