| OF. G.F. L.G. 1776 | A | gia Department of Early King Jr. Drive SE, 670 Ea tlanta, GA 30334 57-5562 WWW.DECAL.GA | ast Tower |
|---|--|--|--|
| Date: 5/7/2019 VisitType | Complaint Investigation & Monitoring Visit | Arrival: 10:40 AM | Departure: 2:25 PM |
| CCLC-50053 | | Regio | nal Consultant |
| Magic Years of Learning (Ga | inesville) | Maliss | a Champion |
| 122 Gabriel Dr. NE Gainesville (770) 536-4681 magicyears43 | | Fax: (1 | e: (770) 357-4925 770) 357-4924 sa.champion@decal.ga.gov |
| Mailing Address Same | | | |



| | | | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good | | |
|------------|--|---------------|--|--|--|
| 05/07/2019 | Complaint Closure | | standing, support, and deficient. | | |
| 05/07/2019 | Complaint Investigation & Monitoring Visit | | Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting | | |
| 03/27/2019 | Incident Investigation & Follow Up | Good Standing | rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules. | | |

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|-----------|------------------------|---------------------------------------|-------|----------|-------------------|---------------|-----------------|---------------|-----------------|---|
| Main | A/1R-6wks to 12 mths | Infants | 1 | 6 | С | 10 | С | NA | NA | Free Play,Nap,Feedin g,Floor Play |
| Main | B/1L- 1's | One Year Olds and Two Year Olds | 2 | 15 | С | 16 | С | NA | NA | Lunch |
| Main | C/2L- 2's | Two Year Olds and Three Year Olds | 2 | 15 | С | 21 | С | NA | NA | Nap,Transitionin g |
| Main | E/3L- 3's | Three Year Olds | 1 | 15 | С | 21 | С | NA | NA | Lunch |
| Main | F/Back Middle-PreK 1 | PreK | 2 | 20 | С | 22 | С | NA | NA | Outside |
| Main | G/ 4R- PRe-K II | PreK | 2 | 18 | С | 23 | С | NA | NA | Transitioning |
| Main | H/3L- 3's | Three Year Olds and Four Year Olds | 2 | 21 | С | 21 | С | NA | NA | Nap |
| Main | I/Upstairs- 3 and up | | 0 | 0 | С | 30 | С | NA | NA | |
| | | Total Capacity @35 sq. ft.: 1 | 50 | | Total C ft.: 0 | apacity @ | 25 sq. | | | city limited by Limitations |
| Total # C | hildren this Date: 110 | Total Capacity @35 sq. ft.: 1 | 50 | | Total C | apacity @ | 25 sq. | | | |

Total Capacity @25 sq. ft.: 0

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|--------------------------------|-------------------------|--------------------------|
| Main | Playground A/FR- Infants | 13 | С |
| Main | Playground B/ RB - 3 and up | 115 | С |

| Main | Playground C/BL- 2 and up | 49 | С |
|------|------------------------------|----|---|
| Main | Playground D FL- 1's and 2's | 36 | С |

Comments

The purpose of this visit was to conduct a complaint investigation follow-up as well as a monitoring visit and to follow up on the previous visit conducted on October 29, 2018.

Plan of Improvement: Developed This Date 05/07/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

| Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary, New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry New clearance is required at least once every five years Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance All staff members are required to have completed at least a national fingerprint based clearance check Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an |
|--|
| |

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <u>https://qualityrated.decal.ga.gov/</u> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <u>qualityrated@decal.ga.gov</u>

Martha Thompson, Program Official

Date

Malissa Champion, Consultant

Date

| STA | OF C. OTC | | Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334 Phone: (404) 657-5562 WWW.DECAL.GA.GOV | | | | |
|------------------------|-------------------------------|---------------|---|-------------|-----------------|--|----------------|
| <i>W</i> | 1776 | | | Findings | Report | | |
| Date: | 5/7/2019 | VisitType: | Complaint Investigation & Monitoring Visit | Arrival: | 10:40 AM | Departure: | 2:25 PM |
| CCLC | -50053 | | | | Regi | onal Consulta | nt |
| Magio | : Years of Lea | arning (Gair | nesville) | | Malis | ssa Champion | |
| | abriel Dr. NE 536-4681 mag | | GA 30501 Hall County @gmail.com | | Fax: | ne: (770) 357-4 (770) 357-4924 ssa.champion@ | 1 |
| Mailing Same | g Address | | | | | | |
| 591-1- | 112 Equipm | ent & Toys(| CR) | | Activitie | es and Equ | uipment Met |
| Comm | ient | | vere observed throughout th | e center. | | | met |
| | | | Water-related Activities(C | | | | Met |
| Comm Center | ent does not prov | vide swimmir | ng activities. | | | | |
| | | | | | | | Facility |
| | | | | | | | |
| 591-1- | 119 License | Capacity(C | R) | | | | Met |
| Comm Licens | | oserved to be | e routinely met by center. | | | | |
| 591-1- | 125 Physica | l Plant - Sa | e Environment(CR) | | | | Not Met |
| Findin 591-1- | | ires heating | and cooling equipment to be | e protected | l to prevent ch | uildren from tou | china it |

