



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/30/2020 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 10:00 AM **Departure:** 11:35 AM

CCLC-50483

Precious Hearts Child Development Center

5119 Wrightsboro Road Grovetown, GA 30813 Columbia County
 (706) 869-9923 owner@preciousheartscdc.com

Regional Consultant

Melyn Smith

Phone: (706) 855-3455
 Fax: (706) 434-7640
 melyn.smith@dec.al.gov

Mailing Address
 Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>		
06/30/2020	Incident Investigation/Monitoring Visit	Good Standing
06/24/2020	Complaint Closure	Good Standing
06/01/2020	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Left- 2's	Infants	1	5	C	23	C	NA	NA	Nap
Main	C- Center-PreK/ASP	Five Year Olds and Six Year Olds and Over	2	6	C	22	C	NA	NA	Centers
Main	D- Right Front	One Year Olds	2	9	C	12	C	NA	NA	Free Play
Main	E- Right Back	Two Year Olds	1	7	C	20	C	NA	NA	Centers
Main	F- Back Right-4's	Four Year Olds	1	11	C	25	C	NA	NA	Centers
Main	G- Back Left- 3's	Three Year Olds	1	9	C	27	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 129						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 47			Total Capacity @35 sq. ft.: 129			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Left	119	C
Main	PG- Right	45	C

Comments

A virtual visit was conducted on June 30, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 12, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Stephanie Veneklasen, Program Official

Date

Melyn Smith, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center based on the staff:child ratios obtained by the director and provided to the consultant during the virtual visit on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed.

591-1-1-.26 Playgrounds(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Hand washing requirements were discussed with the Director on this date.

591-1-1-.20 Medications(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

Safety

591-1-1-.36 Transportation(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Routine transportation has been suspended due to due to the Executive Order issued on May 12, 2020. Paperwork, checklist, permission forms, annual inspection form, and proper check of the vehicle after transportation were discussed with the director.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed.

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 12/27/2018

Staff # 2 Met

Date of Hire: 01/27/2020

Staff # 3 Met

Date of Hire: 04/23/2019

Staff # 4 Met

Date of Hire: 11/07/2019

Staff # 5 Met

Date of Hire: 01/10/2019

Staff # 6 Met

Records Reviewed: 13**Records with Missing/Incomplete Components: 0**

Date of Hire: 07/31/2019

Staff # 7

Met

Date of Hire: 09/12/2019

Staff # 8

Met

Date of Hire: 12/27/2018

Staff # 9

Met

Date of Hire: 12/27/2018

Staff # 10

Met

Date of Hire: 12/26/2018

Staff # 11

Met

Date of Hire: 01/15/2019

Staff # 12

Met

Date of Hire: 12/27/2018

Staff # 13

Met

Date of Hire: 03/18/2019

Staff Credentials Reviewed: 8**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)**Met****Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed during a virtual visit on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

The director obtained staff:child ratios and provided them to the consultant during the virtual visit on this date. The center was operating within appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

The following information is associated with a Incident Investigation Visit:**Policies and Procedures**

Correction Deadline: 6/24/2020

Corrected on 6/30/2020

.29(3) - Previous citation corrected, based on observation and staff statement, that the Director stated that a required report was and will be completed within 24 hours or on the next business day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; and any emergency situation that requires temporarily relocating children.

	Safety
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Correction Deadline: 6/2/2020

Corrected on 6/30/2020

.11(2) - Previous citation corrected, based on staff statement, that the director stated that redirection was primarily used as a form of discipline in the center. Staff have completed the Art of Discipline Training and lead teachers have completed Classroom Management Training. A meeting was held to discuss the center's policy on discipline. A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not observed during the virtual visit. Regulations regarding proper discipline were discussed with the Director on this date.