



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 8/11/2021 **VisitType:** Monitoring Visit

Arrival: 2:00 PM

Departure: 4:30 PM

CCLC-24259

Five Star Academy

97 Ozora Rd. Loganville, GA 30052 Gwinnett County
(678) 638-7827 julie@myfivestarcademy.com

Regional Consultant

Dianne Clarke

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/11/2021	Monitoring Visit	Good Standing	
01/20/2021	Licensing Study	Good Standing	
07/27/2020	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R	Infants	3	6	C	17	C	NA	NA	Nap,Feeding
Main	B 2R	One Year Olds	2	2	C	19	C	NA	NA	Snack,Transitioning
Main	C 3R	One Year Olds	2	6	C	18	C	NA	NA	Circle Time
Main	D 4R	Two Year Olds	3	13	C	24	C	NA	NA	Centers
Main	E 3L Back	Two Year Olds	3	9	C	22	C	NA	NA	Centers
Main	F L 1R	Three Year Olds	1	6	C	16	C	22	C	Centers
Main	G L 2R	Three Year Olds	1	7	C	21	C	NA	NA	Centers
Main	H 1L		0	0	C	22	C	29	C	
Main	I 2L	Four Year Olds and Six Year Olds and Over	3	16	C	22	C	29	C	Centers
Main	J R 1L	GA PreK	2	11	C	22	C	31	C	Centers

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 232

Total # Children this Date: 76

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 232

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A 5-12 years	159	C
Main	PG B 1-4 Years	56	C
Main	PG C Infant	18	C

Comments

A virtual inspection was conducted on August 11, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Reminders: Please be sure to contact the Gwinnett County Department of Health if there are positive COVID-19 cases immediately and get their guidance. Please also complete a Required Report in DECAL KOALA for all communicable diseases.


Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility closed temporarily for one day or more.

Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

All amendments are required to be entered in DECAL KOALA beginning August 2, 2021.



Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Julie Holzmeister, Program Official

Date

Dianne Clarke, Consultant

Date



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Findings Report

Date: 8/11/2021 **VisitType:** Monitoring Visit **Arrival:** 2:00 PM **Departure:** 4:30 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the C 3R and F L 1R classrooms had toilet brushes in the bathrooms.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. The director requested the staff remove the toilet brushes during the virtual visit.

Correction Deadline: 8/11/2021

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground not observed on this date due to inclement weather.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. A current/completed inspection was observed for all vehicles used in transporting children this date. The vehicle inspection was observed to be completed on August 2, 2021 for vehicle tag number RCI 5064 and RCI 5063.

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Complete documentation and completion on transportation procedures were observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 60

Records with Missing/Incomplete Components: 0

Staff # 1

Met

Date of Hire: 05/26/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 2

Met

Date of Hire: 12/23/2020

Staff # 3

Met

Date of Hire: 01/20/2008

Staff # 4 Met

Date of Hire: 01/07/2019

Staff # 5 Met

Date of Hire: 08/14/2015

Staff # 6 Met

Date of Hire: 11/26/2019

Staff # 7 Met

Date of Hire: 08/03/2020

Staff # 8 Met

Date of Hire: 07/13/2018

Staff # 9 Met

Date of Hire: 04/28/2016

Staff # 10 Met

Date of Hire: 10/20/2020

Staff # 11 Met

Date of Hire: 08/02/2021

Staff # 12 Met

Date of Hire: 03/30/2021

Staff # 13 Met

Date of Hire: 04/12/2013

Staff # 14 Met

Date of Hire: 08/26/2016

Staff # 15 Met

Date of Hire: 07/22/2021

Staff # 16 Met

Date of Hire: 03/27/2019

Staff # 17 Met

Date of Hire: 10/02/2017

Staff # 18 Met

Staff # 19 Date of Hire: 05/26/2021	Met
Staff # 20 Date of Hire: 05/10/2021	Met
Staff # 21 Date of Hire: 05/12/2021	Met
Staff # 22 Date of Hire: 12/28/2020	Met
Staff # 23 Date of Hire: 08/06/2021	Met
Staff # 24 Date of Hire: 03/26/2018	Met
Staff # 25 Date of Hire: 02/27/2014	Met
Staff # 26 Date of Hire: 09/17/2018	Met
Staff # 27 Date of Hire: 10/28/2018	Met
Staff # 28 Date of Hire: 04/26/2021	Met
Staff # 29	Met
Staff # 30 Date of Hire: 07/28/2016	Met
Staff # 31 Date of Hire: 11/26/2007	Met
Staff # 32 Date of Hire: 05/27/2021	Met
Staff # 33 Date of Hire: 05/04/2018	Met
Staff # 34	Met

Date of Hire: 08/03/2021

Staff # 35 Met

Date of Hire: 01/13/2021

Staff # 36 Met

Date of Hire: 09/09/2019

Staff # 37 Met

Date of Hire: 10/08/2020

Staff # 38 Met

Date of Hire: 04/04/2016

Staff # 39 Met

Date of Hire: 09/09/2019

Staff # 40 Met

Date of Hire: 07/29/2019

Staff # 41 Met

Date of Hire: 12/31/2019

Staff # 42 Met

Date of Hire: 10/28/2020

Staff # 43 Met

Date of Hire: 01/13/2020

Staff # 44 Met

Date of Hire: 07/06/2021

Staff # 45 Met

Staff # 46 Met

Date of Hire: 08/06/2021

Staff # 47 Met

Date of Hire: 01/04/2021

Staff # 48 Met

Date of Hire: 12/04/2020

Staff # 49 Met

Date of Hire: 10/09/2019

Staff # 50 Date of Hire: 08/16/2017	Met
Staff # 51 Date of Hire: 07/24/2017	Met
Staff # 52 Date of Hire: 01/31/2019	Met
Staff # 53 Date of Hire: 04/01/2010	Met
Staff # 54 Date of Hire: 01/04/2021	Met
Staff # 55 Date of Hire: 10/23/2020	Met
Staff # 56 Date of Hire: 12/07/2020	Met
Staff # 57 Date of Hire: 05/03/2021	Met
Staff # 58 Date of Hire: 12/07/2020	Met
Staff # 59 Date of Hire: 08/01/2018	Met
Staff # 60 Date of Hire: 10/03/2017	Met

Staff Credentials Reviewed: 15

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Criminal record checks were observed to be complete. Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10 year work history form in order to determine any breaks in service from the child care industry. Please ensure that records checks are redone if there is a six-month break in service. Please also ensure that satisfactory records checks are updated before the expiration date.

Please remember that staff with a national records check cannot be by themselves. They must be with staff who has a comprehensive satisfactory background check. Please be sure to continue to follow up until the staff receives the comprehensive satisfactory records check.

591-1-1-.31 Staff(CR)	Met
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Correction Deadline: 4/20/2021

Corrected on 8/11/2021

.31(2)(b)2. - The previous citation was observed to be corrected in that the staff has completed the education credential and all lead teacher has current evidence of credentials. The consultant discussed with the director regarding staff whose credentials are expiring and guided to discuss this with the staff.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Adequate supervision observed on this date. Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.