



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/22/2021 **VisitType:** Monitoring Visit **Arrival:** 10:30 AM **Departure:** 11:30 AM

CCLC-51231

White Oak Learning Academy #1

4760 Martin Road Cumming, GA 30041 Forsyth County
 (770) 887-4466 angiec@whiteoakacademy.com

Regional Consultant

Mandi Sloan

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mandi.sloan@decal.ga.gov

Mailing Address

2982 Grizzle Road
 Dawsonville, GA 30534

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
02/22/2021	Monitoring Visit	Good Standing	
01/14/2021	POI Follow Up	Good Standing	
12/18/2020	Incident Investigation Closure	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L	One Year Olds	3	11	C	19	C	NA	NA	Lunch
Main	B-2L	Infants	2	11	C	13	C	NA	NA	Floor Play
Main	C-3L	One Year Olds	3	17	C	21	C	NA	NA	Lunch
Main	D-4L Back	PreK	2	21	C	20	NC	NA	NA	Centers
Main	D-4L Front	PreK	2	22	C	21	NC	NA	NA	Centers
Main	E-L Far Back	Two Year Olds	2	17	C	26	C	NA	NA	Transitioning, Lunch
Main	G-3R Back	PreK	2	20	C	23	C	NA	NA	Music
Main	G-3R Front	PreK	2	19	C	26	C	NA	NA	Music
Main	H-2R	Three Year Olds	3	21	C	34	C	NA	NA	Circle Time
Main	I-1R	Three Year Olds	2	22	C	32	C	NA	NA	Music

Total Capacity @35 sq. ft.: 253

Total Capacity @25 sq. ft.: 0

Building @35 capacity limited by Building Department

Total # Children this Date: 181

Total Capacity @35 sq. ft.: 253

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
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Comments

A virtual inspection was conducted on February 22, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 12, 2020 was reviewed. The new infant feeding plan was shared on this date.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Angie Carlisle, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

Technical Assistance

591-1-1-.12(4) - The consultant discussed with the provider to ensure that the iguana tank in room 2L is secured to ensure that it could not cause injury from tipping, falling, or being pulled or pushed over.

Correction Deadline: 2/22/2021

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. The physical plant appeared to be clean and in good repair upon virtual walk through.

591-1-1-.26 Playgrounds(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Playground appeared to be clean and in good repair upon virtual walk through.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Hand washing and sanitizing requirements for diapering were discussed with the Director/Provider on this date.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Hand washing requirements were discussed with the Director/Provider on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Policies and Procedures

591-1-1-.29 Required Reporting**Technical Assistance****Technical Assistance**

591-1-1-.29 - The consultant discussed the new required reporting requirements with the provider on this date.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Provider on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Sleeping & Resting Equipment

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Sleeping and Resting was not directly observed during the virtual walk through. Regulations regarding proper sleeping and resting were discussed with the Provider on this date.

Staff Records

Records Reviewed: 55**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Date of Hire: 11/09/2018	
Staff # 4	Met
Date of Hire: 08/06/2007	
Staff # 5	Met
Date of Hire: 05/29/2019	
Staff # 6	Met
Date of Hire: 08/02/2019	
Staff # 7	Met
Staff # 8	Met
Date of Hire: 11/11/2019	
Staff # 9	Met
Date of Hire: 09/11/2020	
Staff # 10	Met
Date of Hire: 08/02/2010	
Staff # 11	Met
Date of Hire: 09/28/2020	
Staff # 12	Met
Date of Hire: 01/06/2021	
Staff # 13	Met
Date of Hire: 01/02/2015	
Staff # 14	Met

Date of Hire: 01/03/2005

Staff # 15 Met

Date of Hire: 07/31/2017

Staff # 16 Met

Date of Hire: 10/15/2007

Staff # 17 Met

Date of Hire: 07/28/2015

Staff # 18 Met

Staff # 19 Met

Staff # 20 Met

Date of Hire: 04/29/2019

Staff # 21 Met

Date of Hire: 01/23/2017

Staff # 22 Met

Date of Hire: 02/24/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 23 Met

Date of Hire: 12/07/2020

Staff # 24 Met

Date of Hire: 02/03/2016

Staff # 25 Met

Staff # 26 Met

Date of Hire: 02/11/2019

Staff # 27 Met

Date of Hire: 08/02/2003

Staff # 28 Met

Date of Hire: 07/27/2016

Staff # 29 Met

Staff # 30 Met

Date of Hire: 10/01/2020

Staff # 31	Met
Date of Hire: 08/06/2019	
Staff # 32	Met
Date of Hire: 09/08/2020	
Staff # 33	Met
Date of Hire: 09/16/2020	
Staff # 34	Met
Date of Hire: 10/07/2014	
Staff # 35	Met
Staff # 36	Met
Date of Hire: 09/15/2020	
Staff # 37	Met
Date of Hire: 01/27/2021	
Staff # 38	Met
Date of Hire: 08/21/2000	
Staff # 39	Met
Date of Hire: 08/26/1998	
Staff # 40	Met
Date of Hire: 07/07/2003	
Staff # 41	Met
Date of Hire: 06/22/2020	
Staff # 42	Met
Date of Hire: 10/17/2019	
Staff # 43	Met
Staff # 44	Met
Date of Hire: 06/17/2013	
Staff # 45	Met
Date of Hire: 11/25/2020	
Staff # 46	Met
Staff # 47	Met

Records Reviewed: 55**Records with Missing/Incomplete Components: 0**

Staff # 48	Met
Date of Hire: 08/26/2016	
Staff # 49	Met
Staff # 50	Met
Date of Hire: 04/19/2019	
Staff # 51	Met
Staff # 52	Met
Date of Hire: 05/20/2019	
Staff # 53	Met
Staff # 54	Met
Staff # 55	Met

Staff Credentials Reviewed: 13**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

Director provided seven file(s) for employees hired since last the program's last regulatory visit.

591-1-1-.31 Staff(CR) **Met****Comment**

591-1-1-.31(13) - Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order.

Correction Deadline: 2/22/2021**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met****Comment**

Adequate supervision observed on this date.