



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/13/2023    **VisitType:** Licensing Study    **Arrival:** 9:55 AM    **Departure:** 12:55 PM

**CCLC-51224**

**Wiggles & Giggles Childcare North**

75 North Floyd Park Road Rome, GA 30165 Floyd County  
 (706) 237-7535 wandgchildcare@gmail.com

**Regional Consultant**

Chasity Baugh

Phone: (770) 357-1717  
 Fax: (770) 357-1720  
 chasity.baugh@dec.al.gov

**Mailing Address**

75 North Floyd Park rd  
 Rome, GA 30165

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/13/2023	Licensing Study	Deficient	
11/16/2022	Complaint Closure	Good Standing	
11/01/2022	Complaint Investigation & Monitoring Visit POI Follow Up	Good Standing	

**Ratios/License Capacity**

<b>Building</b>	<b>Room</b>	<b>Age Group</b>	<b>Staff</b>	<b>Children</b>	<b>NC/C</b>	<b>Max 35 SF.</b>	<b>35 SF. Comp.</b>	<b>Max 25 SF.</b>	<b>25 SF. Comp.</b>	<b>Notes</b>
Total # Children this Date:		Total Capacity @35 sq. ft.:		0		Total Capacity @25 sq. ft.:				

<b>Building</b>	<b>Playground</b>	<b>Playground Occupancy</b>	<b>Playground Compliance</b>
Main	Playground	39	C

**Comments**

A Licensing Study was completed on February 13, 2023.

Plan of Improvement: To Be Submitted 02/27/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)




**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

Hannah Jones, Program Official

Date

Chasity Baugh, Consultant

Date



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Findings Report**

**Date:** 2/13/2023    **VisitType:** Licensing Study    **Arrival:** 9:55 AM    **Departure:** 12:55 PM

**CCLC-51224**

**Wiggles & Giggles Childcare North**

75 North Floyd Park Road Rome, GA 30165 Floyd County  
(706) 237-7535 wandgchildcare@gmail.com

**Mailing Address**

75 North Floyd Park rd  
Rome, GA 30165

**Regional Consultant**

Chasity Baugh

Phone: (770) 357-1717

Fax: (770) 357-1720

chasity.baugh@dec.al.ga.gov

The following information is associated with a Licensing Study:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

Consultant discussed 591-1-1-.03(14) which requires center staff to limit the use of entertainment media, such as television, videotaped programs or movies and video or computer games to no more than two (2) hours daily per child or group.

**Correction Deadline: 2/13/2023**

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**Finding**

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation in classroom 2R, a refrigerator was observed sitting on a shelf, not secure and could easily tip over.

-----  
-----  
**Correction Deadline: 2/13/2023**

---

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **N/A**

**Comment**  
Center does not provide swimming activities.

**Children's Records**

One or more parameters were not specified for the subreport, 'Subreport5', located at:  
[m\KcalaPDECreationConsole\Reports\RDLC\ChildMissingRequirements.rdlc](#)

---

**591-1-1-.08 Children's Records** **Met**

**Comment**  
Parent agreements observed obtained/completed.

**Comment**  
Records were observed to be complete and well organized.

**Facility**

---

**591-1-1-.06 Bathrooms** **Met**

**Comment**  
Please monitor bathrooms for necessary supplies.

---

**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**  
Licensed capacity observed to be routinely met by center.

---

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Comment**  
Center appears clean and well maintained.

**Comment**  
Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

**Correction Deadline: 11/1/2022**

**Corrected on 2/13/2023**  
**.25(3) - This previous citation was observed to be corrected as the leak had been fixed.**

---

**591-1-1-.25 Physical Plant-Structural/Mechanical** **Not Met**

**Finding**  
591-1-1-.25(14) requires the Center to be lighted with a minimum of twenty-five foot candles of illumination except during rest periods. Areas used for napping shall be lit dimly. It was determined based on observation, not all rooms were appropriately illuminated when Consultant observed classroom 5R to not have any light, the staff member could not supervise the children during nap time due to the poor lighting in the room. Consultant discussed turning on a lamp or opening the curtain to allow the room to be appropriately lit during nap time.

