

# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/13/2017 VisitType: Complaint Investigation Arrival: 10:35 AM Departure: 11:50 AM

Follow Up

FR-000012901

Lowe, Frenited C

283 BIRCH WALK BOULEVARD Riverdale, GA 30274 Clayton County

Deficient

Good Standing

Good Standing

(770) 703-4353 frenited1@aol.com

**Mailing Address** 

283 BIRCH WALK BOULEVARD RIVERDALE, GA 30274

Quality Rated: 1

12/13/2017

10/11/2017

09/18/2017



Complaint



**Compliance Zone Designation** 

Investigation Follow

Licensing Study

Complaint Closure

Compliance Zone Designation - A summary measure of a program's 12 month monitoring
history, as it pertains to child care health and safety rules. The three compliance zones are good
standing, support, and deficient.

**Regional Consultant** 

Phone: (770) 359-5808

jessica.grant@decal.ga.gov

Fax: (404) 591-5814

Jessica Grant

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting

the rules.

# Ratios/License Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	3	1	0	1	0
1 & 2 Years	5	3	0	1	0
3 & 4 Years	2	2	0	0	0
School Age(5+) Years	3	1	0	2	0
Total Under 13 Years	13	7	0	4	0
Total Under 18 Years	13		•	•	•

Children Present: 13

Total Children: 13

Caregivers/Helpers Present: 1

Total Caregivers/Helpers: 4

Helper Needed More than 6 for pay

6 for pay present & no-pay present does not have a notorized no-pay statement

Total number of children exceeded

#### Comments

Plan of Improvement: Developed This Date 12/13/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: <u>All</u> employees of child care programs must be fingerprinted before **January 1**, **2017**. For instructions and to submit records check applications online, please visit <a href="www.decalkoala.com">www.decalkoala.com</a>. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <a href="http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx">http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</a>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





#### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:qualityrated@decal.ga.gov">qualityrated@decal.ga.gov</a>

Frenited Lowe, Program Official	Date	Jessica Grant, Consultant	Date



# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

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## **Findings Report**

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The following information is associated with a Complaint Investigation Follow Up:

# **Activities and Equipment**

290-2-3-.12 Equipment and Supplies(CR)

Met

Correction Deadline: 10/11/2017

Corrected on 12/13/2017 The sofa was not present.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Not Met

#### Finding

290-2-3-.19(2)(c) requires that infants shall only sleep in a safety approved crib or other equipment approved for infant sleep as described in 290-2-3-.19(1)(a) and shall not sleep in any other equipment, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the facility asleep or fall asleep in such equipment or on the floor shall be transferred to a safety approved crib or other equipment approved for infant sleep. It was determined based on observation that a sleeping infant was in a bouncy seat to sleep. The helper was instructed that the infant had to be moved to its pack n play and placed on his back.

## POI (Plan of Improvement)

The Home Provider will move infants who fall asleep in equipment other than a safety-approved crib such as a car safety seat, highchair or swing, or on the floor, to a safety-approved crib.

Correction Deadline: 12/13/2017

**Children's Records** 

Records Reviewed: 13 Records with Missing/Incomplete Components: 2

Child # 1 Met

Child # 2 Met

Records Reviewed: 13	Records with Missing/Incomplete Components: 2
Child # 3	Met
Child # 4	Met
Child # 5	Met
Child # 6	Met
Child # 7	Met
Child # 8	Met
Child # 9	Met
Child # 10	Met
	Not Met ical Information - (.08)(4),Proof of No Liability Insurance
Form, Emergency Medical Authorization - (.08)(3)	
Child # 12	Met
Child # 13  "Missing/Incomplete Components"  Proof of No Liability Insurance Form	Not Met

# 290-2-3-.08 Children's Records

**Not Met** 

#### Finding

290-2-3-.08(1) requires the Home to have a current and updated record for each Child in care and for a period of one (1) year after each Child leaves. Such records shall include: identifying information (Child's name, birth date, Parent's name, home and business addresses, telephone numbers); name, address and telephone number of persons, including Child's physician, to contact in emergencies; and name, address, telephone numbers, relationship to Child and to Parent(s) and other identifying information of person(s) to whom the Child may be released. It was determined based on review of files that one child was missing the information for their release person.

#### POI (Plan of Improvement)

The Home Provider will obtain the missing information and maintain the Children's records as required.

Correction Deadline: 12/13/2017

#### **Finding**

Previously Cite: Rule 290-2-3-.08(2)(c)18 requires notification of the absence of a liability insurance policy sufficient to protect its clients. If the home is not covered by liability insurance sufficient to protect its clients, the home must notify the parent or guardian of each child under the care of the program in writing. Each parent or guardian must acknowledge receipt of such notice, and a copy of the acknowledgement shall be kept in the child's file.

