



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/17/2020 **VisitType:** Licensing Study

Arrival: 2:30 PM

Departure: 4:30 PM

CCLC-47217

Primrose School at Bentwater

3664 Cedarcrest Road Acworth, GA 30101 Paulding County
 (770) 529-3925 aroper@primrosebentwater.com

Regional Consultant

Jennifer Bailey

Phone: (770) 357-7024

Fax: (770) 357-7023

jennifer.bailey@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/17/2020	Licensing Study	Good Standing	
07/29/2020	Complaint Closure	Good Standing	
07/22/2020	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants	2	7	C	8	C	NA	NA	Feeding, Floor Play
Main	B- 1R	Infants	2	4	C	12	C	NA	NA	Floor Play, Feeding
Main	C- 2L	One Year Olds	2	9	C	12	C	NA	NA	Free Play
Main	D- 3L	One Year Olds and Two Year Olds	2	16	C	16	C	NA	NA	Centers, Diapering
Main	E- 4L	Two Year Olds	2	13	C	16	C	NA	NA	Centers
Main	F- 5L	Three Year Olds and Four Year Olds	3	22	C	26	C	NA	NA	Story
Main	G- 6L	Three Year Olds	2	17	C	24	C	NA	NA	Outside
Main	H- 2R	Four Year Olds and Five Year Olds	4	20	C	25	C	NA	NA	Transitioning
Main	I- 1 Far Right	Three Year Olds and Four Year Olds	2	16	C	24	C	NA	NA	Outside
Main	J- 2nd Far Right	Four Year Olds	2	14	C	24	C	NA	NA	Story
Main	School age room	Five Year Olds	2	15	C	32	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 219						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 153			Total Capacity @35 sq. ft.: 219			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- R. Infants	14	C


Main	D- L. Back	41	C
Main	E- L. Front	36	C
Main	PRESCHOOL PLAYGROUND	51	C
Main	SCHOOL AGE PLAYGROUND	56	C

Comments

An Administrative Review was conducted on November 17, 2020. Staff files, children’s files, training, and background checks were all reviewed. A virtual inspection was conducted on November 19, 2020 with the Director and Owner. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on August 15, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation’s (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI’s website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child’s last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Valerie Santana, Program Official

Date

Jennifer Bailey, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed during the virtual walk through on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR) Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) Met

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR) Met

Comment

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition Met

Comment

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations Met

Comment

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Proper diapering procedures observed. Staff stated proper knowledge.

591-1-1-.17 Hygiene(CR) Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) Met

Comment

Documentation for medication dispensing observed complete. Please remember to have parents document what to look for for "as needed" medications.

Policies and Procedures

591-1-1-.27 Posted Notices Met

Comment

Observed all required posted notices.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date. Staff stated that redirection is used at the Center.

591-1-1-.13 Field Trips(CR)

Met

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

Met

Comment

A completed inspection was observed for all vehicles used in transporting children this date. Reminder to ensure all boxes are checked.

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Staff Records

Records Reviewed: 37

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 06/03/2019	
Staff # 2	Met
Date of Hire: 05/30/2006	
Staff # 3	Met
Date of Hire: 06/11/2018	
Staff # 4	Met
Date of Hire: 07/27/2020	
Staff # 5	Met
Date of Hire: 08/24/2020	
Staff # 6	Met
Date of Hire: 09/01/2007	
Staff # 7	Met
Staff # 8	Met

Date of Hire: 01/17/2005

Staff # 9 Met

Date of Hire: 08/18/2020

Staff # 10 Met

Date of Hire: 11/17/2020

Staff # 11 Met

Date of Hire: 08/19/2019

Staff # 12 Met

Date of Hire: 07/29/2005

Staff # 13 Met

Date of Hire: 07/08/2019

Staff # 14 Met

Date of Hire: 04/30/2018

Staff # 15 Met

Staff # 16 Met

Date of Hire: 10/19/2017

Staff # 17 Met

Date of Hire: 07/06/2018

Staff # 18 Met

Date of Hire: 01/05/2011

Staff # 19 Met

Staff # 20 Met

Date of Hire: 01/20/2020

Staff # 21 Met

Date of Hire: 05/31/2018

Staff # 22 Met

Date of Hire: 07/02/2018

Staff # 23 Met

Date of Hire: 08/15/2017

Staff # 24 Met

Records Reviewed: 37

Records with Missing/Incomplete Components: 0

Date of Hire: 03/12/2018

Staff # 25 Met

Date of Hire: 09/11/2019

Staff # 26 Met

Date of Hire: 05/11/2020

Staff # 27 Met

Date of Hire: 02/06/2017

Staff # 28 Met

Date of Hire: 02/05/2013

Staff # 29 Met

Date of Hire: 03/27/2017

Staff # 30 Met

Date of Hire: 01/01/2020

Staff # 31 Met

Staff # 32 Met

Date of Hire: 06/05/2017

Staff # 33 Met

Date of Hire: 06/05/2017

Staff # 34 Met

Date of Hire: 10/27/2020

Staff # 35 Met

Date of Hire: 08/05/2013

Staff # 36 Met

Date of Hire: 10/26/2020

Staff # 37 Met

Date of Hire: 10/05/2015

Staff Credentials Reviewed: 23

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR Met

Comment

Evidence observed of over 50% of center staff certified in First Aid and CPR. Reminder to ensure new staff are trained as required.

591-1-1-.33 Staff Training

Technical Assistance

Technical Assistance

591-1-1-.33(5) - Discussed ensuring that documentation of training hours remain on file. Additionally Consultant provided technical assistance regarding GaPDS and using that as a method of keeping training certificates.

Correction Deadline: 12/17/2020

591-1-1-.31 Staff(CR)

Met

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on August 15, 2020.

Correction Deadline: 11/17/2020

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.