



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/26/2018 **VisitType:** Monitoring Visit **Arrival:** 9:15 AM **Departure:** 11:40 AM

FR-24841
Whitlock, Talisa L
 341 MARBLE SPRINGS ROAD Lilburn, GA 30047 Gwinnett County
 (470) 723-8290 hopeacademydaycare@yahoo.com

Regional Consultant
 Tasha McDonald
 Phone: (770) 344-3353
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 tasha.mcdonald@decal.ga.gov

Mailing Address
 341 MARBLE SPRINGS ROAD
 LILBURN, GA 30047

Quality Rated: No

| Compliance Zone Designation | | | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|------------------|---------------|--|
| 10/26/2018 | Monitoring Visit | Good Standing | |
| 03/08/2018 | POI Follow Up | Good Standing | |
| 02/12/2018 | Licensing Study | Good Standing | |

Ratios/License Capacity

| Age Ranges | Children Present | Child For Pay | CAPS | Not for Pay | Provider Children |
|-------------------------------|------------------|-----------------------------|----------|-------------|-------------------|
| Infant (0-11 mos) | 0 | 0 | 0 | 0 | 0 |
| 1 & 2 Years | 1 | 1 | 0 | 0 | 0 |
| 3 & 4 Years | 4 | 4 | 0 | 0 | 0 |
| School Age(5+) Years | 1 | 1 | 0 | 0 | 0 |
| Total Under 13 Years | 6 | 6 | 0 | 0 | 0 |
| Total Under 18 Years | 6 | | | | |
| Children Present: 6 | | Total Children: 6 | | | |
| Caregivers/Helpers Present: 1 | | Total Caregivers/Helpers: 4 | | | |

Comments

The purpose of this visit was to conduct a monitoring visit and to follow-up on the previous visit conducted on March 08, 2018.

Plan of Improvement: Developed This Date 10/26/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Talisa Whitlock, Program Official

Date

Tasha McDonald, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Toys and equipment observed to be clean and safe from hazardous conditions.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Met

Comment

Care is not provided for any infant required to be in a crib

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

There is no pool on the property

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)

Met

Correction Deadline: 4/17/2017

Corrected on 10/26/2018

.13(1) - The previous citation was observed to be corrected on this date. Consultant observed the center to have hazardous items inaccessible to the children on this date.

290-2-3-.13 Playgrounds(CR)

Met

Correction Deadline: 4/21/2017

Corrected on 10/26/2018

.13(2)(a) -The previous citation was observed to be corrected on this date. Consultant observed the center to utilize the inside basement stairway to the playground on this date.

Correction Deadline: 4/28/2017

Corrected on 10/26/2018

.13(2)(c) - The previous citation was observed to be corrected on this date. Consultant observed the center to make repair to the fencing on this date.

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR) Met

Comment

Proper hand washing observed throughout the Home.

290-2-3-.11 Diapering Areas & Practices(CR) Met

Comment

Currently there are no infant children enrolled in the program.

290-2-3-.11 Medications(CR) Met

Comment

Discussed proper medication documentation and procedures.

Licensure

290-2-3-.04 Application Requirements(CR) Met

Comment

Appropriate number of children observed in Family Child Care Learning Home this date.

Safety and Discipline

290-2-3-.11 Discipline(CR) Met

Comment

Age-appropriate discussion and/or redirection observed.

290-2-3-.11 Transportation(CR) Met

Comment

The provider does not provide routine transportation.

Staff Records

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Provider stated that there have been no new hires since last visit

290-2-3-.21 Criminal Records Check(CR) Met

Correction Deadline: 4/18/2017

Corrected on 10/26/2018

.21(1)(a) - The previous citation was observed to be corrected on this date. Consultant observed all staff members to have evidence of a satisfactory determination letter on file on this date.

Correction Deadline: 4/18/2017

Corrected on 10/26/2018

.21(1)(e) - The previous citation was observed to be corrected on this date. Consultant observed all staff members to have evidence of a satisfactory determination letter on file on this date.

290-2-3-.07 Staff Qualifications(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

290-2-3-.07 Staff Training

Met

Correction Deadline: 3/14/2018

Corrected on 10/26/2018

.07(4) - The previous citation corrected, based on review of records, in that the Center had evidence of all staff completing the required 10 hour of annual training on this date.

Correction Deadline: 3/14/2018

Corrected on 10/26/2018

.07(6) - The previous citation corrected, based on review of records, in that the provider had evidence of all staff completing the required 10 hour of annual training on this date.

| |
|---|
| Staff:Child Ratios and Supervision |
|---|

290-2-3-.07 Staff:Child Ratios(CR)

Met

Comment

Appropriate ratios were observed on this date.

290-2-3-.07 Supervision(CR)

Met

Comment

The Provider was observed directly supervising and being attentive to the needs of the children.