

## Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

## **Cover Sheet**

Date: 3/24/2022 VisitType: Licensing Study

Arrival: 10:00 AM De

Departure: 11:05 AM

## FR-26353 Moore, Maisha S

2857 KINGSTREAM DRIVE Snellville, GA 30039 Gwinnett County (404) 789-6970 tldcare@aol.com

## Regional Consultant

Dianne Clarke

Phone: (770) 357-4923 Fax: (770) 357-4922 dianne.clarke@decal.ga.gov

Mailing Address 2857 KINGSTREAM DRIVE SNELLVILLE, GA 30039



|            |   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good |   |  |
|------------|---|---------------|--|---|--|
| 03/24/2022 | Licensing Study                         |               | standing, support, and deficient.  |   |  |
| 12/20/2021 | Complaint Closure                       | Good Standing | Good Standing -  | Program is demonstrating an acceptable level of performance in meeting the rules.   |  |
| 12/07/2021 | Complaint<br>Investigation Follow<br>Up | Good Standing |  | <ul> <li>Program performance is demonstrating a need for improvement in meeting rules.</li> <li>Program is not demonstrating an acceptable level of performance in meeting</li> </ul> |  |
| ι          | . ·                                     |               |  | the rules.  |  |

#### Ratios/License Capacity

| Age Ranges                    | Children Present            | Child For Pay | CAPS | Not for Pay | Provider Children |
|-------------------------------|-----------------------------|---------------|------|-------------|-------------------|
| Infant (0-11 mos)             | 0                           | 0             | 0    | 0           | 0                 |
| 1 & 2 Years                   | 4                           | 4             | 0    | 0           | 0                 |
| 3 & 4 Years                   | 4                           | 3             | 0    | 1           | 0                 |
| School Age(5+) Years          | 1                           | 1             | 0    | 0           | 0                 |
| Total Under 13 Years          | 9                           | 8             | 0    | 1           | 0                 |
| Total Under 18 Years          | 9                           |               | -    |             |                   |
| Children Present: 9           | Total Children: 9           |               |      |             |                   |
| Caregivers/Helpers Present: 3 | Total Caregivers/Helpers: 2 |               |      |             |                   |
|                               |                             |               |      |             |                   |

#### **Comments**

On this date, consultant followed up to previous visit and conducted an on-site Licensing study. Consultant requested provider submit required documents for the Administrative Review process.

Reminders: Please be sure to contact the Gwinnett County Department of Health if there are positive COVID-19 cases immediately and get their guidance. Please also complete a Required Report in DECAL KOALA for all communicable diseases within 24 hours. Be sure to select "Notifiable Communicable Diseases" to report closures for COVID cases.

Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility closed temporarily for one day or more.

Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

As of August 2, 2021, all amendments are required to be entered in DECAL KOALA.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

#### Plan of Improvement: Developed This Date 03/24/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <u>http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</u>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee





#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk a1 855-800-7747 or <u>qualityrated@decal.ga.gov</u> for more information. Free techincal assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### **Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA <u>www.decalkoala.com</u> with the userid for your program

2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute

3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation

4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Maisha Moore, Program Official

