



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/6/2018 **VisitType:** Monitoring Visit **Arrival:** 10:25 AM **Departure:** 4:30 PM

CCLC-764

Joyland Child Development Center

1080 Rainey St. Gainesville, GA 30501 Hall County
 (770) 534-5267 director@joylandchildren.com

Mailing Address
 Same

Regional Consultant

Octavia Humphrey
 Phone: (770) 357-3234
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 octavia.humphrey@decal.ga.gov
 Joint with: Iko Blackmon

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/06/2018	Monitoring Visit	Good Standing	
04/03/2018	Monitoring Visit	Good Standing	
08/22/2017	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1 Left	PreK	2	16	C	26	C	NA	NA	Circle Time
Main	1Right	PreK	2	16	C	26	C	NA	NA	Transitioning
Main	2 Left	Two Year Olds	2	10	C	26	C	NA	NA	Music
Main	2 Right	Three Year Olds and Four Year Olds	2	19	C	26	C	NA	NA	Circle Time
Main	3 Left	Infants	2	9	C	26	C	NA	NA	Nap,Feeding
Main	3 right	PreK	2	15	C	26	C	NA	NA	Transitioning,Free Play
Total Capacity @35 sq. ft.: 156						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 85			Total Capacity @35 sq. ft.: 156			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground Left	18	C
Main	Playground middle	13	C
Main	Playground Upper	174	C

Comments

A Monitoring Visit was conducted on this date. Consultant discussed and reviewed the visit report with the Center Director.

Plan of Improvement: Developed This Date 11/06/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Date _____

Date _____

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined, based on Consultant observation, that the Center and surrounding premises were not kept clean and in good repair, in that the 2nd Right Classroom (3 & 4 year olds), and 3rd Right Classroom (GA Pre-K) had live and deceased roaches and an active spider web with live spiders in an unlocked cabinet underneath the sink that is used for hand washing. Additionally, in the 1st Left Classroom (GA Pre-K), and 2nd Right Classroom (3 & 4 year olds), the vents in the children's restrooms were observed to be covered in dust. Further, in the 1st Right Classroom (GA Pre-K), a ceiling tile was missing in the children's restroom, and in the 2nd Left Classroom (2 - year - olds), a ceiling tile was missing near the sink. It was also determined, based on Consultant observation, that in classroom 2nd Left (2 Year olds), a table was not kept clean in that a staff member used a broom that was used to sweep the floor, to sweep a table where children were sitting and engaged in an activity.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 11/6/2018

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Comment**

On this date, Consultant observed playground after inclement weather. Consultant discussed with Provider to ensure that adequate resilient surface is maintained on playground; underneath and in the fall zones of playground equipment.

Technical Assistance

591-1-1-.26(9) - Consultant discussed with Center Director to ensure that the playground is cleared of all maintenance equipment prior to children's use.

Correction Deadline: 11/6/2018

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Not Met****Comment**

Consultant observed staff to state proper knowledge of diapering procedures.

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined, based on Consultant observation, that diapering pads contained tears and were porous in the 2nd Left Classroom (2 year old) and 3rd Left Classroom (Infant and One year old). Additionally, the surface areas underneath the diapering pads, were observed to be unclean in both classrooms.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 11/6/2018

591-1-1-.17 Hygiene(CR)**Not Met****Finding**

591-1-1-.17(5) requires that drinking fountains are safe, kept clean, have regulated pressure, not be mounted on sinks used for diaper changing, and have an angle jet with an orifice guard above the rim. Single-service drinking cups shall be provided when appropriate drinking fountains are not available, and cups shall be discarded after each use unless the cups are sanitized in a dishwasher between each use. It was determined based on Consultant observation, in classroom 2nd Right (3 & 4 year olds) the drinking fountain did not have regulated pressure to supply adequate drinking water.

POI (Plan of Improvement)

The Center will check drinking fountains regularly to ensure they meet the requirements. When drinking fountains are not available, the Center will provide single-service drinking cups and throw them away after each use or use cups that are sanitized in a dishwasher between each use.

Correction Deadline: 11/6/2018

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Technical Assistance****Technical Assistance**

591-1-1-.11 - Consultant discussed with Center Director to please remind staff of voice tone in redirecting children.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Consultant observed fields trips on July 6th to Frances Meadows and July 17th to Funtastic Bowling Center to have documentation completed on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Center director stated that transportation is only provided in the summer. Transportation was not observed on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

On this date, Consultant observed seven (7) of seven (7) cribs used for sleeping and resting, to meet Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials International (ASTM) safety standards. Consultant also discussed all Infant Safe Sleeping and Resting requirements with Center Director.

Staff Records

Records Reviewed: 19**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 07/25/2017	
Staff # 2	Met
Date of Hire: 08/01/2018	
Staff # 3	Met
Date of Hire: 08/27/2018	
Staff # 4	Met
Date of Hire: 05/08/2017	
Staff # 5	Met
Date of Hire: 08/21/2018	
Staff # 6	Met
Date of Hire: 09/24/2018	
Staff # 7	Met
Date of Hire: 12/08/2014	
Staff # 8	Met
Date of Hire: 08/11/2011	

Records Reviewed: 19**Records with Missing/Incomplete Components: 0**

Staff # 9 Date of Hire: 07/27/2017	Met
Staff # 10 Date of Hire: 06/01/2015	Met
Staff # 11 Date of Hire: 07/27/2017	Met
Staff # 12 Date of Hire: 04/01/2005	Met
Staff # 13 Date of Hire: 09/06/1996	Met
Staff # 14 Date of Hire: 09/06/1996	Met
Staff # 15 Date of Hire: 08/09/1993	Met
Staff # 16 Date of Hire: 02/25/2002	Met
Staff # 17 Date of Hire: 01/01/2011	Met
Staff # 18 Date of Hire: 11/03/1977	Met
Staff # 19 Date of Hire: 04/25/2016	Met

Staff Credentials Reviewed: 19

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met****Comment**

Consultant observed 19 of 19 Comprehensive Satisfactory background record checks to be completed on this date..

591-1-1-.14 First Aid & CPR **Met****Comment**

Consultant observed evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training **Met**

Comment

Consultant observed documentation of required staff training for new hires. .

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined, based on Consultant observation, that one staff member exited the 3rd Left classroom (Infant and One year olds) leaving one teacher out of ratio, for less than one minute.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 11/6/2018

591-1-1-.32 Supervision(CR)**Met****Comment**

Consultant observed adequate supervision throughout the center on this date.