



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 6/28/2022 **VisitType:** Licensing Study

Arrival: 9:40 AM

Departure: 1:20 PM

CCLC-48059

Kids R Kids Learning Academy #33

2950 Centerville Highway Snellville, GA 30078 Gwinnett County
 (770) 979-7600 banksjacksonrobin@gmail.com

Regional Consultant

Dianne Clarke

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Joint with: Neli Todorova

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
06/28/2022	Licensing Study	Good Standing	
03/08/2022	Complaint Closure	Good Standing	
03/08/2022	Complaint Investigation Follow Up	Good Standing	

Good Standing	- Program is demonstrating an acceptable level of performance in meeting the rules.
Support	- Program performance is demonstrating a need for improvement in meeting rules.
Deficient	- Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Single	A/1L/100	Infants	2	9	C	16	C	NA	NA	Floor Play
Single	B/2L/150	One Year Olds	1	4	C	16	C	NA	NA	Free Play
Single	C/3L/200	One Year Olds	1	1	C	17	C	NA	NA	Free Play
Single	D/1R/250	Two Year Olds	2	9	C	23	C	NA	NA	Outside
Single	E/2R/300	Two Year Olds and Three Year Olds	2	9	C	24	C	NA	NA	Centers,Free Play
Single	F/3R/350	Two Year Olds	2	9	C	22	C	NA	NA	Outside
Single	G/4R/400	Four Year Olds	1	5	C	23	C	NA	NA	Circle Time
Single	H/5R/450		0	0	C	23	C	NA	NA	
Single	I/Center/500	Three Year Olds	1	13	C	30	C	NA	NA	Story
Single	J/4L	Six Year Olds and Over	1	15	C	58	C	NA	NA	Transitioning
Single	K/Cafeteria	Six Year Olds and Over	1	18	C	23	C	NA	NA	Transitioning
					Total Capacity @35 sq. ft.: 275	Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 92			Total Capacity @35 sq. ft.: 275			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Single	PG AR side	27	C
Single	PG B/R Back	55	C
Single	PG C//L side	33	C
Single	PG D/Back Middle	108	C

Comments

On this date, consultant followed up to previous visit and conducted an on-site Licensing study. Consultant requested provider submit required documents for the Administrative Review process.

Reminders: Please be sure to contact the Gwinnett County Department of Health if there are positive COVID-19 cases immediately and get their guidance. Please also complete a Required Report in DECAL KOALA for all communicable diseases within 24 hours. Be sure to select "Notifiable Communicable Diseases" to report closures for COVID cases.

Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility is closed temporarily for one day or more.

Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

All amendments are required to be electronically entered in DECAL KOALA effective August 2, 2021.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

For centers conducting transportation, please remember that the transportation training certificates must be renewed every two years for everyone participating in transportation including the director.

Plan of Improvement: Developed This Date 06/28/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Robin Banks, Program Official

Date

Dianne Clarke, Consultant

Date

Neli Todorova, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that two computer screens were observed to not be secure in the cafeteria area one computer screen in the G/4R/400 classroom which sat on top of the library shelf in the circle time area.

POI (Plan of Improvement)

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability. Please ensure that no more than four chairs are stacked in the classrooms.

Correction Deadline: 6/28/2022

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met

Child # 5

Met

591-1-1-.08 Children's Records**Technical Assistance****Technical Assistance**

591-1-1-.08(6) - Please ensure that the parents are signing in and out electronically with their initials or signature.

Correction Deadline: 6/28/2022**Facility****591-1-1-.06 Bathrooms****Not Met****Finding**

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the exhaust fans were not functioning in the following classrooms:

- C/3L/200 in the bathroom
- E/2R/300 in the boys bathroom
- H/5R/450 in the boys and girls bathroom
- I/Center/500 in the bathroom
- J/4L in the girls bathroom.