Date

Dianne Clarke, Consultant

Date

| OF C CORCEAN   | 2 Martii  | Start Georgia Depart<br>n Luther King Jr. Dr<br>Atlanta, GA<br>one: (404) 657-5562 W | ive SE, 670 É<br>30334 | ast Tower   | arning      |  |
|--|---|--|------------------------|---|-------------|--|
| 1776 E   |   | Findings I   | Report                 |   |             |  |
| Date: 3/24/2022  | VisitType: Licensing Study                                      | Arrival:   | 10:00 AM               | Departure:  | 11:05 AM    |  |
| FR-26353<br>Moore, Maisha S<br>2857 KINGSTREAM<br>(404) 789-6970 tldca | I DRIVE Snellville, GA 30039<br>are@aol.com                     | Gwinnett County  | Dianr<br>Phon          | onal Consulta<br>ne Clarke<br>e: (770) 357-49<br>(770) 357-4922 | 923         |  |
| Mailing Address<br>2857 KINGSTREAM DRI<br>SNELLVILLE, GA 30039         |   | iconcing Study:  | dianr                  | ne.clarke@deca  | al.ga.gov   |  |
|  |   | Licensing Study.   | Activit                | ies and E   | quipment    |  |
|  |   |  |                        |   | <u>· ·</u>  |  |
| 290-2-312 Equipme  | ent and Supplies(CR)  |  |                        |   | Met         |  |
| <b>Comment</b><br>Toys and equipment                                   | observed to be clean and safe                                   | e from hazardous cor   | nditions.              |   |             |  |
| 290-2-319 Infant-SI  | 290-2-319 Infant-Sleeping Safety Requirements(CR) Met           |  |                        |   |             |  |
| Comment  |   |  |                        |   |             |  |
|  | o infants enrolled in the progra<br>ng Pools & Water-related Ac | ,  | ot evaluated o         | n this date)  | Met         |  |
| Comment  |   | Suvines(CR)  |                        |   | Mer         |  |
| There is no pool on th   | ie property   |  |                        | Children's  | Records     |  |
|  |   |  |                        | cilluren s  | Records     |  |
| Records Reviewed   | J: 9  | Records wit  | th Missing/Inc         | complete Com  | ponents: 3  |  |
| Child # 1  |   |  | Met                    |   |             |  |
| Child # 2  |   |  | Met                    |   |             |  |
| Child # 3<br><u>"Missing/Incom</u><br>Immunization F                   | <u>plete Components"</u><br>orm - (.08)(2)                      |  | Not Met                |   |             |  |
| Child # 4  |   |  | Met                    |   |             |  |
| Child # 5<br><u>"Missing/Incom</u>                                     | plete Components"   |  | Not Met                |   |             |  |
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| Georgia Department of Early Care and Learning | v1.03 |  |
|---|-------|--|

| Immunization Form - (.08)(2)  |         |
|---|---------|
| Child # 6<br><u>"Missing/Incomplete Components"</u><br>Immunization Form - (.08)(2) | Not Met |
| Child # 7   | Met     |
| Child # 8   | Met     |
| Child # 9   | Met     |
|   |         |

## 290-2-3-.08 Children's Records

## Finding

290-2-3-.08(1) requires the Home to have a current and updated record for each Child in care and for a period of one (1) year after each Child leaves. Such records shall include: identifying information (Child's name, birth date, Parent's name, home and business addresses, telephone numbers); name, address and telephone number of persons, including Child's physician, to contact in emergencies; and name, address, telephone numbers, relationship to Child and to Parent(s) and other identifying information of person(s) to whom the Child may be released. It was determined based on a review of records that a child who is enrolled did not have evidence of their enrollment records uploaded.

## POI (Plan of Improvement)

The Home Provider will obtain the missing information and maintain the Children's records as required.

## Correction Deadline: 3/24/2022

## Finding

290-2-3-.08(2) requires the Home to maintain a file for each Child that includes evidence of age-appropriate immunizations or a signed affidavit against such immunizations; enrollment in the Home may not continue for more than 30 days without such evidence. It was determined based on a review of records that child #3, #5, and #6 did not have evidence of current immunization uploaded.

## POI (Plan of Improvement)

The Home Provider will ensure that an immunization record/signed affidavit is on file for each enrolled Child.

## Correction Deadline: 4/20/2022

# 290-2-3-.11 Physical Plant - Safe Environment(CR)

## Comment

Please be mindful to keep items that pose a hazard inaccessible to children. Please ensure that all areas accessible at any time throughout the day does not contain any item that are hazardous like staplers.

## 290-2-3-.13 Physical Plant-Structural/Mechanical(CR)

## Comment

The Home appears clean and free from hazards.

## 290-2-3-.13 Playgrounds(CR)

Met

Met

Facility

Not Met

Not Met

#### Finding

290-2-3-.13(2)(a) requires that outdoor play areas be kept clean and free of hazards such as exposed sharp corners of concrete or equipment, rust and splinters on equipment, broken glass, open drainage ditches, holes and stagnant water. It was determined based on observation that the hose was observed to be unraveled.

#### POI (Plan of Improvement)

The Home will repair any and all identified outdoor hazards and will monitor playground daily or more often as needed to ensure that the Home's outdoor play area is kept clean and free of hazards. The consultant spoke with the provider regarding ensuring that materials to complete fence work when done being removed so that children can go outside.

#### Correction Deadline: 4/3/2022

|   | Health and Hygiene |
|---|--------------------|
|   |                    |
| 290-2-311 Children's Health and Hygiene(CR) | Met                |

#### Comment

Proper hand washing observed throughout the Home.

#### 290-2-3-.11 Diapering Areas & Practices(CR)

Comment

There are no diapered children currently enrolled in the program. However, provider stated proper knowledge.

