



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/22/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:50 AM **Departure:** 3:15 PM

**CCLC-54234**

**Learn N Play Academy**

256 West May Street Winder, GA 30680 Barrow County  
 (770) 867-4996 susielnp@learnnplayacademy.com

**Regional Consultant**

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/22/2022	Complaint Closure	Good Standing	
12/22/2022	Complaint Investigation Follow Up	Support	
12/05/2022	Complaint Investigation Follow Up	Deficient	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R- 4's	GA PreK	0	0	C	14	C	NA	NA	
Main	B- 2R/Back 2"s	Two Year Olds and GA PreK	1	11	NC	20	C	NA	NA	Centers,Diapering,Lunch,TV
Main	C/1L/Pre-K 2	GA PreK	1	1	C	21	C	NA	NA	Centers
Main	D/2L/Pre-K 1	Four Year Olds and Five Year Olds and Six Year Olds and Over and GA PreK	1	10	C	21	C	NA	NA	Art,Centers
Main	E/Lower L ( 3's)	Three Year Olds and GA PreK	1	11	C	32	C	NA	NA	TV
Main	F-Lower Right 1's	One Year Olds and GA PreK	1	5	C	9	C	NA	NA	Centers,TV

Total Capacity @35 sq. ft.: 117

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 38

Total Capacity @35 sq. ft.: 117

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	C- 1's	14	C
Main	D- Left Toddler	9	C
Main	PG/A/Right 2's	120	C
Main	PG/B/Left 3-12yrs	41	C

## Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on December 5, 2022.

Plan of Improvement: To Be Submitted 01/10/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.ga.gov](mailto:qualityrated@dec.ga.gov) for more information. Free technical assistance is available!**

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Susie Fitzpatrick, Program Official

Date

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Lynn Schnitzer, Consultant

Date



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**(Findings Report)**

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The following information is associated with a Complaint Investigation Follow Up:

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Correction Deadline: 12/5/2022**

**Corrected on 12/22/2022**

**.25(13) - The previous citation was observed to be corrected. Consultant observed classrooms to be free from hazards. Consultant discussed with the owners to keep items that pose a hazard inaccessible to children, such as, but not limited to:**

- adult office supplies, such as white out, scissors, permanent markers**
- cleaning tools, such as mops, brooms, plungers**
- hygiene supplies, such as diaper wipes, hand sanitizer**
- tripping or entanglement hazards such as loose cords**

**Health and Hygiene**

**591-1-1-.17 Hygiene(CR)**

**Met**

**Correction Deadline: 12/5/2022**

**Corrected on 12/22/2022**

**.17(7) - The previous citation was observed to be corrected. Consultant observed proper hand washing throughout the center.**

**Safety**

**Finding**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on review of records that the center did not document the unloading of nine of nine children after completing a school transportation route from Kennedy Elementary School on Thursday, December 13, 2022.

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**Correction Deadline: 12/22/2022**

**Recited on 12/22/2022**

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**Correction Deadline: 12/5/2022**

**Corrected on 12/22/2022**

.36(7)(d)2. - The previous citation was observed to be corrected. Consultant observed documentation of staff conducting a second check of the vehicle after completing school transportation routes.

**Staffing and Supervision**

**Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation that a ratio of 1:11 two-year-old children was observed in classroom B-2R. A ratio of 2:11 was required.

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**Correction Deadline: 12/22/2022**  
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**Correction Deadline: 12/5/2022**

**Corrected on 12/22/2022**

**.32(4) -The previous citation was observed to be corrected. Consultant observed children under the age of three to be housed separately from older children.**

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**591-1-1-.32 Supervision(CR)**

**Met**

**Correction Deadline: 12/5/2022**

**Corrected on 12/22/2022**

**.32(7) - The previous citation was observed to be corrected. Consultant observed center staff to provide watchful oversight and to be seated within arm's reach of children thirty-six months of age and younger.**