



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/19/2023 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:15 AM **Departure:** 2:30 PM

CCLC-53844

Joyland Child Development Center North

5273 Cleveland Hwy Clermont, GA 30527 Hall County
(770) 983-1011 director@joylandnorth.com

Regional Consultant

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@dec.al.gov

Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation		
01/19/2023	Complaint Investigation & Monitoring Visit	Good Standing
11/30/2022	Incident Investigation Closure	Good Standing
10/25/2022	Incident Investigation & Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A/1L	GA PreK	2	20	C	20	C	NA	NA	Centers	
Main	B/2L	Three Year Olds	2	19	C	19	C	NA	NA	Lunch, Transitioning, Nap	
Main	C/3R	Infants and One Year Olds	1	5	C	6	C	NA	NA	Nap, Floor Play, Free Play	
Main	D/Middle	One Year Olds	2	8	C	13	C	NA	NA	Nap, Transitioning, Lunch	
Main	E/2R	Two Year Olds and Three Year Olds	2	12	C	19	C	NA	NA	Lunch	
Main	F/1R	Four Year Olds and Five Year Olds	1	15	C	20	C	NA	NA	Centers	
Total Capacity @35 sq. ft.:			96			Total Capacity @25 sq. ft.:		0			Building @35 capacity limited by Health Department Limitations

Total # Children this Date: 79 Total Capacity @35 sq. ft.: 96 Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A/Left	39	C
Main	PG B/Right	44	C

Comments

The investigation remains open on this date, pending additional information. Upon completion the finding will be reviewed with the provider and a final copy of the report will be sent.

The purpose of this visit was to conduct a complaint investigation and monitoring visit and to follow-up on the previous visit conducted on October 25, 2022.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@dec.ga.gov for more information. Free technical assistance is available!

Tina Clark, Program Official

Date

Margarita Collier, Consultant

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Technical Assistance

Technical Assistance

Please continue to monitor restroom ventilation for excessive dust.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

Please be mindful to keep items that pose a hazard inaccessible to children.

Technical Assistance

Please ensure that protective caps are on all unused electrical outlets within children's reach and electrical outlets are made inaccessible to children.

Correction Deadline: 1/19/2023

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Technical Assistance**

Please continue to monitor the playgrounds for the following hazardous items:

- Normal wear and tear of playground equipment and toys.
- Standing water in and around playground equipment.
- Biting and/or stinging insects (i.e., ants, bees, etc.).
- Loose and/or weak tree branches.
- Normal wear and tear of the playground fence.
- Repluff resilient surface as needed.

Technical Assistance

The playground was inspected during inclement weather. Per the assistant director, the repairs to the playgrounds' drainage is scheduled to begin between Monday, January 24, 2023, and Tuesday, January 25, 2023. The playgrounds were temporarily closed due to inclement weather.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Comment

The consultant observed the following vehicles to have evidence of a current vehicle inspection report:

- Vehicle tag #PYX1796 - Expires November 21, 2023.
- Vehicle tag #RXW9187 - Expires November 21, 2023.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Technical Assistance****Technical Assistance**

Please remember the following criminal record check reminders:

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry.
- New clearance is required at least once every five years.
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance.
- All staff members are required to have completed at least a national fingerprint based clearance check.
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance.
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee.

Comment

The director provided five files for staff members hired since the previous visit was conducted on October 25, 2022. The consultant observed five of five newly hired staff members to have evidence of a current satisfactory comprehensive determination letter on file.

591-1-1-.14 First Aid & CPR**Met****Correction Deadline: 7/22/2022****Corrected on 1/19/2023**

The previous citation was observed to be corrected. The consultant observed the previously cited staff member to have evidence of a current first aid and CPR training card on file.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.