



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/20/2021 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM

**Departure:** 11:30 AM

**CCLC-53452**

**Pinnacle Pointe Daycare Academy**

4910 Jonesboro Road, Bldg 400, Ste 402 Union City, GA 30291 Fulton  
 County  
 (770) 731-0024 pinnaclepointemanagement@gmail.com

**Mailing Address**  
 Same

**Regional Consultant**

Princess Walton

Phone: (770) 357-7030  
 Fax: (770) 357-7029  
 princess.walton@decal.ga.gov

**Quality Rated:** No

| <b>Compliance Zone Designation</b> |                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-------------------|---------------|--|
| 12/20/2021                         | Monitoring Visit  | Good Standing |  |
| 06/22/2021                         | Monitoring Visit  | Good Standing |  |
| 04/13/2021                         | Complaint Closure | Good Standing |  |

**Ratios/License Capacity**

| Building                       | Room               | Age Group                         | Staff                          | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes          |
|--------------------------------|--------------------|-----------------------------------|--------------------------------|----------|------|------------|--------------|------------|--------------|----------------|
| Main                           | A- 4 yrs olds      |                                   | 0                              | 0        | C    | 27         | C            | NA         | NA           |                |
| Main                           | B - 3 year olds    | Two Year Olds and Three Year Olds | 2                              | 6        | C    | 24         | C            | NA         | NA           | Centers        |
| Main                           | C - 6wks - 2 years | Infants                           | 2                              | 6        | C    | 23         | C            | NA         | NA           | Floor Play,Nap |
| Total Capacity @35 sq. ft.: 74 |                    |                                   | Total Capacity @25 sq. ft.: 0  |          |      |            |              |            |              |                |
| Total # Children this Date: 12 |                    |                                   | Total Capacity @35 sq. ft.: 74 |          |      |            |              |            |              |                |
|                                |                    |                                   | Total Capacity @25 sq. ft.: 0  |          |      |            |              |            |              |                |

| Building | Playground                   | Playground Occupancy | Playground Compliance |
|----------|------------------------------|----------------------|-----------------------|
| Main     | Playground A- 6 wks- 4 years | 31                   | C                     |

**Comments**

A virtual inspection was conducted on December 20, 2021 with the director and owner. An in-person visit was not conducted due to the COVID-19 pandemic.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

Katrina Dawson, Program Official

Date

Princess Walton, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 12/20/2021 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM

**Departure:** 11:30 AM

**CCLC-53452**

**Pinnacle Pointe Daycare Academy**

4910 Jonesboro Road, Bldg 400, Ste 402 Union City, GA 30291 Fulton  
County  
(770) 731-0024 pinnaclepointemanagement@gmail.com

**Mailing Address**  
Same

**Regional Consultant**

Princess Walton

Phone: (770) 357-7030  
Fax: (770) 357-7029  
princess.walton@decal.ga.gov

The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through the playground area was observed and appeared to be in good repair.

### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.10(4) - Consultant discussed with the director and owner of the proper diaper changing surface to be smooth and nonporous.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Hand washing and sanitizing requirements were discussed with the Director/Provider on this date. Liquid soap and paper towels were observed accessible in the restroom area.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through SIDS and infant sleeping position was discussed.

**Staff Records****Records Reviewed: 14****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 10/08/2020

Staff # 2

Met

Date of Hire: 11/12/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 3

Met

Date of Hire: 08/30/2021

Staff # 4

Met

Date of Hire: 03/01/2021

Staff # 5

Met

Date of Hire: 08/14/2021

Staff # 6

Met

**Records Reviewed: 14****Records with Missing/Incomplete Components: 0**

Date of Hire: 09/29/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 7

Met

Date of Hire: 12/13/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 8

Met

Date of Hire: 12/30/2020

Staff # 9

Met

Date of Hire: 09/28/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 10

Met

Date of Hire: 12/13/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 11

Met

Staff # 12

Met

Date of Hire: 08/27/2021

Staff # 13

Met

Date of Hire: 10/04/2020

Staff # 14

Met

Date of Hire: 09/01/2021

**Staff Credentials Reviewed: 1****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through appropriate ratio was observed.

**591-1-1-.32 Supervision(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through adequate supervision was observed.