



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/27/2019 **VisitType:** Monitoring Visit

Arrival: 8:50 AM

Departure: 1:00 PM

CCLC-764

Joyland Child Development Center

1080 Rainey St. Gainesville, GA 30501 Hall County
 (770) 534-5267 director@joylandchildren.com

Regional Consultant

Mandi Sloan

Phone: (770) 357-5097

Fax: (770) 357-5098

mandi.sloan@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/27/2019	Monitoring Visit	Good Standing	
05/16/2019	Licensing Study	Good Standing	
11/06/2018	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1 Left	PreK	2	20	C	26	C	NA	NA	Centers
Main	1Right	PreK	2	21	C	26	C	NA	NA	Centers
Main	2 Left	Two Year Olds	2	20	C	26	C	NA	NA	Free Play
Main	2 Right	Three Year Olds and Four Year Olds	2	20	C	26	C	NA	NA	Circle Time
Main	3 Left	Infants and One Year Olds	3	14	C	26	C	NA	NA	Nap,Floor Play,Feeding
Main	3 right	PreK	2	19	C	26	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 156

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 114

Total Capacity @35 sq. ft.: 156

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground Left	18	C
Main	Playground middle	13	C
Main	Playground Upper	174	C

Comments

The purpose of today's visit is to conduct a Monitoring Visit.

Plan of Improvement: Developed This Date 08/27/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Shelia Missler, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

Date: 8/27/2019 **VisitType:** Monitoring Visit

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Met

Finding

591-1-1-.35(3) requires the Center to maintain Staff:child ratios as follows to provide proper supervision of children engaged in swimming and water-related activities in water over two feet deep: Under 2 1/2 years = 1:2, 2 1/2 to 4 years = 1:5, 4 years and older who cannot swim a distance of 15 yards unassisted = 1:6, 4 years and older who can swim a distance of 15 yards unassisted as determined by a swimming test = 1:15. At least one qualified lifeguard must be present. Copies of certificates from a recognized water-safety class may be accepted in lieu of requiring each child to take a swimming test to determine if the child can swim 15 yards unassisted. It was determined based on review of records that swim tests and copies of lifeguard certificates were not obtained for all children who participated in a field trip to Frances Meadow's Pool on 6/28/2019, 7/5/2019 and 7/12/2019.

POI (Plan of Improvement)

The Center will ensure that adequate numbers of Staff are available to maintain the required Staff:child ratios. Staff will determine each child's swimming ability by performing a swim test and document the results of the test or will obtain copies of certificates from recognized water safety instructors for children not tested at the Center. A certified lifeguard will be present at the pool during swimming activities.

Correction Deadline: 8/27/2019

Finding

591-1-1-.35(6) requires the Parents' written permission for a child to participate in a swimming activity. It was determined based on review of records that parental written permission for swimming was not obtained for one child who participated in a field trip to Frances Meadow's pool on 7/5/2019 and 7/12/2019.

POI (Plan of Improvement)

The Center will ensure that parental permission is secured prior to a child's participation.

Correction Deadline: 8/27/2019

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Correction Deadline: 5/16/2019

Corrected on 8/27/2019

.08(1) - The previous citation was corrected on this date as five of five children's records were observed to be complete.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 5/24/2019

Corrected on 8/27/2019

.25(3) - The previous citation was corrected on this date as the ceiling tiles and cover to A/C unit had been replaced. Further, Consultant did not observe areas of peeling paint.

591-1-1-.26 Playgrounds(CR)

Not Met

Technical Assistance

591-1-1-.26(8) - Consultant discussed with provider to ensure the sand under the large play structure with the red and blue slides, is redistributed under fall zones once the rain stops and the sand dries out from recent rains.

Correction Deadline: 9/6/2019

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation the following hazards were present:

Playground Left: The "pour and play" rubber surfacing contains several rips and holes surrounding the play structure, causing a potential tripping hazard.

Playground Upper: The wooden benches on the playhouse with the yellow roof contain sharp splinters of wood.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 8/27/2019

Food Service

Finding

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that one bottle containing infant formula and one child's cup containing milk were not labeled with the child's name. Further the bottles were not refrigerated at a temperature of 40 degrees as the refrigerator had become unplugged on accident.

POI (Plan of Improvement)

The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

Correction Deadline: 8/27/2019

Recited on 8/27/2019

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date. Vehicles with tag numbers BLQ 3280 and BWE 4219 are only used for summer camp field trips. Provider does not provide routine school transportation.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on review of records that one teacher who participated in summer camp field trips did not possess the required transportation training.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 9/6/2019

Finding

591-1-1-.36(4)(c) requires that each vehicle be equipped with a fire extinguisher maintained in working order and kept inaccessible to children. It was determined based on observation that the fire extinguishers in each of the two vehicles previously used for summer camp field trips had not been serviced since June 2015.

POI (Plan of Improvement)

The center will ensure that each vehicle has a working fire extinguisher and that the fire extinguisher is kept out of reach of children.

Correction Deadline: 8/27/2019

Recited on 8/27/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Technical Assistance

591-1-1-.30(2) - Consultant discussed with provider to ensure infant bibs are not placed in or attached to cribs even when not in use.

Correction Deadline: 8/27/2019

Staff Records

Records Reviewed: 16

Records with Missing/Incomplete Components: 1

Staff # 1	Met
Date of Hire: 08/01/2018	

Staff # 2	Met
Date of Hire: 07/20/2017	

Staff # 3	Met
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Staff # 4	Met
Date of Hire: 08/20/2019	

Staff # 5	Met
Date of Hire: 09/22/1996	

Staff # 6	Met
Date of Hire: 08/01/2028	

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 7	Met
Date of Hire: 07/20/2001	

Staff # 8	Met
Date of Hire: 07/08/2019	

Records Reviewed: 16**Records with Missing/Incomplete Components: 1**

Staff # 9	Met
Date of Hire: 07/31/2017	
Staff # 10	Met
Date of Hire: 08/05/2019	
Staff # 11	Met
Date of Hire: 08/30/1994	
Staff # 12	Met
Date of Hire: 02/20/2002	
Staff # 13	Met
Date of Hire: 05/05/2017	
Staff # 14	Met
Date of Hire: 05/20/2015	
Staff # 15	Not Met
Date of Hire: 09/20/2018	
<u>"Missing/Incomplete Components"</u>	
.36(3)(a-b)-2 hrs. Transportation Training missing	
Staff # 16	Met
Date of Hire: 07/23/2019	

Staff Credentials Reviewed: 4

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR	Met
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Correction Deadline: 6/15/2019

Corrected on 8/27/2019

.14(1) - Previous citation was corrected on this date as CPR and First Aid records were complete.

591-1-1-.31 Staff(CR)	Met
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Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)	Met
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Comment

Adequate supervision observed on this date.

Comment

Center observed to maintain appropriate staff:child ratios.