



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 10/12/2021 **VisitType:** POI Follow Up

Arrival: 10:00 AM

Departure: 11:15 AM

CCLC-33544

Sweet & Tenderhearted Childcare

27206 US Hwy 80 W Portal, GA 30450 Bulloch County
 (912) 865-2556 kosmi@bulloch.net

Regional Consultant

Haley Carwile

Phone: (229) 317-9868

Fax: (229) 317-9865

haley.carwile@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/12/2021	POI Follow Up	Good Standing	
06/30/2021	Complaint Investigation Follow Up	Support	
06/30/2021	Complaint Closure	Support	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Back Right	Infants and One Year Olds	1	5	C	5	C	NA	NA	Floor Play
Main	Front Right		0	0	C	12	C	NA	NA	
Main	Left	Three Year Olds	1	10	C	24	C	NA	NA	Centers
Main	Middle Right	One Year Olds and Two Year Olds	2	18	NC	10	NC	NA	NA	Free Play
Total Capacity @35 sq. ft.: 51			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 33			Total Capacity @35 sq. ft.: 51			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	18	C

Comments

Plan of Improvement: Developed This Date 10/12/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Katie Smith, Program Official

Date

Haley Carwile, Consultant

Date



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Findings Report

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The following information is associated with a POI Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 7/14/2021

Corrected on 10/12/2021

.03(14) - Observed children to not watch TV on this date.

Facility

591-1-1-.19 License Capacity(CR)

Not Met

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that in the Middle Right Room the capacity is ten and there were eighteen children present for care on this date.

POI (Plan of Improvement)

The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 10/12/2021

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 6/21/2021

Corrected on 10/12/2021

.25(3) - Observed the sink cabinet to be fixed and the water to be warm on this date.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 7/10/2021

Corrected on 10/12/2021

.26(7) - Observed the helicopter to be anchored on this date.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 7/14/2021

Corrected on 10/12/2021

.15(5) - Observed the current menu to be posted on this date.

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 6/21/2021

Corrected on 10/12/2021

.17(7) - Observed warm water in the one-year-old room as required.

Correction Deadline: 6/21/2021

Corrected on 10/12/2021

.17(8) - Observed staff to use warm water on this date to wash their hands.

Staff Records

Records Reviewed: 10

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Staff # 7	Met
Staff # 8	Met
Staff # 9	Met
Date of Hire: 07/01/2019	
Staff # 10	Met

Staff Credentials Reviewed: 5

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 6/30/2021

Corrected on 10/12/2021

.09(1)(a) - Observed all staff to have a CBC on file at the center as required.

Correction Deadline: 6/30/2021

Corrected on 10/12/2021

.09(1)(c) - Observed a CBC on file for all staff on this date.

591-1-1-.33 Staff Training

Not Met

Finding

591-1-1-.33(4) requires within the first year of employment, the Director and person with primary responsibility for food preparation shall have four clock hours of training in food nutrition planning, preparation, serving, proper dish washing and food storage. It was determined based on review of files that the cook had not completed the food prep training as required.

POI (Plan of Improvement)

The Center will schedule food preparation training, as required, and follow up to ensure the training is completed.

Correction Deadline: 10/26/2021

Recited on 10/12/2021

Correction Deadline: 7/21/2021

Corrected on 10/12/2021

.33(5) - Staff is no longer employed at the center.

591-1-1-.31 Staff(CR)

Met

Correction Deadline: 6/30/2021

Corrected on 10/12/2021

.31(3)(b)1. - Observed all full time staff to be sixteen years of age or older as required.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 6/30/2021

Corrected on 10/12/2021

.32(1) - Observed appropriate child staff ratios on this date.

Correction Deadline: 7/1/2021

Corrected on 10/12/2021

.32(4) - Observed the threes and fours to be separate from the younger children on this date.