



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 7/20/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 3:15 PM    **Departure:** 4:30 PM

**CCLC-50384**

**Laugh and Learn Children's Academy, LLC**

62 Wax Road Silver Creek, GA 30173 Floyd County  
 (706) 528-4812 johnnalindsey381@yahoo.com

**Regional Consultant**

Chasity Baugh

Phone: (770) 357-1717

Fax: (770) 357-1720

chasity.baugh@decals.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/20/2022	Complaint Investigation Follow Up	Good Standing	
06/30/2022	Complaint Closure	Good Standing	
05/31/2022	Complaint Investigation & Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-Infants and 1's	Infants	1	3	C	12	C	NA	NA	Nap,Feeding
Main	B-2L-1's & 2's	One Year Olds	1	7	C	17	C	NA	NA	Floor Play
Main	C-2R-3's & 4's	Three Year Olds and Four Year Olds	2	11	C	17	C	NA	NA	Centers
Main	D-1R-2's		0	0	C	12	C	NA	NA	
Total Capacity @35 sq. ft.: 56					Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Health Department Limitations		
Total # Children this Date: 21			Total Capacity @35 sq. ft.: 56			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A	38	C

**Comments**

Consultant completed an in person Complaint Investigation FollowUp visit on July 20, 2022. Provider emailed documents for review on July 26, 2022.

Plan of Improvement: Developed This Date 07/20/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Johnna Lindsey, Program Official

Date

Chasity Baugh, Consultant

Date



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**Findings Report**

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The following information is associated with a Complaint Investigation Follow Up:

**Children's Records**

**591-1-1-.08 Children's Records**

**Met**

**Correction Deadline: 6/15/2022**

**Corrected on 7/20/2022**

**.08(1) - This previous citation was corrected.**

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that a swiffer plus was accessible to the children in the 2R classroom beside the door.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 7/20/2022**

**Recited on 7/20/2022**

**Correction Deadline: 5/31/2022**

**Corrected on 7/20/2022**

**.25(3) - This previous citation was corrected.**

**Finding**

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that hanging cords from the television were accessible to the children in the 2R classroom.

**POI (Plan of Improvement)**

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

**Correction Deadline: 7/20/2022**

**Recited on 7/20/2022**

**591-1-1-.26 Playgrounds(CR) Not Met**

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on measurements that there was a 3.5 inch gap in the gate in the back left corner of the playground.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 7/27/2022**

**Recited on 7/20/2022**

**Correction Deadline: 6/30/2022**

**Corrected on 7/20/2022**

**.26(9) - This previous citation was corrected.**

**Food Service**

**591-1-1-.15 Food Service & Nutrition Met**

**Correction Deadline: 6/30/2022**

**Corrected on 7/20/2022**

**.15(2)(a) - This previous citation was corrected.**

**591-1-1-.18 Kitchen Operations Met**

**Correction Deadline: 5/31/2022**

**Corrected on 7/20/2022**

**.18(12) This previous citation was corrected.**

**Health and Hygiene**

**591-1-1-.20 Medications(CR) Met**

**Correction Deadline: 5/31/2022**

**Corrected on 7/20/2022**

**.20(3) - This previous citation was corrected.**

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures Defer**

**Defer**

591-1-1-.21(3)- Consultant will observe at the next visit.

**POI (Plan of Improvement)**

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

**Correction Deadline: 6/24/2022**

<b>Sleeping &amp; Resting Equipment</b>
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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Correction Deadline: 5/31/2022**

**Corrected on 7/20/2022**

**.30(1)(a)3 - The previous citation was corrected.**

**Correction Deadline: 5/31/2022**

**Corrected on 7/20/2022**

**.30(2) - The previous citation was corrected.**

<b>Staff Records</b>
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**591-1-1-.14 First Aid & CPR** **Met**

**Correction Deadline: 6/15/2022**

**Corrected on 7/20/2022**

**.14(1) - This citation was corrected.**

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**591-1-1-.28 Prohibited Substances** **Met**

**Correction Deadline: 6/30/2022**

**Corrected on 7/20/2022**

**.28(2) - This citation was corrected.**

<b>Staffing and Supervision</b>
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**591-1-1-.32 Supervision(CR)** **Met**

**Correction Deadline: 5/31/2022**

**Corrected on 7/20/2022**

**.32(7) - This previous citation was corrected.**