-----  
-----  
-----  
-----  
-----  
-----

Correction Deadline: 2/13/2023

Recited on 2/13/2023

591-1-1-.26 Playgrounds(CR)

Not Met

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the turf on the right side of the playground, near the front entrance is damaged, exposing foam pieces.

-----  
-----  
-----  
-----  
-----  
-----  
-----  
-----

Correction Deadline: 3/13/2023

Recited on 2/13/2023

**Food Service**

591-1-1-.15 Food Service & Nutrition

Met

**Comment**

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations

Met

**Comment**

Kitchen appears clean and well organized.

**Health and Hygiene**

591-1-1-.10 Diapering Areas & Practices(CR)

Met

**Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

**Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)

Met

**Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures**

591-1-1-.29 Required Reporting

Met

Correction Deadline: 11/1/2022

Corrected on 2/13/2023

.29(3) - This previous citation was corrected in regard to required reporting.

**Safety**

**591-1-1-.11 Discipline(CR)**

**Met**

**Comment**

Age-appropriate discussion and/or redirection observed.

**Correction Deadline: 9/26/2022**

Corrected on 2/13/2023

.11(2) - This previous citation in regard to discipline was observed to be corrected.

**591-1-1-.36 Transportation(CR)**

**N/A**

**Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Technical Assistance**

**Comment**

Discussed SIDS and infant sleeping position.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Technical Assistance**

Consultant discussed 591-1-1-.30(4) which requires that if cots and mats are stored in the children's activity room or area, they shall be stored to prevent children's access to them and to allow maximum use of play space. When storage is available and used for the storage of cots and mats that allows the cots, mats and any bedding to be stored without touching any other cots, mats or bedding, the bedding may be left on the cot or mat. When such storage is not available for the cots and mats, each child's bedding shall be kept separate from other children's bedding and stored in containers marked for individual use, such as, but not limited to, bins, cubbies, or bags.

**Correction Deadline: 2/13/2023**

**Staff Records**

One or more parameters were not specified for the subreport, 'StaffMissingRequirements', located at: `mvKoalaPDFCreationConsole\Reports\RDI\C_StaffMissingRequirements.rdlc`

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Not Met**

**Finding**

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on review of documents staff member #4's Comprehensive Records Check Determination letter was not electronically ported to center prior to their employment. Center Director stated the staff member began working on January 30, 2023 and the center's initial attempt to electronically port the determination letter was at consultant's time of visit on February 13, 2023. The staff member was observed working in classroom 1R, with children and another staff member.

-----  
-----  
-----  
-----  
-----  
-----  
**Correction Deadline: 2/13/2023**

-----  
-----  
-----  
-----  
-----  
-----  
**Correction Deadline: 11/1/2022**

**Corrected on 2/13/2023**  
**.09(1)(l)2. - This previous citation was observed to be corrected.**

---

**591-1-1-.14 First Aid & CPR** **Met**

**Comment**  
Complete first aid kits observed in center.

**Comment**  
Evidence observed of 100% of center staff certified in First Aid and CPR.

**Correction Deadline: 9/21/2022**

**Corrected on 2/13/2023**  
**.14(2) - This previous citation was observed to be corrected.**

---

**591-1-1-.33 Staff Training** **Met**

**Comment**  
Discussed staff training. Please obtain required documentation.

---

**591-1-1-.31 Staff(CR)** **Technical Assistance**

**Comment**  
Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Technical Assistance**  
Consultant discussed 591-1-1-.31(2)(b)3.(i) which requires that newly hired teachers who do not possess the educational and qualifying child care experience requirements must enroll in a program of study to obtain one of the educational credentials and qualifying experience requirements as required by these rules within six months after employment at the Center and complete the credential or degree within 18 months after enrollment.

**Correction Deadline: 2/13/2023**

## Staffing and Supervision

**Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation in classroom 2R, the ratio was 1:9, the classroom had seven two-year-olds and two one-year-olds.

-----  
-----  
-----  
-----  
-----  
-----  
-----

**Correction Deadline: 2/13/2023**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.

**Correction Deadline: 11/1/2022**

**Corrected on 2/13/2023**

**.32(7) - This previous citation in regard to supervision was observed to be corrected.**