POI (Plan of Improvement)

The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

Correction Deadline: 7/28/2022**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed to be accessible:

- G/4R/400: A stapler, lotions and tape dispenser with a metal edge were observed to be accessible. A vacuum was observed to be accessible in an unlocked closet.
- I/Center/500: A bottle of handsoap was observed to be accessible on the floor in the area near the bathrooms.
- J/4L: A purse and sunscreen were observed to be accessible in an unlocked closet.
- J/5L: An unraveled hose was accessible in an unlocked closet. Plastic bags were observed in the children's cubbies and scented oils was observed in a child's bag.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. The staff removed some of the items during the visit.

Correction Deadline: 6/28/2022

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following items were in need of cleaning and repair:

- B/2L/150: Dust was observed on the vents in the bathroom
- C/3L/200: The paint on the wall in the pretend play area near the dolls, was observed to be chipping and the paint on the shelves were beginning to peel. There were water stains on the ceiling in the classroom and dust on the vent in the classroom.
- D/1R/250: There was dust observed on the vent in the bathroom
- E/2R/300: There was dust on the fan in the girls bathroom and in the classroom. The sink in the classroom was draining slowly. There were water stains and peeling paint observed on the ceiling.
- F/3R/350: The vent in the boys bathroom was observed to be dusty. The faucet was observed to not be secure and was moving when turning the water on.
- G/4R/400: There were dusty vents in the girls and boys bathroom.
- I/Center/500: The light was missing the cover in the boys bathroom and not secured to the ceiling.
- J/4L: The first sink to the left was draining slowly. The toilet paper holder was observed to be loose in the girls bathroom. The vent outside of the girls bathroom was observed to be dusty.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 7/28/2022

591-1-1-.26 Playgrounds(CR)

Not Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on a review of records that there was a four and a half inch gap at the back right last section of the fence. Also, to the left side of the fence, there was a hole and a protruding piece at the top of the last section of the fence. The cap was loose at the first section of the fence as well.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 7/28/2022

Technical Assistance

591-1-1-.26(9) - Please ensure to check for exposed rocks where the water washes away the dirt when it rains towards the back of the back right playground.

Correction Deadline: 6/28/2022

Food Service

591-1-1-.18 Kitchen Operations

Not Met

Technical Assistance

591-1-1-.18(1) - Please ensure to create a system to check foods in the freezer, to ensure that foods are not served passed their expiration date.

Correction Deadline: 6/28/2022

Finding

591-1-1-.18(5) requires the refrigeration of all perishable and potentially hazardous foods at 40 degrees Fahrenheit or below and served promptly after cooking. Freezer temperature shall be maintained at zero (0) degrees Fahrenheit or below. It was determined based on observation that the Whirlpool freezer temp read at 10 degrees and the fridge read at 52 degrees. Also, in the I/Center/500 classroom the food was not served promptly after cooking and was observed to be sitting for several minutes on the cubby shelf at the entrance of the classroom.

POI (Plan of Improvement)

The Center will refrigerate foods as required, will train Staff on proper refrigerator and freezer temperature settings and monitor the settings. Food will be served promptly after cooking.

Correction Deadline: 6/28/2022

Technical Assistance

591-1-1-.18(8) - Please ensure that all food items are labeled at all times.

Correction Deadline: 6/28/2022

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Finding

591-1-1-.10(1) requires Centers first licensed after March 1, 1991, and Centers that are renovated after March 1, 1991, to provide ventilation in the diapering areas with functioning exhaust fans and a duct system or by the required amount of window space provided by operable windows when open. It was determined based on observation that the exhaust fan was not functioning in the A/1L/100 classroom over the diapering area.

POI (Plan of Improvement)

The responsible person(s) at the center will ensure that the exhaust fans and duct systems are functioning or that the required amount of operable window space is provided in each diapering area.

Correction Deadline: 7/28/2022

591-1-1-.17 Hygiene(CR)

Technical Assistance

Technical Assistance

591-1-1-.17(7) - Please be sure to check the water temperatures in the handwashing sinks for the children to ensure that they have warm running water at all times.

