



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/16/2017    **VisitType:** Monitoring Visit    **Arrival:** 11:05 AM    **Departure:** 1:00 PM

**FR-24841**

**Whitlock, Talisa L**

341 MARBLE SPRINGS ROAD Lilburn, GA 30047 Gwinnett County  
 (470) 723-8290 hopeacademydaycare@yahoo.com

**Regional Consultant**

Dianne Clarke

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**Mailing Address**

341 MARBLE SPRINGS ROAD  
 LILBURN, GA 30047

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/16/2017	Monitoring Visit	Good Standing	
04/17/2017	Licensing Study	Good Standing	
12/28/2016	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

<b>Age Ranges</b>	<b>Children Present</b>	<b>Child For Pay</b>	<b>CAPS</b>	<b>Not for Pay</b>	<b>Provider Children</b>
Infant (0-11 mos)	1	1	0	0	0
1 & 2 Years	4	5	0	0	0
3 & 4 Years	2	6	0	0	0
School Age(5+) Years	0	2	0	0	1
<b>Total Under 13 Years</b>	7	14	0	0	1
<b>Total Under 18 Years</b>	7				
Children Present: 7		Total Children: 15			
Caregivers/Helpers Present: 1		Total Caregivers/Helpers: 4			
<b>More than 6 for pay</b> 6 for pay present & no-pay present does not have a notarized no-pay statement					

**Comments**

Plan of Improvement: Developed This Date 08/16/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decga.gov](mailto:CCSRefutations@decga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Talisa Whitlock, Program Official

Date

Dianne Clarke, Consultant

Date



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### Findings Report

**Date:** 8/16/2017 **VisitType:** Monitoring Visit **Arrival:** 11:05 AM **Departure:** 1:00 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**290-2-3-.12 Equipment and Supplies(CR) Met**

**Comment**

Observed-Variety Of Equipment

**290-2-3-.19 Infant-Sleeping Safety Requirements(CR) Met**

**Comment**

Discussed SIDS

**290-2-3-.07 Swimming Pools & Water-related Activities(CR) Met**

**Comment**

No Swimming Activities Provided

### Facility

**290-2-3-.11 Physical Plant - Safe Environment(CR) Met**

**Comment**

Observation-No Hazards Accessible

**290-2-3-.13 Physical Plant-Structural/Mechanical(CR) Met**

**Correction Deadline: 4/17/2017**

**Corrected on 8/16/2017**

.13(1) - The previous citation was observed to be corrected in that there were no hazards observed accessible to the children.

**290-2-3-.13 Playgrounds(CR) Not Met**

**Correction Deadline: 4/21/2017**

**Corrected on 8/16/2017**

**.13(2)(a) - The previous citation was observed to be corrected in that the basement was used as the path for the children to go outside by the consultant and there are no tripping hazards.**

**Finding**

Previously Cited: 290-2-3-.13(2)(c) requires that outside play areas be protected from traffic or other hazards by fencing or other barriers at least four feet in height and approved by the Department. Fencing material shall not present a hazard to children. It was determined based on consultant observation that temporary fence was leaning and had several holes.

290-2-3-.13(2)(d) requires that outside play areas be protected from traffic or other hazards by fencing or other barriers at least four feet in height and approved by the Department. Fencing material shall not present a hazard to children. A fence shall be provided around swimming pools to make them inaccessible when not in use. It was determined based on observation that the temporary fence was leaning in several areas on the playground and not fully enclosed.

**POI (Plan of Improvement)**

Previously Cited: The Home will enclose the outside play area(s) with a four-foot high fence or other Department-approved barrier and inspect regularly to ensure fencing material is safe and any hazards identified are repaired or replaced. The Home will install or repair a the fence to meet Bright From the Start requirements.  
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The Home will enclose the outside play area(s) with a four-foot high fence or other Department-approved barrier and inspect regularly to ensure fencing material is safe and any hazards identified are repaired or replaced. The Home will install or repair a fence around swimming pools that makes them inaccessible to children.

**Correction Deadline: 8/16/2017**

**Recited on 8/16/2017**

<b>Health and Hygiene</b>
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**290-2-3-.11 Children's Health and Hygiene(CR)** **Met**

**Comment**

Staff Stated Proper Knowledge

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**290-2-3-.11 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff Stated Proper Knowledge

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**290-2-3-.11 Medications(CR)** **Met**

**Comment**

The provider stated that no medication is dispensed in the home.

<b>Licensure</b>
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**290-2-3-.04 Application Requirements(CR)****Not Met****Finding**

290-2-3-.04(1)(d) requires a person that provides care for more than six children for pay, related or unrelated, as defined in the rules, to make application to the Department for a license to operate as a Child Care Learning Center. It was determined based on a review of records that the provider cared for six unrelated children for pay and one related not for pay.

**POI (Plan of Improvement)**

The Family Child Care Learning Home caring for more than six children shall reduce the number of children in care to six. The Family Child Care Learning Home will submit an application for a Child Care Learning Center and receive a license to operate from the Department before caring for more than six children, related or unrelated, for pay.

**Correction Deadline: 8/16/2017**

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**Safety and Discipline**

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**290-2-3-.11 Discipline(CR)****Met****Comment**

Observed-Discussion/Redirection

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**290-2-3-.11 Transportation(CR)****Met****Comment**

No Routine Transportation Provided

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**Staff Records**

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**290-2-3-.21 Criminal Records Check(CR)****Met****Correction Deadline: 4/18/2017****Corrected on 8/16/2017**

.21(1)(a) - The previous citation was observed to be corrected in that the criminal records check was observed by the consultant.

**Correction Deadline: 4/18/2017****Corrected on 8/16/2017**

.21(1)(e) - The previous citation was observed to be corrected in that all criminal records check letters were observed by the consultant.

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**290-2-3-.07 Staff Qualifications(CR)****Met****Comment**

Staff qualifications/compliance with law

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**Staff:Child Ratios and Supervision**

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**290-2-3-.07 Staff:Child Ratios(CR)****Met****Comment**

Appropriate Ratios Observed

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**290-2-3-.07 Supervision(CR)****Met****Comment**

Observed-Adequate Supervision