#### 290-2-3-.11 Medications(CR)

#### Comment

Per the provider no medication is currently dispensed

#### 290-2-3-.04 Application Requirements(CR)

#### Finding

290-2-3-.04(1)(d) requires a person that provides care for more than six children for pay, related or unrelated, as defined in these rules, shall make application to the Department for a license to operate a Child Care Learning Center, except as provided in 290-2-3-.07(15). It was determined based on observation and children's records, there were nine children present, four unrelated for pay, three related not for pay and no compensation affidavit was uploaded, and one related for pay.

#### POI (Plan of Improvement)

The Family Child Care Learning Home caring for more than six children shall reduce the number of children in care to six. The Family Child Care Learning Home will submit an application for a Child Care Learning Center and receive a license to operate from the Department before caring for more than six children, related or unrelated, for pay.

#### Correction Deadline: 3/24/2022

#### 290-2-3-.11 Animals

#### Comment

The Family Child Care Learning Home does not keep animals on premises. Please ensure to inform neighbors about their dog accessing the backyard and close area that allows access, otherwise immunization records are required.

#### 290-2-3-.11 Discipline(CR)

#### Comment

Age-appropriate discussion and/or redirection observed.

Not Met

Safety and Discipline

Licensure

Met

Met

Met

Met

#### 290-2-3-.11 First Aid Kit

#### Comment

Please replace/add missing/expired item(s) in first aid kit(s). Remember to replace goggles and to ensure to keep items together in the first aid kit as well as replace expired ointments etc...

#### 290-2-3-.11 Transportation(CR)

#### Comment

The provider does not provide routine transportation.

## 290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)

#### Comment

Criminal records checks were observed to be complete.

-Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10 year work history form in order to determine any breaks in service from the child care industry.

-Please ensure that records checks are redone if there is a six-month break in service.

-Please also ensure that satisfactory records checks are updated before the expiration date.

-Ensure that all therapists and other independent contractors have an updated records check on file, before being present at the center.

-Please ensure that staff with a national background check is always present with a staff who has a comprehensive background check. Staff should never be by themselves.

### 290-2-3-.07 First Aid & CPR

#### Finding

290-2-3-.07(8) requires the Home to maintain for the Provider and any Provisional Employee or Employee with direct care responsibilities current evidence of successful completion of a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid which have been offered by certified or licensed health care professionals or trainers and which dealt with emergency care for infants and children. Such training must be completed prior to initial licensure for the Provider and within 90 days from date of hire for Provisional Employees and Employees. The Provider, a Provisional Employee or Employee with current CPR and first aid training must always be on the Home's premises and on any field trip whenever any Child is present. It was determined based on a review of records that staff #1, a helper, did not have current evidence of CPR and First Aid.

#### **POI (Plan of Improvement)**

The Home will obtain the required CPR and first aid training and will keep certificates, cards, or other proof of training on file. The Home will submit proof of training to the Department, if requested. The Home will ensure that there is always a Staff person on the Home's premises and on any field trip whenever any Child is present.

#### Correction Deadline: 4/23/2022

#### 290-2-3-.07 Staff Qualifications(CR)

## Comment

Staff observed to be compliant with applicable laws and regulations.

Met

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Met

Not Met

**Staff Records** 

#### 290-2-3-.07 Staff Training

#### Finding

290-2-3-.07(7) requires that the Provider, Employees and Provisional Employees with direct care responsibilities shall complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that staff #1 did not have evidence of Health and Safety Orientation Training completed.

#### POI (Plan of Improvement)

The Provider will complete the required training and will ensure any Employees or Provisional Employees complete the training. The Provider will develop a plan to ensure that any new Staff hired complete the training as required.

#### Correction Deadline: 4/23/2022

#### Finding

290-2-3-.07(9) requires that every calendar year, after the first year of employment the Provider, and any Provisional Employees or and Employees, shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department- approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained in the Home by the Provider, as required by these rules. It was determined based on a review of records that staff #1 and #3, the provider, did not have evidence of correcting the citation for annual training hours for 2021.

#### **POI (Plan of Improvement)**

The Home will obtain the required annual training for Staff and will keep certificates, cards, or other proof of training on file. The Home will submit proof of training to the Department, if requested.

#### Correction Deadline: 4/24/2022

#### Recited on 3/24/2022

# **Staff:Child Ratios and Supervision**

#### 290-2-3-.07 Staff:Child Ratios(CR)

#### Comment

Appropriate ratios were observed on this date.

### 290-2-3-.07 Supervision(CR)

#### Comment

Adequate supervision observed on this date. Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.

# Met

Met