Correction Deadline: 6/28/2022

Technical Assistance

591-1-1-.17(8) - Please review with staff regarding when they must wash hands; especially before and after helping with pottyng.

Correction Deadline: 6/28/2022

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

Finding

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of records that the lockdown drill was not conducted since June 30, 2021 and emergency procedure plans were not reviewed since February 10, 2021.

POI (Plan of Improvement)

The Center will hold the drills as required and keep the documentation of the drills on file for two years. The provider will also ensure that the times, number of children and length of drill be documented on the form.

Correction Deadline: 7/29/2022

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 4/11/2022

Corrected on 6/28/2022

.11(2) - The previous citation was observed to be corrected in that staff use redirection for discipline. The director stated that staff puts children who have difficulty sleeping down first and administration comes to help if needed.

591-1-1-.36 Transportation(CR)

Technical Assistance

Technical Assistance

591-1-1-.36(6) - Please ensure that all children's information is completed on the authorization form for transportation, including the times.

Correction Deadline: 6/29/2022

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Technical Assistance

591-1-1-.30(1)(b)1 - Please ensure that mats are free from tears in C/3L/200. Tape can be used as a temporary fix until the mat can be replaced.

Correction Deadline: 6/28/2022

Staff Records

Records Reviewed: 32

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 02/14/2022

Staff # 2 Met

Date of Hire: 11/08/2021

Staff # 3 Met

Date of Hire: 07/24/2017

Staff # 4 Met

Date of Hire: 09/26/2018

Staff # 5 Met

Date of Hire: 06/07/2022

Staff # 6 Met

Date of Hire: 11/19/2021

Staff # 7 Met

Date of Hire: 03/28/2022

Staff # 8 Met

Date of Hire: 09/23/2020

Staff # 9 Met

Date of Hire: 05/02/2022

Staff # 10 Met

Date of Hire: 08/19/2019

Staff # 11 Met

Date of Hire: 05/23/2022

Staff # 12 Met

Date of Hire: 06/10/2022

Staff # 13 Met

Date of Hire: 12/02/2019

Staff # 14 Met

Date of Hire: 10/23/2017

Staff # 15 Met

Date of Hire: 08/14/2017

Staff # 16 Met

Date of Hire: 10/07/2021

Staff # 17 Met

Date of Hire: 09/18/2017

Staff # 18 Met

Date of Hire: 09/21/2021

Staff # 19 Met

Records Reviewed: 32

Records with Missing/Incomplete Components: 0

Date of Hire: 08/10/2020

Staff # 20 Met

Date of Hire: 05/23/2017

Staff # 21 Met

Date of Hire: 07/24/2017

Staff # 22 Met

Date of Hire: 04/11/2022

Staff # 23 Met

Date of Hire: 11/01/2021

Staff # 24 Met

Date of Hire: 06/07/2022

Staff # 25 Met

Date of Hire: 01/18/2022

Staff # 26 Met

Date of Hire: 01/03/2018

Staff # 27 Met

Date of Hire: 08/01/2018

Staff # 28 Met

Date of Hire: 06/06/2022

Staff # 29 Met

Date of Hire: 07/30/2017

Staff # 30 Met

Date of Hire: 06/28/2021

Staff # 31 Met

Date of Hire: 03/31/2021

Staff # 32 Met

Date of Hire: 11/20/2020

Staff Credentials Reviewed: 15

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

-Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10 year work history form in order to determine any breaks in service from the child care industry.

-Please ensure that records checks are redone if there is a six-month break in service.

-Please also ensure that satisfactory records checks are updated before the expiration date.

-Ensure that all therapists and other independent contractors have an updated records check on file, before being present at the center.

-Please ensure that staff with a national background check is always present with a staff who has a comprehensive background check. Staff should never be by themselves.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date. Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.