59 Fans, space heaters, etc. shall be positioned or installed so as to be inaccessible to the children. It was determined based on observation that Classroom E had two (2) box fans and Classroom F had four (4) box fans positioned accessible to children on this date.

POI (Plan of Improvement)

The Center will re-position or re-install equipment, as needed, and will make all such equipment inaccessible to children.

Correction Deadline: 5/7/2019

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in Classroom H a staff members purse was located in an unlocked cabinet accessible to children on this date.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 5/7/2019

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that there was a large hole in the wall beside the bathroom in Classroom B and a hole in the wall behind the door in Classroom E.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 5/7/2019

591-1-1-.26 Playgrounds(CR)

Not Met

Technical Assistance

591-1-1-.26 - Discussed maintenance of resilient surface. Please fluff and redistribute. Consultant discussed monitoring the fence and playground area for normal wear and tear (i.e. insect nests, rusting equipment, entrapment hazards, etc.) with the director on this date. Please check the playground daily and complete repairs as needed to prevent potential incidents involving children and/or staff.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that following hazards were observed on the playgrounds:

Playground B and Playground D: There were exposed tree roots causing a potential tripping hazard. Playground C: Contained a hole in the ground around a broken gutter piece causing a potential tripping hazard

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 5/7/2019

| | Health and Hygiene |
|---|--------------------|
| | |
| 591-1-110 Diapering Areas & Practices(CR) | Met |
| Comment | |
| Proper diapering procedures observed. | |
| 591-1-117 Hygiene(CR) | Met |

591-1-1-.17 Hygiene(CR)

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Comment

Documentation for medication dispensing observed complete.

Safety

Met

591-1-1.11 Discipline(CR)

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Comment

Pleasant naptime environment observed.

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that one crib sheet was not tight-fitting on this date.

POI (Plan of Improvement)

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

Correction Deadline: 5/7/2019

Records Reviewed: 15 Records with Missing/Incomplete Components: 0 Staff # 1 Met Date of Hire: 02/26/2019 Staff # 2 Met Date of Hire: 11/09/2016 Staff # 3 Met Date of Hire: 10/12/2015 Staff # 4 Met Date of Hire: 01/05/2015 Staff # 5 Met Date of Hire: 03/26/2019 Staff # 6 Met Date of Hire: 02/16/2015 Staff # 7 Met Date of Hire: 01/02/2008 Staff # 8 Met Date of Hire: 12/05/2015

Met

Met

Not Met

Staff Records

| Staff # 9 Date of Hire: 08/02/2018 | Met |
|--|-----|
| Staff # 10 Date of Hire: 07/27/1987 | Met |
| Staff # 11 Date of Hire: 04/24/2019 | Met |
| Staff # 12 Date of Hire: 10/05/2006 | Met |
| Staff # 13 Date of Hire: 08/02/2018 | Met |
| Staff # 14 Date of Hire: 02/06/2017 | Met |
| Staff # 15 Date of Hire: 08/15/2016 | Met |
| Staff Credentials Reviewed: 15 | |

| 591-1-109 Criminal Records and Comprehensive Background Checks(CR) | Met |
|--|--------------------|
| Comment | |
| Criminal record checks were observed to be complete. | |
| Comment | |
| Director provided three files for employees hired since last visit October 29, 2018. | |
| 591-1-131 Staff(CR) | Met |
| Comment | |
| Staff observed to be compliant with applicable laws and regulations. | |
| Staffi | ng and Supervision |
| | |
| 591-1-132 Staff:Child Ratios and Group Size(CR) | Met |
| Comment | |
| Center observed to maintain appropriate staff:child ratios. | |
| 591-1-132 Supervision(CR) | Met |
| Comment | |

Adequate supervision observed on this date.