

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Arrival: 11:45 AM

Date: 4/14/2022 **VisitType:** Incident Investigation

Closure from visit on

03/01/2022

Regional Consultant

Monique Chambers

Phone: (770) 357-7006 Fax: (770) 357-7005

monique.chambers@decal.ga.gov

Departure: 3:00 PM

CCLC-39003

Carrington Academy at Majors

8150 Majors Road Cumming, GA 30041 Forsyth County (678) 455-0555 rikki.whitcomb@carringtonacademy.com

Mailing Address Same

Quality Rated: >

Compliance Zone Designation			
04/14/2022	Incident Investigation Closure	Good Standing	
03/01/2022	Incident Investigation & Follow Up	Good Standing	
11/09/2021	Monitoring Visit	Good Standing	

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Deficient

Support Program performance is demonstrating a need for improvement in meeting

rules

Program is not demonstrating an acceptable level of performance in meeting

the rules.

March 1, 2022: The investigation remains open pending additional information. Once completed, the findings will be reviewed with the person in charge and a final copy of the report will be sent to the center.

April 14, 2022: Investigation was concluded on this date. There were two rule violations found associated. A copy of the report was sent on this date.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs
on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual
offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the

program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Rikki Whitcomb, Program Official	Date	Monique Chambers , Consultant	Date



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Summary Report

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The following information is associated with a Incident Investigation Closure:

	Health and Hygiene
591-1-117 Hygiene(CR)	Not Met
Finding Associated with Complaint 591-1-117(2) requires that Personnel, to the extent possible, keep children clear determined during an investigation that on February 16, 2022, a one-year-old characteristic comfortable when they were left alone on the playground for an undetermined at 20 minutes and staff were unaware. The child was discovered when a teacher in the child crying and holding onto the gate in distress. The child was retrieved and discovered that the child's diaper was wet. The child was changed and then return injuries were sustained.	mild was not kept clean, dry and mount of time between 1 and in the adjacent classroom, heard d consoled at which time it was
Correction Deadline: 4/7/2022	
Staf	ffing and Supervision

Not Met

Finding Associated with Complaint

591-1-132(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined during an investigation that on February 16, 2022, there was a lack of supervision when a one-year-old child was left alone on the playground for an undetermined amount of time between 1 and 20 minutes and staff were unaware. The child was discovered by a staff member in the adjacent classroom when they heard the child crying and holding the playground gate in distress. The child was consoled, changed and returned to their classroom unharmed.

Correction Deadline: 4/7/2022