



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 11/9/2021 **VisitType:** Monitoring Visit

Arrival: 1:30 PM

Departure: 3:30 PM

CCLC-39003

Carrington Academy at Majors

8150 Majors Road Cumming, GA 30041 Forsyth County
(678) 455-0555 rikki.whitcomb@carringtonacademy.com

Regional Consultant

Dianne Clarke

Phone: (770) 357-4923

Fax: (770) 357-4922

dianne.clarke@dec.al.ga.gov

Mailing Address

Same

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/09/2021	Monitoring Visit	Good Standing	
05/11/2021	Monitoring Visit	Good Standing	
10/21/2020	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L - Rm 2 - Older infants	Infants and One Year Olds	1	4	C	12	C	NA	NA	Free Play, Nap, Feeding
Main	1R - Rm 1 - Young infants		0	0	C	12	C	NA	NA	Not In Use
Main	2L - Rm 3 - 1 Year old	One Year Olds	1	6	C	18	C	NA	NA	Nap
Main	2R - Rm 4 - older 1's	Two Year Olds	1	10	C	16	C	NA	NA	Free Play
Main	3L - Rm 7 - 3's	Three Year Olds	1	14	C	20	C	NA	NA	Transitioning, Nap
Main	3R - Rm 5 - 2 yrs	Two Year Olds	2	10	C	20	C	NA	NA	Centers
Main	4L - Rm 8 - Private Pre-k	Four Year Olds	1	12	C	20	C	NA	NA	Nap, Transitioning
Main	4R - Rm 6 - 3's	Three Year Olds	1	14	C	20	C	NA	NA	Centers
Main	5L - Rm 12 - Ga. Pre-k	GA PreK	2	21	C	20	NC	NA	NA	Nap, Transitioning
Main	5R - Rm 11 - Ga. Pre-k	GA PreK	2	16	C	20	C	NA	NA	Transitioning
Main	6L - Rm 10 - Ga Pre-k		0	0	C	20	C	NA	NA	
Main	Middle Back - Rm 9 - Private Pre-k	Five Year Olds	1	8	C	20	C	NA	NA	Nap
Main	Middle Front - Activity Room		0	0	C	22	C	NA	NA	

Total Capacity @35 sq. ft.: 240

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - right playground	37	C
Main	B - Left side	68	C
Main	C - Back	44	C
Main	Special Use - Water	9	C

Comments

A virtual inspection was conducted on November 9, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Reminders: Please be sure to contact the Forsyth County Department of Health if there are positive COVID-19 cases immediately and get their guidance. Please also complete a Required Report in DECAL KOALA for all communicable diseases within 24 hours.

Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility closed temporarily for one day or more.

Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

As of August 2, 2021, all amendments are required to be entered in DECAL KOALA.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

Plan of Improvement: Developed This Date 11/09/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Rikki Whitcomb, Program Official

Date

Dianne Clarke, Consultant

Date



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Findings Report

Date: 11/9/2021 **VisitType:** Monitoring Visit **Arrival:** 1:30 PM **Departure:** 3:30 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation, the following areas did not have the adequate resilient surface:

-Infant/Toddler Playground: There were two inches of mulch at the bottom of the tan double slide, where three inches were needed.

-Preschool and Afterschool Playground: There were two inches of mulch observed at the side of the single tan slide and the side of the double tan slide, where three inches were needed.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 11/19/2021

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Redirection and discussion are used for discipline.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

Observed transportation. Please ensure that the driver always conducts the first check.

Finding

591-1-1-.36(6) requires written Parental authorization for routine transportation provided by or on behalf of the Center. Written authorization must include the routine pick-up location, routine pick-up time, routine delivery location, routine delivery times and the name of any person authorized to receive the child. It was determined based on a review of records that there were no transportation authorization forms on file to indicate pick-up and delivery location and pick-up and delivery times for all children being transported during the week of October 25 and November 1, 2021.

POI (Plan of Improvement)

The Center will obtain the required written parental authorization.

Correction Deadline: 11/10/2021

Technical Assistance

591-1-1-.36(7)(b) - Please ensure going forward that parents understand according to the rule, an emergency contact must be recorded on the vehicle emergency form, in the event that the parent cannot be reached in an emergency.

Correction Deadline: 11/10/2021

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Pleasant naptime environment observed.

Staff Records

Records Reviewed: 23 **Records with Missing/Incomplete Components: 2**

Staff # 1	Met
Date of Hire: 12/15/2014	
Staff # 2	Met
Date of Hire: 09/17/2021	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 3	Met
Date of Hire: 07/14/2016	
Staff # 4	Met
Date of Hire: 08/25/2020	
Staff # 5	Met
Date of Hire: 07/26/2021	
Staff # 6	Met
Date of Hire: 09/23/2021	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 7	Met
Date of Hire: 11/16/2011	
Staff # 8	Met
Staff # 9	Not Met
Date of Hire: 03/06/2017	
<u>"Missing/Incomplete Components"</u>	
.31(2)(b)2.-Staff Qualifications-Education Missing	
Staff # 10	Met
Date of Hire: 06/03/2021	

Records Reviewed: 23**Records with Missing/Incomplete Components: 2**

Staff # 11 Date of Hire: 08/01/2019	Met
Staff # 12 Date of Hire: 08/17/2017	Met
Staff # 13 Date of Hire: 10/15/2018	Not Met
<u>"Missing/Incomplete Components"</u>	
.31(2)(b)2.-Staff Qualifications-Education Missing	
Staff # 14 Date of Hire: 10/06/2015	Met
Staff # 15 Date of Hire: 08/11/2017	Met
Staff # 16 Date of Hire: 09/16/2019	Met
Staff # 17 Date of Hire: 08/02/2021	Met
Staff # 18 Date of Hire: 03/18/2019	Met
Staff # 19 Date of Hire: 11/05/2021	Met
	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 20 Date of Hire: 08/07/2017	Met
Staff # 21 Date of Hire: 01/06/2013	Met
Staff # 22 Date of Hire: 09/24/2020	Met
Staff # 23 Date of Hire: 06/11/2018	Met

Staff Credentials Reviewed: 9**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Criminal record checks were observed to be complete.

-Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10 year work history form in order to determine any breaks in service from the child care industry.

-Please ensure that records checks are redone if there is a six-month break in service.

-Please also ensure that satisfactory records checks are updated before the expiration date.

-Ensure that all therapists and other independent contractors have an updated records check on file, before being present at the center.

-Please ensure that staff with a national background check is always present with a staff who has a comprehensive background check. Staff should never be by themselves.

591-1-1-.33 Staff Training

Met

Correction Deadline: 6/10/2021

Corrected on 11/9/2021

.33(3) - The previous citation was observed to be corrected in that the Health and Safety Orientation was completed for all eligible staff. Please ensure that staff completes their Health and Safety Orientation within their first 90 days.

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that staff #9 and #13 did not have current evidence of a qualifying education credential on file.

POI (Plan of Improvement)

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

Correction Deadline: 2/9/2022

Correction Deadline: 5/11/2021

Corrected on 11/9/2021

.31(2)(b)3.(ii)(I) - (VIII) - The previous citation was observed to be corrected in that current lead teacher has a professional learning plan in place. Please ensure that the teacher obtains the credential before the deadline.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Adequate supervision observed on this date. Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.