



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/22/2020 **VisitType:** Monitoring Visit **Arrival:** 9:35 AM **Departure:** 1:35 PM

CCLC-47217

Primrose School at Bentwater

3664 Cedarcrest Road Acworth, GA 30101 Paulding County
(770) 529-3925 aroper@primrosebentwater.com

Regional Consultant

Octavia Humphrey

Phone: (770) 357-3234

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octavia.humphrey@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation		
07/22/2020	Complaint Investigation & Monitoring Visit	Good Standing
11/25/2019	Licensing Study	Good Standing
02/26/2019	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A- 1L	Infants and One Year Olds	2	7	C	8	C	NA	NA	Floor Play	
Main	B- 1R	Infants	1	5	C	12	C	NA	NA	Floor Play, Feeding	
Main	C- 2L	One Year Olds	1	8	C	12	C	NA	NA	Free Play	
Main	D- 3L	One Year Olds and Two Year Olds	2	12	C	16	C	NA	NA	Free Play	
Main	E- 4L	Two Year Olds	1	10	C	16	C	NA	NA	Snack	
Main	F- 5L	Two Year Olds and Three Year Olds	2	19	C	26	C	NA	NA	Free Play	
Main	G- 6L	Three Year Olds and Four Year Olds	1	15	C	24	C	NA	NA	Outside	
Main	H- 2R	Four Year Olds and Five Year Olds	1	14	C	25	C	NA	NA	Outside	
Main	I- 1 Far Right	Five Year Olds	1	12	C	24	C	NA	NA	Outside	
Main	J- 2nd Far Right	Three Year Olds and Four Year Olds	2	19	C	24	C	NA	NA	Free Play	
Main	School age room	Six Year Olds and Over	2	18	C	32	C	NA	NA	Free Play	
Total Capacity @35 sq. ft.: 219						Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 139						Total Capacity @35 sq. ft.: 219				Total Capacity @25 sq. ft.: 0	

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- R. Infants	14	C
Main	D- L. Back	41	C

Main	E- L. Front	36	C
Main	PRESCHOOL PLAYGROUND	51	C
Main	SCHOOL AGE PLAYGROUND	56	C

Comments

The purpose of today's visit was to conduct a MV/CI and to follow-up from the previous visit conducted on 11/25/2019. Consultant completed the MV on this date. The CI remain open on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Valerie Santana, Program Official

Date

Octavia Humphrey, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) **Met**

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR) **Met**

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

Discussed SIDS and infant sleeping position.

Staff Records

Records Reviewed: 31

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 06/03/2019

Staff # 2 Met

Date of Hire: 05/30/2006

Staff # 3 Met

Date of Hire: 06/11/2018

Staff # 4 Met

Date of Hire: 09/01/2007

Staff # 5 Met

Date of Hire: 01/17/2005

Staff # 6 Met

Date of Hire: 08/19/2019

Staff # 7 Met

Date of Hire: 07/29/2005

Staff # 8 Met

Date of Hire: 07/08/2019

Staff # 9 Met

Date of Hire: 04/30/2018

Staff # 10 Met

Staff # 11 Met

Date of Hire: 10/19/2017

Staff # 12 Met

Date of Hire: 11/18/2019

Staff # 13 Met

Staff # 14 Met

Staff # 15 Met

Date of Hire: 01/05/2011

Staff # 16 Met

Date of Hire: 01/20/2020

Staff # 17 Met

Date of Hire: 05/31/2018

Staff # 18 Met

Date of Hire: 07/02/2018

Staff # 19 Met

Date of Hire: 08/15/2017

Staff # 20 Met

Date of Hire: 03/12/2018

Staff # 21 Met

Date of Hire: 09/11/2019

Staff # 22 Met

Date of Hire: 05/11/2020

Records Reviewed: 31

Records with Missing/Incomplete Components: 0

Staff # 23 Date of Hire: 02/06/2017	Met
Staff # 24 Date of Hire: 02/05/2013	Met
Staff # 25 Date of Hire: 03/27/2017	Met
Staff # 26 Date of Hire: 01/01/2020	Met
Staff # 27	Met
Staff # 28 Date of Hire: 06/05/2017	Met
Staff # 29 Date of Hire: 06/05/2017	Met
Staff # 30 Date of Hire: 08/05/2013	Met
Staff # 31 Date of Hire: 10/05/2015	Met

Staff Credentials Reviewed: 23

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR **Met**

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.