



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 3/28/2022 **VisitType:** Licensing Study

Arrival: 10:30 AM **Departure:** 12:30 PM

CCLC-3556

Creme de la Creme

726 Woodlawn Drive Marietta, GA 30068 Cobb County
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Regional Consultant

Rachael Brown

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rachael.brown@dec.al.ga.gov

Mailing Address

726 Woodlawn Drive
 Marietta, GA 30068

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/28/2022	Complaint Investigation & Licensing Study	Good Standing	
09/08/2021	Complaint Closure	Good Standing	
09/01/2021	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L left	Infants	1	4	C	9	C	NA	NA	Nap
Main	A-1L Back L	Infants	1	5	C	9	C	NA	NA	Nap
Main	A-1L Back R	Infants	2	7	C	13	C	NA	NA	Nap
Main	B- 2L	One Year Olds	4	11	C	16	C	NA	NA	Free Play
Main	C-3L	One Year Olds and Two Year Olds	3	21	C	33	C	NA	NA	Free Play
Main	G-4L	One Year Olds	1	8	C	32	C	NA	NA	Transitioning, Diapering
Main	H-5L L	Two Year Olds	1	7	C	22	C	NA	NA	Diapering, Free Play
Main	I-5L R	Four Year Olds	2	12	C	20	C	NA	NA	Art
Main	J-6L	Three Year Olds	1	13	C	28	C	NA	NA	Story
Main	K-Pre K/ Back R	Five Year Olds	2	18	C	29	C	NA	NA	Free Play
Main	L-Art		0	0	C	15	C	NA	NA	Not In Use
Main	M-Gym		0	0	C	20	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 246

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 106

Total Capacity @35 sq. ft.: 246

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Preschool playground	110	C
Main	toddler yard	5	C

Comments

The purpose of this visit was to conduct an onsite complaint investigation and Licensing Study. An onsite walkthrough was conducted on March 28, 2022.

Plan of Improvement: Developed This Date 03/28/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Jennifer McGuire, Program Official

Date

Rachael Brown, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms	Met
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Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)	Met
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Comment

Licensed capacity observed to be met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)	Met
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Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)	Met
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Comment

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition	Met
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Comment

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations	Met
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Comment

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)	Met
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Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)	Met
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Comment

Discussed proper medication documentation and procedures. Ensure medication forms contain a complete Prescription number when applicable.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures	Met
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Comment

Program observed complete emergency drills

591-1-1-.27 Posted Notices	Met
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Comment

Observed all required posted notices.

591-1-1-.29 Required Reporting	Met
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Comment

Thank you for reporting as required.

Safety

591-1-1-.05 Animals**N/A****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 41**Records with Missing/Incomplete Components: 17**

Staff # 1

Met

Date of Hire: 02/15/2022

Staff # 2

Not Met

Date of Hire: 05/17/2004

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Staff # 3

Not Met

Date of Hire: 12/20/2021

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing,.33(3)-Health & Safety Certificate

Staff # 4

Met

Date of Hire: 01/25/2016

Staff # 5 Not Met

Date of Hire: 12/03/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 6 Not Met

Date of Hire: 04/15/2002

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 7 Met

Date of Hire: 09/06/2021

Staff # 8 Not Met

Date of Hire: 09/27/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Staff # 9 Met

Date of Hire: 03/07/2022

Staff # 10 Met

Date of Hire: 02/03/2022

Staff # 11 Not Met

Date of Hire: 05/26/1994

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate,.33(5)-10 Hrs. Annual Training

Staff # 12 Met

Date of Hire: 02/25/2022

Staff # 13 Met

Date of Hire: 02/14/2022

Staff # 14 Not Met

Date of Hire: 06/14/2021

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 15 Not Met

Date of Hire: 12/20/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Staff # 16

Met

Date of Hire: 01/26/2022

Staff # 17

Met

Date of Hire: 02/14/2022

Staff # 18

Not Met

Date of Hire: 02/25/2019

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 19

Not Met

Date of Hire: 01/09/2017

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 20

Met

Date of Hire: 08/16/2021

Staff # 21

Met

Date of Hire: 02/21/2022

Staff # 22

Met

Date of Hire: 03/16/2022

Staff # 23

Not Met

Date of Hire: 02/09/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 24

Met

Date of Hire: 02/25/2019

Staff # 25

Met

Date of Hire: 02/22/2021

Staff # 26

Not Met

Date of Hire: 09/11/1997

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 27

Met

Date of Hire: 04/22/2013

Staff # 28 Not Met

Date of Hire: 12/21/2021

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 29 Met

Date of Hire: 09/07/2021

Staff # 30 Met

Date of Hire: 01/30/2022

Staff # 31 Not Met

Date of Hire: 12/09/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 32 Met

Date of Hire: 06/09/2015

Staff # 33 Not Met

Date of Hire: 12/06/2021

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing,.33(3)-Health & Safety Certificate

Staff # 34 Not Met

Date of Hire: 12/20/2021

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate,.14(2)-First Aid Missing,.14(2)-CPR missing,.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 35 Met

Date of Hire: 03/15/2022

Staff # 36 Met

Date of Hire: 08/09/2021

Staff # 37 Not Met

Date of Hire: 02/23/2010

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 38 Met

Date of Hire: 01/03/2022

Staff # 39	Met
Date of Hire: 01/03/2022	
Staff # 40	Met
Date of Hire: 01/03/2022	
Staff # 41	Met
Date of Hire: 10/21/2021	

Staff Credentials Reviewed: 13

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided 29 files for employees hired since last visit.

Correction Deadline: 9/1/2021

Corrected on 3/28/2022

.09(1)(a) - Citation observed to be corrected on this date. All staff observed to have a comprehensive satisfactory record check determination on file with the department.

Correction Deadline: 9/1/2021

Corrected on 3/28/2022

.09(1)(c) - Citation observed to be corrected. All staff observed to have a comprehensive satisfactory determination on file with the department.

591-1-1-.14 First Aid & CPR **Not Met****Comment**

Complete first aid kits observed in center and on vehicles.

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that CPR and first aid certification was not submitted for fourteen of thirty one applicable staff members.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 4/27/2022

591-1-1-.33 Staff Training **Not Met**

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of records that health and safety orientation training was not submitted for six of thirty one applicable staff members. Consultant discussed obtaining health and safety orientation from a state approved trainer.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 4/27/2022

Technical Assistance

591-1-1-.33(4) - Ensure that all staff that serves food to children obtains four clock hours of food service and nutrition training. Please obtain a copy of the Food service permit from where food is prepared off campus.

Correction Deadline: 4/27/2022

Finding

91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined based on review of records that ten hours of annual training for 2021 for six of eleven applicable staff was not submitted for review.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 4/27/2022

591-1-1-.31 Staff(CR)**Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

Comment

Adequate supervision observed on this date.