



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/26/2019    **VisitType:** Licensing Study    **Arrival:** 8:40 AM    **Departure:** 12:30 PM

**CCLC-46**

**Primrose School of Cumming - East**

1245 Sanders Rd. Cumming, GA 30041 Forsyth County  
(770) 889-9900 admin@primrosecummingeast.com

**Regional Consultant**

Mandi Sloan

Phone: (770) 357-5097

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mandi.sloan@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/26/2019	Licensing Study	Good Standing	
02/13/2019	Monitoring Visit	Good Standing	
10/16/2018	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L- Left	One Year Olds	2	6	C	10	C	NA	NA	Diapering, Circle Time
Main	1L-Right	Two Year Olds	3	15	C	20	C	NA	NA	Circle Time
Main	1R-left	One Year Olds	2	4	C	8	C	NA	NA	Free Play
Main	1R-Right	Infants	2	9	C	13	C	NA	NA	Floor Play, Feeding
Main	2R-Back	PreK	1	9	C	20	C	27	C	Centers
Main	2R-Front	Four Year Olds	1	12	C	21	C	29	C	Centers
Main	Back-Back	Three Year Olds	2	15	C	19	C	27	C	Circle Time
Main	Back-Front	Two Year Olds	2	14	C	21	C	30	C	Circle Time

Total Capacity @35 sq. ft.: 132

Total Capacity @25 sq. ft.: 164

Total # Children this Date: 84

Total Capacity @35 sq. ft.: 132

Total Capacity @25 sq. ft.: 164

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	26	C
Main	Playground B	76	C
Main	Playground C	73	C
Main	Playground D	35	C

**Comments**

The purpose of today's visit is to conduct a licensing study visit and to follow up on the previous visit conducted on February 13, 2019.

Plan of Improvement: Developed This Date 08/26/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Dione Essinger, Program Official

Date

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Mandi Sloan, Consultant

Date



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### Findings Report

**Date:** 8/26/2019    **VisitType:** Licensing Study    **Arrival:** 8:40 AM    **Departure:** 12:30 PM

#### CCLC-46

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** **Met**

#### Comment

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **Met**

#### Comment

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)** **Met**

#### Comment

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Correction Deadline: 2/13/2019**

**Corrected on 8/26/2019**

**.25(13) - The previous citation was corrected on this date as no hazards were found to be accessible to children.**

**Correction Deadline: 2/15/2019**

**Corrected on 8/26/2019**

**.25(3) - The previous citation was corrected on this date as outside screens have been removed.**

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**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that a crack in the black plastic border, exposing a sharp plastic edge, (measuring four inches long) was present on the toddler playground (left side of building).

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 9/5/2019****Technical Assistance**

591-1-1-.26(8) - Consultant discussed with provider to ensure the resilient surface is redistributed under fall zones when the rains stop and ground dries out from recent rains.

**Correction Deadline: 9/5/2019**

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**Food Service**

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**591-1-1-.15 Food Service & Nutrition****Met****Comment**

Please ensure that infant feeding forms are updated regularly.

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete. Provider not currently dispensing medication and is no longer dispensing OTC medication.

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**Safety**

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**591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

Correction Deadline: 2/13/2019

Corrected on 8/26/2019

.36(4)(b) - The previous citation was corrected on this date as the bus seats exposing the foam were observed to covered with Electrical Tape. Consultant discussed with provider to ensure the tape remains in place.

Correction Deadline: 8/26/2019

Corrected on 8/26/2019

.36(7)(c)2. - The previous citation was corrected on this date as transportation records were observed to be complete. Consultant discussed with provider to ensure an "A" is used for am and pm columns when a child is absent from the program.

Correction Deadline: 2/14/2019

Corrected on 8/26/2019

.36(7)(c)3. - The previous citation was corrected on this date as arrival and departure times on transportation forms were observed to be complete.

**Sleeping & Resting Equipment**

**Comment**

Discussed SIDS and infant sleeping position.

**Staff Records**

**Records Reviewed: 19**

**Records with Missing/Incomplete Components: 3**

Staff # 1	Met
Date of Hire: 01/20/2005	
Staff # 2	Met
Date of Hire: 08/08/2016	
Staff # 3	Met
Staff # 4	Met
Staff # 5	Not Met
Date of Hire: 01/16/2017	
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 6	Not Met
Date of Hire: 03/08/2019	
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 7	Met

**Records Reviewed: 19****Records with Missing/Incomplete Components: 3**

Date of Hire: 06/14/2018

Staff # 8 Met

Date of Hire: 01/12/2018

Staff # 9 Met

Staff # 10 Met

Date of Hire: 08/02/2019

Staff # 11 Met

Date of Hire: 07/10/2019

Staff # 12 Met

Date of Hire: 08/18/2014

Staff # 13 Met

Date of Hire: 08/17/2016

Staff # 14 Met

Date of Hire: 06/27/2016

Staff # 15 Met

Date of Hire: 05/20/2019

Staff # 16 Not Met

Date of Hire: 11/27/2018

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 17 Met

Date of Hire: 06/06/2019

Staff # 18 Met

Date of Hire: 08/20/2012

Staff # 19 Met

Date of Hire: 10/20/2012

**Staff Credentials Reviewed: 5****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met****Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR Not Met**

**Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that four staff members did not have valid evidence of CPR and First Aid Training.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

**Correction Deadline: 9/25/2019**

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**591-1-1-.33 Staff Training** **Met**

**Correction Deadline: 2/15/2019**

**Corrected on 8/26/2019**

**.33(6) - Previous citation was corrected on this date as annual training for 2018 was observed to be complete.**

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**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Adequate supervision observed on this date.