



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/14/2020 **VisitType:** Complaint Closure from visit on 10/09/2020 **Arrival:** 11:00 AM **Departure:** 12:30 PM

CCLC-48426

Connect Learning Academy

3915 Old Gordon Road Atlanta, GA 30331 Fulton County
 (404) 691-3456 toshabaker@yahoo.com

Regional Consultant

Michelle Smith

Phone: (404) 478-8183
 Fax: (678) 717-5636
 michelle.smith@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation		
10/14/2020	Complaint Closure	Good Standing
10/09/2020	Complaint Investigation & Monitoring Visit	Good Standing
09/14/2020	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Tosha Baker, Program Official

Date

Michelle Smith , Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 10/14/2020 **VisitType:** Complaint Closure from visit on 10/09/2020 **Arrival:** 11:00 AM **Departure:** 12:30 PM

CCLC-48426

Connect Learning Academy

3915 Old Gordon Road Atlanta, GA 30331 Fulton County
(404) 691-3456 toshabaker@yahoo.com

Mailing Address
Same

Regional Consultant

Michelle Smith

Phone: (404) 478-8183

Fax: (678) 717-5636

michelle.smith@dec.al.ga.gov

The following information is associated with a Complaint Closure:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding Associated with Complaint

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on Consultant observation, staff statements and interviews, and children's interviews that the floors in the C-Mld Back Classroom near the exit door had water damage, and the carpet was damp with water from heavy rains.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary. Center will be replaced or shampoo the carpet to eliminate the wet carpet and mildew odor in the classroom. In addition, the floors in the classroom near the rear exit door will be repaired or replaced.

Correction Deadline: 10/30/2020

Finding Associated with Complaint

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on investigative findings that the C-Mid Back Classroom flooded with water during the past few weeks due to the heavy rain and the carpet have a mildew odor.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs to the leaks in the doors or ceiling, and repair or replace the floors. In addition, the Center will have the carper replaced or a heavy shampoo. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/30/2020