



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/16/2019 **VisitType:** Licensing Study **Arrival:** 8:40 AM **Departure:** 12:15 PM

CCLC-764

Joyland Child Development Center

1080 Rainey St. Gainesville, GA 30501 Hall County
 (770) 534-5267 director@joylandchildren.com

Regional Consultant

Mandi Sloan

Phone: (770) 357-5097
 Fax: (770) 357-5098
 mandi.sloan@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/16/2019	Licensing Study	Good Standing	
11/06/2018	Monitoring Visit	Good Standing	
04/03/2018	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1 Left	PreK	2	17	C	26	C	NA	NA	Circle Time
Main	1Right	PreK	2	14	C	26	C	NA	NA	Circle Time
Main	2 Left	Two Year Olds	2	17	C	26	C	NA	NA	Floor Play
Main	2 Right	Three Year Olds and Four Year Olds	2	14	C	26	C	NA	NA	Circle Time
Main	3 Left	Infants and One Year Olds	2	10	C	26	C	NA	NA	Music, Floor Play, Transitioning
Main	3 right	PreK	2	17	C	26	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 156					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 89					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground Left	18	C
Main	Playground middle	13	C
Main	Playground Upper	174	C

Comments

The purpose of this visit is to conduct a Licensing Study.

Plan of Improvement: Developed This Date 05/16/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Shelia Missler, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

Date: 5/16/2019 **VisitType:** Licensing Study

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 2

Child # 1 Met

Child # 2 Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

Child # 3 Met

Child # 4 Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

Child # 5 Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined based on review of records that two of five children's records reviewed did not contain physician's name or contact information.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 5/16/2019

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that in classroom 2nd Left, three ceiling tiles were missing and the cover had been removed from the A/C unit. Further, in classroom 3rd Right, paint was peeling from the wall near the circle time area.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 5/24/2019

Recited on 5/16/2019

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

591-1-1-.26(8) - Consultant discussed with provider to ensure that sand is redistributed around fall zones to ensure adequate resilient surface. New, dry sand had just been brought in by provider.

Correction Deadline: 5/26/2019

Food Service

Finding

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that three bottles containing infant formula were not labeled with the child's name.

POI (Plan of Improvement)

The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

Correction Deadline: 5/16/2019

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met**

Correction Deadline: 11/6/2018

Corrected on 5/16/2019

.10(4) - Previous citation is corrected on this date as diapering pads throughout the program did not contain tears are are non porous. Further, the surface areas underneath the diapering pads, were observed to be clean.

591-1-1-.17 Hygiene(CR)**Met**

Correction Deadline: 11/6/2018

Corrected on 5/16/2019

.17(5) - The previous citation is corrected on this date as the drinking fountains were observed to have regulated pressure. Further, adequate drinking water was supplied.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures**591-1-1-.29 Required Reporting****Met****Comment**

Discussed reporting requirements.

Safety**591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)**Met****Comment**

No field trip had been conducted since last summer camp, July 2018.

Comment

Center does not provide routine after school transportation. Vehicles are only used for field trips during summer camp. Buses were inspected on this date.

Technical Assistance

591-1-1-.36(4)(b) - Consultant discussed with provider to ensure Bus with Tag Number BLQ3280 is clean and in safe repair before using for Summer Camp field trips in June.

Correction Deadline: 5/17/2019

Finding

591-1-1-.36(4)(c) requires that each vehicle be equipped with a fire extinguisher maintained in working order and kept inaccessible to children. It was determined based on observation that the fire extinguishers in each of the two vehicles had not been serviced since June 2015.

POI (Plan of Improvement)

The center will ensure that each vehicle has a working fire extinguisher and that the fire extinguisher is kept out of reach of children.

Correction Deadline: 5/16/2019

Technical Assistance

591-1-1-.36(4)(f)1. - Consultant discussed with provider to ensure the buckle is replaced on the seat belt strap for Bus BWE4219 before the vehicle is used for transportation starting in June, 2019 for summer camp field trips.

Correction Deadline: 5/17/2019

Sleeping & Resting Equipment

Correction Deadline: 4/3/2018

Corrected on 5/16/2019

.30(2) - Previous citation is corrected on this date as no infant was observed to be placed on their stomach for sleeping. Further, staff stated proper knowledge of safe -sleeping practices.

Staff Records

Records Reviewed: 18

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 07/31/2017	
Staff # 2	Met
Date of Hire: 08/01/2018	
Staff # 3	Met
Date of Hire: 05/15/2017	
Staff # 4	Met
Date of Hire: 08/21/2018	
Staff # 5	Met

Records Reviewed: 18**Records with Missing/Incomplete Components: 0**

Date of Hire: 09/24/2018

Staff # 6

Met

Date of Hire: 07/27/2017

Staff # 7

Met

Date of Hire: 06/01/2015

Staff # 8

Met

Date of Hire: 07/27/2017

Staff # 9

Met

Date of Hire: 07/20/2001

Staff # 10

Met

Date of Hire: 09/11/1996

Staff # 11

Met

Date of Hire: 03/01/2018

Staff # 12

Met

Date of Hire: 03/26/2019

Staff # 13

Met

Date of Hire: 08/09/1993

Staff # 14

Met

Date of Hire: 02/25/2002

Staff # 15

Met

Date of Hire: 01/01/2011

Staff # 16

Met

Date of Hire: 05/15/2019

Staff # 17

Met

Date of Hire: 01/01/1979

Staff # 18

Met

Date of Hire: 04/25/2016

Staff Credentials Reviewed: 18

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR**Not Met****Finding**

591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined based on review of records that three staff members did not possess evidence of valid CPR and First Aid training.

POI (Plan of Improvement)

The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 6/15/2019**Technical Assistance**

591-1-1-.14(3) - Consultant discussed with provider to ensure the first aid kits on the vehicles are kept current before used for Summer Camp field trips as many of the supplies have not been used since the buses last use in July of 2018.

Correction Deadline: 5/26/2019

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Correction Deadline: 11/6/2018****Corrected on 5/16/2019**

.32(1) - Previous citation is corrected on this date as adequate ratios were observed.

591-1-1-.32 Supervision(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.