



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/8/2018 **VisitType:** POI Follow Up **Arrival:** 8:30 AM **Departure:** 9:30 AM

FR-24841

Whitlock, Talisa L

341 MARBLE SPRINGS ROAD Lilburn, GA 30047 Gwinnett County
 (470) 723-8290 hopeacademydaycare@yahoo.com

Mailing Address

341 MARBLE SPRINGS ROAD
 LILBURN, GA 30047

Regional Consultant

Dianne Clarke

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dianne.clarke@dec.al.ga.gov

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/08/2018	POI Follow Up	Good Standing	
02/12/2018	Licensing Study	Good Standing	
08/16/2017	Monitoring Visit	Good Standing	

Ratios/License Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	0	0	0	0	0
3 & 4 Years	0	0	0	0	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	0	0	0	0	0
Total Under 18 Years	0				
Children Present: 0		Total Children: 0			
Caregivers/Helpers Present: 5		Total Caregivers/Helpers: 5			

Comments

Plan of Improvement: Developed This Date 03/08/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<p>Reminder: All employees of child care programs must be fingerprinted before January 1, 2017. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.</p>
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Talisa Whitlock, Program Official

Date

Dianne Clarke, Consultant

Date



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Findings Report

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The following information is associated with a POI Follow Up:

Children's Records

290-2-3-.08 Children's Records

Met

Correction Deadline: 2/12/2018

Corrected on 3/8/2018

.08(1) - The previous citation was observed to be corrected in that the emergency contact and physician's information was completed.

Correction Deadline: 2/12/2018

Corrected on 3/8/2018

.08(11) - The previous citation was observed to be corrected in that the no liability insurance form.

Licensure

290-2-3-.04 Application Requirements(CR)

Met

Correction Deadline: 2/12/2018

Corrected on 3/8/2018

.04(1)(d) - The previous citation was observed to be corrected in that the provider cared for five children during the visit.

Staff Records

290-2-3-.07 Staff Training

Defer

Defer

290-2-3-.07(4)- The correction deadline of March 14, 2018 has not yet passed.

POI (Plan of Improvement)

The Provider will complete the required training and will ensure any Employees complete the training. The Provider will develop a plan to ensure that any new Employees complete the training as required.

Correction Deadline: 3/14/2018

Defer

290-2-3-.07(6)- The correction deadline of March 14, 2018 has not yet passed.

POI (Plan of Improvement)

The Home will obtain the required annual training and will keep certificates, cards, or other proof of training on file. The Home will submit proof of training to the Department, if requested.

Correction Deadline: 3/14/2018