



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/6/2017    **VisitType:** Initial Licensing Study    **Arrival:** 11:40 AM    **Departure:** 1:30 PM

**FR-47805**

**Glenn, Dianah**

1376 S. Burnt Hickory Road Douglasville, GA 30134 Douglas County  
 (770) 739-8900 totheheartfcc@gmail.com

**Regional Consultant**

Wakisha Newton

Phone: (404) 591-5813  
 Fax: (770) 359-5807  
 wakisha.newton@decals.ga.gov

**Mailing Address**

Same

**Quality Rated:**

<u>Compliance Zone Designation</u>		
11/06/2017	Initial Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	0	0	0	0	0
3 & 4 Years	0	0	0	0	0
School Age(5+) Years	0	0	0	0	0
<b>Total Under 13 Years</b>	0	0	0	0	0
<b>Total Under 18 Years</b>	0				

Children Present: 0                                      Total Children: 0  
 Caregivers/Helpers Present: 3                                      Total Caregivers/Helpers: 1

Comments

Congratulations! You have been granted permission to operate.  
 The facility does not have liability insurance. A notice is posted in the home.  
 No children are enrolled at this time.  
 The main entrance to the childcare is around the back.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.dec.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.ga.gov](mailto:CCSRefutations@dec.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.ga.gov/>  
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.ga.gov](mailto:qualityrated@dec.ga.gov)

Dianah Glenn, Program Official

Date

Wakisha Newton, Consultant

Date



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### Findings Report

**Date:** 11/6/2017 **VisitType:** Initial Licensing Study **Arrival:** 11:40 AM **Departure:** 1:30 PM

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The following information is associated with a Initial Licensing Study:

### Activities and Equipment

**290-2-3-.12 Equipment and Supplies(CR)** Met

**Comment**

Observed-Variety Of Equipment Discussed anchoring equipment that can easily tip over.

**290-2-3-.19 Infant-Sleeping Safety Requirements(CR)** Met

**Comment**

No children enrolled. Discussed safe sleeping for infants.

**290-2-3-.07 Swimming Pools & Water-related Activities(CR)** Met

**Comment**

No Swimming Activities Provided

### Facility

**290-2-3-.11 Physical Plant - Safe Environment(CR)** Met

**Comment**

Observation-No Hazards Accessible

**290-2-3-.13 Physical Plant-Structural/Mechanical(CR)** Met

**Comment**

Home Clean, Free of Hazards

**290-2-3-.13 Playgrounds(CR)** Met

**Comment**

Outside Area Clean, Well Maintained

### Health and Hygiene

**290-2-3-.11 Children's Health and Hygiene(CR)** **Met**

**Comment**

Staff Stated Proper Knowledge

**290-2-3-.11 Diapering Areas & Practices(CR)** **Met**

**Comment**

Provider Stated Appropriate Diapering practices.

**290-2-3-.11 Medications(CR)** **Met**

**Comment**

Discussed-Documentation/Procedures

**Licensure**

**290-2-3-.04 Application Requirements(CR)** **Met**

**Comment**

Application requirements reviewed

**Safety and Discipline**

**290-2-3-.11 Animals** **Met**

**Comment**

No Animals Kept

**290-2-3-.11 Discipline(CR)** **Met**

**Comment**

No children enrolled. Appropriate discipline practices discussed.

**290-2-3-.11 First Aid Kit** **Met**

**Comment**

Reminder- Please add the triangular bandage.

**290-2-3-.11 Transportation(CR)** **Met**

**Comment**

No Routine Transportation Provided

**Staff Records**

**290-2-3-.21 Criminal Records Check(CR)** **Met**

**Comment**

Criminal Records Check complete

**290-2-3-.07 First Aid & CPR** **Met**

**Comment**

Observed-Provider Certified First Aid & CPR

**290-2-3-.07 Staff Qualifications(CR)** **Met**

**Comment**

Staff qualifications/compliance with law

**Staff:Child Ratios and Supervision**

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**290-2-3-.07 Staff:Child Ratios(CR)****Met****Comment**

No children enrolled. Appropriate ratios were discussed.

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**290-2-3-.07 Supervision(CR)****Met****Comment**

No children enrolled. Proper supervision was discussed.