



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/30/2021 **VisitType:** Monitoring Visit

**Arrival:** 12:00 PM

**Departure:** 1:00 PM

**CCLC-52476**

**Bizee Brains Learning Academy**

2721 Highway 138E Jonesboro, GA 30236 Clayton County  
 (678) 479-2500 bizeebrains@gmail.com

**Regional Consultant**

Glecia Carter

Phone: (470) 316-2591

Fax: (678) 436-5372

glecia.carter@dec.al.ga.gov

**Mailing Address**

P.O. Box 2697  
 Jonesboro, GA 30236

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/30/2021	Complaint Investigation & Monitoring Visit	Good Standing	
08/23/2021	Complaint Investigation by Phone	Good Standing	
07/20/2021	Complaint Closure	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 5	Rm. A- Preschool	Four Year Olds	1	13	C	19	C	NA	NA	Nap
Building 5	Rm. B- Preschool		0	0	C	19	C	NA	NA	
Total Capacity @35 sq. ft.: 38			Total Capacity @25 sq. ft.: 0							
one	Rm A:EHS 1R: 1 yr olds	Infants	2	8	C	8	C	NA	NA	Nap
one	Rm B:EHS 2R: Infants		0	0	C	8	C	NA	NA	Nap
one	Rm C:EHS 2yrs olds	Two Year Olds	1	6	C	8	C	NA	NA	Nap
one	Rm G:5L: 1's-2's	Infants and One Year Olds	2	10	C	12	C	NA	NA	Nap
one	Rm H: 6L : Toddler 2	Two Year Olds	2	14	C	17	C	NA	NA	Nap
one	Rm I: 7L: Preschool	Three Year Olds	1	9	C	15	C	NA	NA	Nap
one	Rm J: 8L(inside 7L) Toddler 1's		0	0	C	13	C	NA	NA	
one	Rm K: 9L: Infant 2		0	0	C	6	C	NA	NA	
one	RM L:10L EHS (inside 9L): 3's	Three Year Olds	1	8	C	12	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 99			Total Capacity @25 sq. ft.: 0							
six	Left	GA PreK	2	11	C	20	C	NA	NA	Clean Up
six	Right	GA PreK	1	9	C	21	C	NA	NA	Clean Up
Total Capacity @35 sq. ft.: 41			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
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**Comments**

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

**Important New Deadlines:**

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Terese Lackley, Program Official

Date

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Glecia Carter, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Pool not in use at this time, gates observed locked.

#### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Center appears clean and well maintained.

**Comment**

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)****Technical Assistance****Technical Assistance**

Hand washing requirements for diapering utilizing gloves were discussed with the director on this date.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Technical Assistance****Comment**

Discussed using pacifiers and infant sleeping position.

**Technical Assistance**

Discussed ensuring blankets are available for each child with the Director.

**Correction Deadline: 11/30/2021****Staff Records****Records Reviewed: 40****Records with Missing/Incomplete Components: 0**

Staff # 1 Met

Staff # 2 Met

Date of Hire: 08/17/2020

Staff # 3 Met

Staff # 4 Met

Staff # 5 Met

Date of Hire: 03/02/2020

Staff # 6 Met

Staff # 7 Met

Date of Hire: 03/02/2020

Staff # 8	Met
Staff # 9	Met
Staff # 10	Met
Date of Hire: 03/02/2020	
Staff # 11	Met
Date of Hire: 03/02/2020	
Staff # 12	Met
Date of Hire: 02/03/2020	
Staff # 13	Met
Date of Hire: 03/02/2020	
Staff # 14	Met
Staff # 15	Met
Staff # 16	Met
Staff # 17	Met
Date of Hire: 08/31/2020	
Staff # 18	Met
Date of Hire: 03/16/2020	
Staff # 19	Met
Staff # 20	Met
Date of Hire: 03/02/2020	
Staff # 21	Met
Staff # 22	Met
Staff # 23	Met
Date of Hire: 03/02/2020	
Staff # 24	Met
Date of Hire: 02/03/2020	
Staff # 25	Met
Date of Hire: 03/02/2020	
Staff # 26	Met

**Records Reviewed: 40****Records with Missing/Incomplete Components: 0**

Staff # 27	Met
Staff # 28	Met
Staff # 29	Met
Staff # 30	Met
Date of Hire: 03/17/2020	
Staff # 31	Met
Date of Hire: 03/02/2020	
Staff # 32	Met
Staff # 33	Met
Staff # 34	Met
Staff # 35	Met
Staff # 36	Met
Date of Hire: 01/15/2021	
Staff # 37	Met
Date of Hire: 11/06/2020	
Staff # 38	Met
Date of Hire: 05/11/2021	
Staff # 39	Met
Staff # 40	Met
Date of Hire: 09/23/2020	

**Staff Credentials Reviewed: 0**

<b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b>	<b>Met</b>
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**Comment**

Criminal record checks were observed to be complete.

<b>591-1-1-.31 Staff(CR)</b>	<b>Met</b>
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**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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<b>591-1-1-.32 Staff:Child Ratios and Group Size(CR)</b>	<b>Met</b>
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**Correction Deadline: 7/7/2021**

**Corrected on 11/30/2021**

**Observed appropriate staff:child and ratios. Please continue to monitor.**

**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.

**The following information is associated with a Complaint Investigation Visit:**

<b>Policies and Procedures</b>
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**591-1-1-.21 Operational Policies & Procedures**

**Met**

**Correction Deadline: 7/20/2021**

**Corrected on 11/30/2021**

**Observed corrected.**