



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 6/8/2023    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 8:25 AM    **Departure:** 2:15 PM

**CCLC-38620**

**Prime Care Learning Center IV**

94 Stoney Brook Way McDonough, GA 30253 Henry County  
(770) 898-4050 tequilla@primecarelearning.com

**Region Consultant**

April Brown

Phone: (770) 357-5101

Fax: (770) 357-5102

april.brown@dec.al.ga.gov

**Mailing Address**

P.O. Box 960295  
Riverdale, GA 30296

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/08/2023	Complaint Investigation Follow Up	Good Standing	
05/01/2023	Complaint Investigation Follow Up	Good Standing	
05/01/2023	Complaint Closure	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants	1	2	C	19	C	NA	NA	Floor Play
Main	B- 2L		0	0	C	10	C	NA	NA	Not In Use
Main	C- 3L	Two Year Olds	1	8	C	19	C	NA	NA	Transitioning
Main	E- 5R		0	0	C	35	C	NA	NA	
Main	F- 4R		0	0	C	27	C	NA	NA	Not In Use
Main	G- 3R	Five Year Olds and Six Year Olds and Over	1	14	C	25	C	NA	NA	Free Play
Main	H- 2R		0	0	C	25	C	NA	NA	Not In Use
Main	I- 1R	Three Year Olds	1	12	C	20	C	NA	NA	Free Play

Total Capacity @35 sq. ft.: 180

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 36

Total Capacity @35 sq. ft.: 180

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Left	16	C
Main	B- Rear	92	C
Main	C- Right	86	C

**Comments**

CI/FU completed on this date.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Tequilla Standifer, Program Official

Date

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April Brown, Region Consultant

Date



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(Findings Report)

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Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 5/1/2023

Corrected on 6/8/2023

Correction of citation in that the director reported the staff member was verbally reprimanded and her classroom was changed to the two-year-old classroom as it was a better fit for the staff member.

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 4/13/2023

Corrected on 6/8/2023

Correction of citation in that additional toys and equipment was added to the afterschool classroom.

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Not Met

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation children's hands were not washed upon arrival of care when entering the first left, first right and third right classrooms as required.

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**Correction Deadline: 6/8/2023**

**Recited on 6/8/2023**

<b>Policies and Procedures</b>
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**591-1-1-.22 Parental Access**

**Not Met**

**Finding**

591-1-1-.22 requires the Center to permit the custodial Parent(s) of the child access to all child care areas of the Center at any time the child is in attendance. The custodial Parent(s) shall make his or her presence known to Center Staff prior to removing the child from the Center. It was determined based on observation, parent and staff statements, during the month of May 2023 parents were denied full access to all areas of the center when their child was in attendance. There was a sign posted at the entrance of the center in the lobby and on the doors of the classrooms which stated parents could not go inside of the children's classrooms.

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**Correction Deadline: 6/8/2023**

**591-1-1-.29 Required Reporting**

**Not Met**

**Finding**

591-1-1-.29(3) requires the Director or designated person-in-charge to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open). It was determined based on a review of records, staff and parent statement, the center was closed on May 29, 2023 for Memorial Day Holiday and the Department was not notified within 24 hours or the next business day in DECAL Koala of the program's operating status change as required.

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**Correction Deadline: 6/8/2023**

<b>Staff Records</b>
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**591-1-1-.33 Staff Training**

**Defer**

**Defer**

This citation will be deferred and evaluated during the next regulatory visit.

**Correction Deadline: 4/13/2023**

**591-1-1-.31 Staff(CR)**

**Not Met**

**Finding**

591-1-1-.31(11) requires the Center to have qualified and sufficient direct-care, clerical, housekeeping, maintenance and other employees to ensure full compliance with these rules without neglecting the supervision of children. It was determined based on observation the center did not have sufficient direct care staff to ensure full compliance with the rules without neglecting the supervision of children in care.

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**Correction Deadline: 6/8/2023**

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Not Met**

**Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation in the special use room (cafeteria) upon consultant's arrival the staff:child ratio was 1:33 as there were four, two-year-olds, four, three-year-olds, two, five-year-olds and 23 that were six-years-old or older.

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**Correction Deadline: 6/8/2023**

**Finding**

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation four, two-year-old children were housed in the special use room (cafeteria) upon consultant's arrival with three-year-olds, five-year-olds, six-year-olds and older other than the first or last hour of the day.

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**Correction Deadline: 6/8/2023**

**591-1-1-.32 Supervision(CR)**

**Not Met**

**Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation there was a lack of supervision in the special use room (cafeteria) upon consultant's arrival as there were 33 children running around the cafeteria area, running in and out of the bathroom, and around the corner of the cafeteria area without the staff member's knowledge or watchful oversight. Additionally, the staff member was not seated within arm's length away from children who were thirty-six months of age during lunch time as required.

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**Correction Deadline: 6/8/2023**