



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/9/2020 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:00 AM **Departure:** 12:50 PM

CCLC-764

Joyland Child Development Center

1080 Rainey St. Gainesville, GA 30501 Hall County
 (770) 534-5267 director@joylandchildren.com

Regional Consultant

Mandi Sloan

Phone: (770) 357-5097
 Fax: (770) 357-5098
 mandi.sloan@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/09/2020	Complaint Investigation Follow Up	Good Standing	
12/11/2019	Incident Investigation Closure	Good Standing	
10/29/2019	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1 Left	PreK	2	19	C	26	C	NA	NA	Centers
Main	1Right	PreK	2	15	C	26	C	NA	NA	Centers
Main	2 Left	Two Year Olds	2	15	C	26	C	NA	NA	Centers,Diapering
Main	2 Right	Three Year Olds and Four Year Olds	2	21	C	26	C	NA	NA	Centers
Main	3 Left	Infants and One Year Olds	3	8	C	26	C	NA	NA	Floor Play,Free Play
Main	3 right	PreK	2	16	C	26	C	NA	NA	Centers,Transitioning
Total Capacity @35 sq. ft.: 156					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 94					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground Left	18	C
Main	Playground middle	13	C
Main	Playground Upper	174	C

Comments

The purpose of today's visit was to conduct a Complaint Investigation/Follow-Up Visit.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Shelia Missler, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Technical Assistance

591-1-1-.25(13) - Consultant discussed with provider to ensure the television and other electrical cords are kept out of the reach of children.

Correction Deadline: 1/9/2020

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that one of two toilets in classroom 1R was not in working order.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 1/9/2020

Technical Assistance

591-1-1-.25(7) - Consultant discussed with provider to ensure that the safety locks are replaced on doors to areas that are not approved for child care to ensure they are not accessible to children.

Correction Deadline: 1/9/2020

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 11/12/2019

Corrected on 1/9/2020

.26(9) - The previous citation was corrected on this date as the playground was observed to be kept clean, free from litter and in good repair. The "pour and play" rubber surfacing was patched and no longer contains rips and holes. Further, the wooden benches on the playhouse with the yellow roof on the upper playground has been removed.

591-1-1-.17 Hygiene(CR)

Technical Assistance

Technical Assistance

591-1-1-.17(7) - Consultant discussed with provider to ensure that children's hands are washed with warm running water. The provider stated that it takes a while for the water to warm up in the front Pre-K classrooms. However, the provider will adjust the hot water heater to ensure the children have access to warm running water.

Correction Deadline: 1/9/2020

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 4

Staff # 1	Met
Date of Hire: 08/01/2018	
Staff # 2	Met
Date of Hire: 07/20/2017	
Staff # 3	Met
Date of Hire: 08/01/2014	
Staff # 4	Not Met
Date of Hire: 08/20/2019	
<u>"Missing/Incomplete Components"</u>	
.33(3)-Health & Safety Certificate,.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 5	Met
Date of Hire: 08/21/2018	
Staff # 6	Met
Date of Hire: 09/22/1996	
Staff # 7	Met
Date of Hire: 08/01/2018	
Staff # 8	Met
Date of Hire: 08/23/2018	
Staff # 9	Not Met
Date of Hire: 07/12/2019	
<u>"Missing/Incomplete Components"</u>	
.33(3)-Health & Safety Certificate	
Staff # 10	Met

Date of Hire: 07/31/2017

Staff # 11 Not Met

Date of Hire: 08/05/2019

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 12 Met

Date of Hire: 08/30/1994

Staff # 13 Met

Date of Hire: 02/20/2002

Staff # 14 Met

Date of Hire: 05/05/2017

Staff # 15 Met

Date of Hire: 05/20/2015

Staff # 16 Met

Date of Hire: 09/20/2018

Staff # 17 Not Met

Date of Hire: 07/23/2019

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff Credentials Reviewed: 4**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met****Comment**

The consultant reviewed 22 staff files on this date. The consultant observed 22 of 22 staff members to have evidence of a criminal record check letter.

Comment

The director provided two files for staff members hired since the previous visit was conducted on October 29, 2019. The consultant observed two of two newly hired staff members to have evidence of a satisfactory criminal record check letter on file.

591-1-1-.14 First Aid & CPR Not Met**Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that staff member #5 with a documented date of hire of August 20, 2019 did not obtain first aid and CPR training within the first 90-days of their date of hire.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 2/8/2020

591-1-1-.33 Staff Training**Not Met****Finding**

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of records that the following staff members had not completed health and safety orientation training within their first 90 days of employment:

Staff member # 11 with a documented date of hire of July 12, 2019

Staff member #14 with a documented date of hire of August 5, 2019

Staff member #5 with a documented date of hire of August 20, 2019

Staff member 22 with a documented date of hire of July 23, 2019

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 2/8/2020