



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/11/2020    **VisitType:** Monitoring Visit    **Arrival:** 11:00 AM    **Departure:** 1:45 PM

**CCLC-48375**

**Childcare Network #312**

9315 Conners Road Villa Rica, GA 30180 Douglas County  
(770) 456-0777 cni312@childcarenetwork.com

**Regional Consultant**

Laura Swann

Phone: (706) 855-3454

Fax: (706) 434-7641

laura.swann@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>		
03/11/2020	Monitoring Visit	Good Standing
11/22/2019	Complaint Closure	Good Standing
11/13/2019	Complaint Investigation Follow Up	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 1L	Infants	2	4	C	14	C	NA	NA	Floor Play
Main	B - 2L	Three Year Olds and Four Year Olds	2	15	C	20	C	NA	NA	Lunch
Main	C - 3L GA PreK	PreK	2	17	C	21	C	NA	NA	Outside
Main	D - 4L	One Year Olds and Two Year Olds	2	5	C	15	C	NA	NA	Transitioning, Nap
Main	E - 3R GA PreK	PreK	2	16	C	20	C	NA	NA	Lunch
Main	F-2R GA PreK	PreK	2	17	C	20	C	NA	NA	Lunch
Main	G - 1R	One Year Olds	1	6	C	16	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 126						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 80			Total Capacity @35 sq. ft.: 126			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Area A - 6 wk to 23 mths	30	C
Main	Area B - School Age	48	C
Main	Area C - 24 to 35 mths	31	C

**Comments**

Plan of Improvement: Developed This Date 03/11/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Leslie James, Program Official

Date

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Laura Swann, Consultant

Date



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### Findings Report

**Date:** 3/11/2020 **VisitType:** Monitoring Visit **Arrival:** 11:00 AM **Departure:** 1:45 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in classroom D 4L in an unlocked cabinet under the diaper changing table were two cans of "Lysol" disinfectant spray.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. The teacher locked the cabinets.

**Correction Deadline: 3/11/2020**

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Comment**

Please continue to spray paint tree roots as needed, fill holes, fluff and redistribute resilient surfacing as needed.

**Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that 2 of 6 swing chains were rusted.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 3/21/2020**

<b>Health and Hygiene</b>
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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)****Not Met****Finding**

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that the following classrooms did not have warm running water for the child size sinks: B 2L, C 3L, D 4L, E 3R and F 2R

**POI (Plan of Improvement)**

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance. The center will ensure all classrooms have warm running water by making sure the warm water was turned on.

**Correction Deadline: 3/13/2020**

**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete.

<b>Safety</b>
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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.36 Transportation(CR)****Technical Assistance****Comment**

Complete documentation of transportation observed.

**Technical Assistance**

591-1-1-.36(4)(b) - Please ensure interior of vehicle flooring is cleaned when needed.

**Correction Deadline: 3/12/2020**

<b>Sleeping &amp; Resting Equipment</b>
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**Technical Assistance**

591-1-1-.30(1)(b)1 - Please monitor the mats for wear and repair when needed.

**Correction Deadline: 3/11/2020****Staff Records****Records Reviewed: 13****Records with Missing/Incomplete Components: 0**

Staff # 1 Date of Hire: 10/22/2018	Met
Staff # 2 Date of Hire: 01/04/2019	Met
Staff # 3 Date of Hire: 07/30/2019	Met
Staff # 4 Date of Hire: 12/16/2019	Met
Staff # 5 Date of Hire: 02/26/2019	Met
Staff # 6 Date of Hire: 07/15/2019	Met
Staff # 7 Date of Hire: 11/07/2019	Met
Staff # 8 Date of Hire: 04/28/2017	Met
Staff # 9 Date of Hire: 12/16/2019	Met
Staff # 10 Date of Hire: 06/04/2019	Met
Staff # 11 Date of Hire: 02/11/2020	Met
Staff # 12 Date of Hire: 01/16/2020	Met
Staff # 13	Met

Date of Hire: 02/29/2020

**Staff Credentials Reviewed: 9**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided 8 file(s) for employees hired since last visit.

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.