290-2-3-.08(11) requires that if the Home is not covered by liability insurance sufficient to protect its clients, the Home must notify the Parent of each Child under the care of the program in writing. Each Parent must acknowledge receipt of such notice, and a copy of the acknowledgement shall be kept in the Child's file. It was determined based on review of files that the home was missing the forms for two of thirteen forms for the children present.

### POI (Plan of Improvement)

The Home Provider will obtain and maintain documentation.

Correction Deadline: 12/13/2017

Recited on 12/13/2017

Correction Deadline: 10/11/2017

Corrected on 12/13/2017

Forms observed.

#### **Finding**

290-2-3-.08(4) requires the Home to maintain a file for each Child that includes known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which would limit the Child's participation in the program. It was determined based on review of files that the information for one child enrolled.

# POI (Plan of Improvement)

The Home Provider will secure and maintain the missing Child's health information.

Correction Deadline: 12/13/2017

**Facility** 

#### 290-2-3-.13 Physical Plant-Structural/Mechanical(CR)

**Not Met** 

#### **Finding**

290-2-3-.13(1) requires that the Home be clean and free from hazards. It was determined based on observation that a red vacuum was accessible to the children in the child care area next to the blue adult chair.

#### **POI** (Plan of Improvement)

To ensure the cleanliness and safety of the environment, the Home Provider will make hazardous items inaccessible to the children.

Correction Deadline: 12/13/2017

#### Recited on 12/13/2017

### Finding

290-2-3-.13(1)(d) requires the Home shall be kept free of fire hazards and unnecessary or excessive combustible material. When in use, radiators, open fire, oil or wood burning stoves, floor furnaces and similar hazards shall have barriers or screens to prevent children from being burned. Unvented fuel fired heaters shall not be used unless equipped with an oxygen depletion safety shut off system. It was determined based on observation that two portable heaters were accessible to the children in care. One small heater was in the child care area on the floor and a tall heater was next to the room next to the bathroom. The gate was not up during part of the inspection.

#### POI (Plan of Improvement)

The Home Provider will remove any unnecessary hazards and will ensure that access to stoves, fire places, etc. is inaccessible to children.

Correction Deadline: 12/13/2017

# **Health and Hygiene**

### 290-2-3-.11 Medications(CR)

**Not Met** 

#### **Finding**

290-2-3-.11(1)(d) prohibits Personnel from dispensing prescription or nonprescription medications to a Child without specific written authorization from the Child's physician or Parent. All medications shall be stored as authorized by Georgia law or in accordance with the prescription or label instructions and kept in places that are inaccessible to children. Each dose of medication given to a Child shall be documented showing the Child's name, name of medication, date and time given, and the name of the person giving the medication. It was determined based on observation that Tylenol and Little Remedies medications was in a brown diaper bag on the floor accessible to the children.

# POI (Plan of Improvement)

The Home will obtain written authorization before giving medicine to a Child; will document each time medicine is administered to a child; will store medicine as required in an area that is locked or not accessible to children; and will store medicine that must be refrigerated in a leak-proof container that is inaccessible to children.

Correction Deadline: 12/13/2017

Licensure

#### 290-2-3-.04 Application Requirements(CR)

**Not Met** 

# **Finding**

290-2-3-.04(1)(d)requires a person that provides care for more than six children for pay, related or unrelated, as defined in the rules, to make application to the Department for a license to operate as a Child Care Learning Center. It was determined based on observation that the provider cared for thirteen children for pay. Ten children were unrelated and three were related.

#### POI (Plan of Improvement)

The Family Child Care Learning Home caring for more than six children shall reduce the number of children in care to six. The Family Child Care Learning Home will submit an application for a Child Care Learning Center and receive a license to operate from the Department before caring for more than six children, related or unrelated, for pay.

Correction Deadline: 12/13/2017

**Staff Records** 

### 290-2-3-.07 Staff Training

**Not Met** 

#### Finding

290-2-3-.07(4) requires the Provider, Employees and Provisional Employees with direct care responsibilities to complete health and safety training at the time of employment. Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the training within the first 90 days of employment. The training must address the following health and safety topics: prevention and control of infectious diseases; prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome and abusive head trauma; emergency preparedness and response planning for emergencies resulting from a natural disaster, or threatening event such as violence at the facility; handling and storage of hazardous materials and the appropriate disposal of bio contaminants; and precautions in transporting children (if applicable). It was determined based on review of files that the provider did not have the required training completed.

# POI (Plan of Improvement)

The Provider will complete the required training and will ensure any Employees complete the training. The Provider will develop a plan to ensure that any new Employees complete the training as required.

Correction Deadline: 12/13/2017

#### Recited on 12/13/2017

#### Defer

Training will be reviewed at the next inspection.

### POI (Plan of Improvement)

The Home will obtain the required annual training and will keep certificates, cards, or other proof of training on file. The Home will submit proof of training to the Department, if requested.

Correction Deadline: 11/10/2017