



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/27/2020 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 2:25 PM **Departure:** 3:25 PM

CCLC-50258

Angel Learning Center - Valdosta

426 Murray Road Valdosta, GA 31602 Lowndes County
 (229) 244-8010 angellearningvaldosta@gmail.com

Regional Consultant

Beth Houtz

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Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
07/27/2020	Complaint Investigation & Licensing Study	Good Standing
03/09/2020	Monitoring Visit	Good Standing
08/14/2019	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-infant	Infants	1	5	C	14	C	NA	NA	Floor Play, Feeding
Main	C-toddler	One Year Olds	1	8	C	18	C	NA	NA	Nap
Main	E-2's rm	Two Year Olds	2	8	C	16	C	NA	NA	Nap
Main	H-3-4's	Four Year Olds	1	7	C	13	C	18	C	Nap
Main	Rm B	Infants and One Year Olds	1	6	C	13	C	NA	NA	Floor Play, Nap
Main	RM D-2's	Two Year Olds	1	9	C	19	C	NA	NA	Nap
Main	Rm F-3's	Three Year Olds	1	7	C	13	C	18	C	Nap
Main	Rm G	Three Year Olds	1	8	C	13	C	18	C	Nap
Main	Rm I	Four Year Olds	1	6	C	13	C	18	C	Nap
Main	Rm J	Six Year Olds and Over	1	23	C	24	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 156

Total Capacity @25 sq. ft.: 176

Total # Children this Date: 87

Total Capacity @35 sq. ft.: 156

Total Capacity @25 sq. ft.: 176

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- 3 and Up	78	C
Main	Playground B - 6wks - 2 yrs	45	C

Comments

An Administrative Review was conducted on July 27, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on July 28, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on July 16, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>

Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Brittany Marcus, Program Official

Date

Beth Houtz, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 3/9/2020

Corrected on 7/27/2020

.12(2) - This citation was observed to be corrected on this date. The center has purchased two new tables for classroom C and has removed the rugs in classroom H.

Correction Deadline: 3/9/2020

Corrected on 7/27/2020

.12(4) - This citation was observed to be corrected on this date. Chairs were observed to be stacked on two or three chairs high.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 5

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)-Emergency Contact information Missing

Child # 2

Not Met

"Missing/Incomplete Components"

.08(1)-Parent Names, Work Numbers

Child # 3	Not Met
<u>"Missing/Incomplete Components"</u>	
.08(1)-Emergency Contact information Missing	
Child # 4	Not Met
<u>"Missing/Incomplete Components"</u>	
.08(1)-Emergency Contact information Missing	
Child # 5	Not Met
<u>"Missing/Incomplete Components"</u>	
.08(1)-Emergency Contact information Missing	

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that four of five children files did not have the required information they were missing information for the Emergency Contacts and one out of five children files was missing the work address of a parent.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 7/27/2020

	Facility
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591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 3/9/2020

Corrected on 7/27/2020

.25(13) - This citation was observed to be corrected on this date. No hazards were observed.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 3/9/2020

Corrected on 7/27/2020

.26(6) - This citation was observed to be corrected on this date. New clamps for the swings were installed and all the exposed nails were removed.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 3/9/2020

Corrected on 7/27/2020

.15(3) - This citation was observed to be corrected on this date. All bottles were observed to be labeled.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit. Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit. Proper hand washing of children and staff was discussed with the director on this date.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.29 Required Reporting

Met

Comment

Thank you for reporting as required.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director/Provider on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation. Transportation was last provided on March 13, 2020. The center is unsure of their plans on resuming transportation when school starts back.

Sleeping & Resting Equipment

Defer

591-1-1-.30(1)(a)2- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

POI (Plan of Improvement)

The center will ensure that a crib mattress is firm, tight-fitting without gaps, and is waterproof and washable. The center director taped up the sides of the mattresses during the visit and will monitor the mattresses to ensure any split seams are repaired as needed.

Correction Deadline: 3/9/2020

Correction Deadline: 3/9/2020

Corrected on 7/27/2020

.30(2)(c) - This citation was observed to be corrected on this date. Infants were observed asleep in cribs only.

Staff Records

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 1	Not Met
Date of Hire: 12/14/2018	
<u>"Missing/Incomplete Components"</u>	
.33(5)-10 Hrs. Annual Training	
Staff # 2	Met
Date of Hire: 02/26/2020	
Staff # 3	Not Met
Date of Hire: 12/14/2018	
<u>"Missing/Incomplete Components"</u>	
.33(5)-10 Hrs. Annual Training	
Staff # 4	Not Met
Date of Hire: 12/13/2018	
<u>"Missing/Incomplete Components"</u>	
.33(5)-10 Hrs. Annual Training	
Staff # 5	Met
Date of Hire: 07/13/2020	
Staff # 6	Met
Date of Hire: 02/07/2019	
Staff # 7	Met
Date of Hire: 10/02/2019	
Staff # 8	Met
Date of Hire: 08/09/2019	

Records Reviewed: 21**Records with Missing/Incomplete Components: 3**

Staff # 9	Met
Staff # 10	Met
Date of Hire: 08/20/2019	
Staff # 11	Met
Date of Hire: 02/12/2020	
Staff # 12	Met
Date of Hire: 12/14/2016	
Staff # 13	Met
Date of Hire: 10/22/2019	
Staff # 14	Met
Date of Hire: 12/13/2016	
Staff # 15	Met
Date of Hire: 05/08/2019	
Staff # 16	Met
Date of Hire: 12/14/2018	
Staff # 17	Met
Date of Hire: 07/09/2020	
Staff # 18	Met
Date of Hire: 03/05/2018	
Staff # 19	Met
Date of Hire: 03/04/2020	
Staff # 20	Met
Date of Hire: 01/15/2020	
Staff # 21	Met
Date of Hire: 12/14/2018	

Staff Credentials Reviewed: 7

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR**Technical Assistance**

Technical Assistance

591-1-1-.14(1) - Due to the COVID-19 pandemic center staff were not able to attend a CPR/First Aid class to renew their training that was due to expire. Additionally, new staff that has been hired has not been able to obtain CPR/First Aid training as required. The center has secured an in person CPR/First Aid training class in September 2020. After staff have attended and passed the class the center will be at the required 50% of staff with CPR/First Aid training .

Correction Deadline: 8/26/2020

591-1-1-.33 Staff Training

Not Met

Finding

91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined based on a review of records that six staff members did not have the required ten hours of annual training for the 2019 calendar year as required.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 8/26/2020

591-1-1-.31 Staff(CR)

Met

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on July 16, 2020.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.