



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/20/2020 **VisitType:** Monitoring Visit

**Arrival:** 1:00 PM

**Departure:** 2:00 PM

**FR-9900104813**

**Stillwell, Geraldine C**

1904 Royal Road Cordele, GA 31015 Crisp County  
(229) 287-9945 connie\_sanders\_755@hotmail.com

**Regional Consultant**

Jackqueline Frederick

Phone: (229) 386-3247

Fax: (229) 238-2435

jackqueline.frederick@decal.ga.gov

**Mailing Address**

Same

**Quality Rated: No**

Compliance Zone Designation		
05/20/2020	Complaint Investigation & Monitoring Visit	Good Standing
04/28/2020	Complaint Closure	Good Standing
01/14/2020	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	0	2	0	0	0
3 & 4 Years	0	3	0	0	0
School Age(5+) Years	0	2	0	0	0
<b>Total Under 13 Years</b>	0	7	0	0	0
<b>Total Under 18 Years</b>	0				

Children Present: 0                                      Total Children: 8  
 Caregivers/Helpers Present: 1                                      Total Caregivers/Helpers: 1

**Comments**

The purpose of today's inspection is to conduct a complaint investigation follow-up.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

Geraldine Stillwell, Program Official

Date

Jackqueline Frederick, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**290-2-3-.12 Equipment and Supplies(CR)** **Met**

**Comment**

Chapter not evaluated due to pandemic.

**290-2-3-.19 Infant-Sleeping Safety Requirements(CR)** **Met**

**Comment**

Chapter not evaluated due to pandemic.

**290-2-3-.07 Swimming Pools & Water-related Activities(CR)** **Met**

**Comment**

Home does not provide swimming activities.

### Facility

**290-2-3-.11 Physical Plant - Safe Environment(CR)** **Met**

**Comment**

Chapter not evaluated due to pandemic.

**290-2-3-.13 Physical Plant-Structural/Mechanical(CR)** **Met**

**Comment**

Rule not evaluated due to pandemic.

**290-2-3-.13 Playgrounds(CR)** **Met**

**Comment**

Rule not evaluated due to pandemic.

## Health and Hygiene

### 290-2-3-.11 Children's Health and Hygiene(CR)

Defer

**Defer**

290-2-3-.11(1)(j)-Compliance will be checked at a later date due to Pandemic.

**POI (Plan of Improvement)**

To ensure proper hygiene, all children will wash their hands with liquid soap and warm running water as required.

**Correction Deadline: 1/14/2020**

### 290-2-3-.11 Diapering Areas & Practices(CR)

Met

**Comment**

Rule not evaluated due to pandemic.

### 290-2-3-.11 Medications(CR)

Met

**Comment**

Rule not evaluated due to pandemic.

## Licensure

### 290-2-3-.04 Application Requirements(CR)

Met

**Comment**

Rule not evaluated due to pandemic.

## Safety and Discipline

### 290-2-3-.11 Discipline(CR)

Met

**Comment**

Rule not evaluated due to pandemic.

### 290-2-3-.11 Transportation(CR)

Met

**Comment**

The provider does not provide routine transportation.

## Staff Records

### 290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)

Met

**Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Provider stated that there have been no new hires since last visit

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**290-2-3-.07 Staff Qualifications(CR)****Met****Comment**

Rule not evaluated due to pandemic.

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**290-2-3-.07 Staff Training****Defer****Defer**

290-2-3-.07(6)-Compliance will be checked at a later date due to Pandemic.

**POI (Plan of Improvement)**

The Home will obtain the required annual training and will keep certificates, cards, or other proof of training on file. The Home will submit proof of training to the Department, if requested.

**Correction Deadline: 9/5/2019**

<b>Staff:Child Ratios and Supervision</b>
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**290-2-3-.07 Staff:Child Ratios(CR)****Met****Comment**

Rule not evaluated due to pandemic.

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**290-2-3-.07 Supervision(CR)****Met****Comment**

Rule not evaluated due to pandemic.