



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/17/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:30 AM **Departure:** 3:40 PM

CCLC-86

Open Arms Lutheran Child Development Center

4655 Webb Bridge Rd Alpharetta, GA 30005 Fulton County
 (770) 475-6570 openarms@cts.org

Regional Consultant

Earlene Huston

Phone: (770) 359-4330

Fax: (770) 357-8899

earlene.huston@dec.al.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation		
12/17/2018	Complaint Investigation Follow Up	Good Standing
07/10/2018	Licensing Study	Good Standing
01/30/2018	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L - Left Hall	Three Year Olds	1	3	C	15	C	NA	NA	Floor Play
Main	1L - Right Hall	Infants	2	3	C	11	C	NA	NA	Floor Play
Main	1R - Left Hall	Three Year Olds	1	3	C	15	C	21	C	Floor Play
Main	1R - Right Hall	Infants	2	5	C	10	C	NA	NA	Floor Play
Main	2L - Left Hall	Four Year Olds	2	11	C	18	C	NA	NA	Floor Play
Main	2L - Right Hall	One Year Olds	1	6	C	12	C	NA	NA	Homework
Main	2R - Left Hall	Four Year Olds	2	10	C	18	C	NA	NA	Art
Main	2R - Right Hall	One Year Olds	2	7	C	10	C	NA	NA	Transitioning
Main	3L - Left Hall	PreK	2	18	C	18	C	NA	NA	Homework
Main	3L - Right Hall	One Year Olds	1	7	C	13	C	NA	NA	Free Play
Main	3R - Left Hall	PreK	2	15	C	18	C	25	C	Transitioning
Main	3R - Right Hall	Two Year Olds	1	7	C	13	C	NA	NA	Transitioning

Total Capacity @35 sq. ft.: 171

Total Capacity @25 sq. ft.: 184

Total # Children this Date: 95

Total Capacity @35 sq. ft.: 171

Total Capacity @25 sq. ft.: 184

Building	Playground	Playground Occupancy	Playground Compliance
Main	Large Middle Yard	197	C

Comments

The purpose of the visit was to complete the complaint investigation and follow-up to any previous citations.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Barbara Bowler, Program Official

Date

Earlene Huston, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff were observed to remind children to wash hands.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 37

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 10/02/2017

Staff # 2 Met

Date of Hire: 04/15/2003

Staff # 3 Met

Date of Hire: 12/13/2016

Staff # 4 Met

Date of Hire: 08/28/2017

Staff # 5 Met

Date of Hire: 11/13/2017

Staff # 6 Met

Date of Hire: 08/22/2017

Staff # 7 Met

Date of Hire: 07/03/2017

Staff # 8 Met

Date of Hire: 10/19/2015

Staff # 9 Met

Date of Hire: 01/08/2018

Staff # 10 Met

Date of Hire: 06/09/2004

Staff # 11 Met

Date of Hire: 08/22/2017

Staff # 12 Met

Date of Hire: 03/25/1991

Staff # 13 Met

Date of Hire: 08/17/2017

Staff # 14 Met

Date of Hire: 10/02/1995

Staff # 15 Met

Date of Hire: 07/12/2017

Staff # 16 Met

Date of Hire: 08/22/2017

Staff # 17 Met

Date of Hire: 09/09/2016

Staff # 18 Met

Date of Hire: 08/24/2017

Staff # 19 Met

Date of Hire: 06/02/2003

Staff # 20 Date of Hire: 01/24/2018	Met
Staff # 21 Date of Hire: 09/02/2014	Met
Staff # 22 Date of Hire: 08/21/2017	Met
Staff # 23 Date of Hire: 12/18/2014	Met
Staff # 24 Date of Hire: 01/16/2018	Met
Staff # 25 Date of Hire: 08/22/2017	Met
Staff # 26 Date of Hire: 06/18/2018	Met
Staff # 27 Date of Hire: 05/22/2017	Met
Staff # 28 Date of Hire: 05/14/2018	Met
Staff # 29 Date of Hire: 08/16/2017	Met
Staff # 30 Date of Hire: 08/24/2017	Met
Staff # 31 Date of Hire: 05/16/2016	Met
Staff # 32 Date of Hire: 08/08/2016	Met
Staff # 33 Date of Hire: 06/09/2017	Met
Staff # 34 Date of Hire: 08/22/2017	Met

Records Reviewed: 37

Records with Missing/Incomplete Components: 0

Staff # 35 Met
Date of Hire: 06/19/2015

Staff # 36 Met
Date of Hire: 08/22/2017

Staff # 37 Met
Date of Hire: 08/30/1999

Staff Credentials Reviewed: 37

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

Comment

Adequate supervision observed on this date.

591-1-1-.32 Supervision(CR) Met

Comment

Center observed to maintain appropriate staff:child ratios.