



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/13/2019    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 11:25 AM    **Departure:** 2:00 PM

**CCLC-46654**

**Primrose School at Oregon Park**

3690 Largent Way Marietta, GA 30064 Cobb County  
 (770) 421-0369 nicole.camplen@gmail.com

**Regional Consultant**

Leslie Pettis

Phone: (770) 357-7022

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leslie.pettis@decals.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>		
03/13/2019	Complaint Investigation Follow Up	Good Standing
12/03/2018	Licensing Study	Good Standing
06/13/2018	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1st Left Back	Four Year Olds and Five Year Olds	3	26	C	28	C	40	C	Story
Main	B- 1st Left Front	Five Year Olds	1	8	C	19	C	26	C	Story
Main	C- 2nd Left Front	One Year Olds	3	9	C	14	C	NA	NA	Floor Play
Main	D- 2nd left Back	Infants	3	11	C	14	C	NA	NA	Feeding,Nap,Floor Play
Main	E- 2nd Right Back	One Year Olds and Two Year Olds	3	16	C	17	C	NA	NA	Nap,Transitioning
Main	F- 2nd Right Front	Two Year Olds	2	14	C	17	C	NA	NA	Nap,Transitioning
Main	G- 1st Right Front	Three Year Olds	3	15	C	16	C	NA	NA	Nap,Transitioning
Main	H- 1st Right Back	Three Year Olds and Four Year Olds	2	14	C	14	C	NA	NA	Nap,Transitioning

Total Capacity @35 sq. ft.: 139

Total Capacity @25 sq. ft.: 158

Total # Children this Date: 113

Total Capacity @35 sq. ft.: 139

Total Capacity @25 sq. ft.: 158

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Front Left	40	C

Main	B- Back Left	15	C
Main	C-Front Right	37	C
Main	D- Right Back	28	C

**Comments**

March 13, 2019 - The purpose of this visit was to conduct a Complaint Investigation and follow up from previous visit conducted on December 3, 2018. Investigative findings were not concluded on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Aghai Anja, Program Official

Date

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Leslie Pettis, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 12/3/2018

Corrected on 3/13/2019

.30(2) - Previous citation corrected in that no items were observed inside the cribs on this date.

### Staff Records

Records Reviewed: 27

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 01/03/2017	
Staff # 2	Met
Date of Hire: 03/16/2017	
Staff # 3	Met
Date of Hire: 01/24/2017	
Staff # 4	Met
Date of Hire: 11/28/2016	
Staff # 5	Met
Date of Hire: 01/24/2017	
Staff # 6	Met
Date of Hire: 05/07/2018	

Staff # 7 Date of Hire: 08/15/2018	Met
Staff # 8 Date of Hire: 11/28/2016	Met
Staff # 9 Date of Hire: 01/24/2017	Met
Staff # 10 Date of Hire: 06/12/2017	Met
Staff # 11 Date of Hire: 01/07/2019	Met
Staff # 12 Date of Hire: 11/27/2017	Met
Staff # 13 Date of Hire: 11/26/2018	Met
Staff # 14 Date of Hire: 09/24/2018	Met
Staff # 15 Date of Hire: 01/24/2017	Met
Staff # 16 Date of Hire: 05/04/2022	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 17 Date of Hire: 01/24/2017	Met
Staff # 18 Date of Hire: 08/07/2017	Met
Staff # 19 Date of Hire: 01/24/2017	Met
Staff # 20 Date of Hire: 01/24/2017	Met
Staff # 21 Date of Hire: 01/24/2017	Met

**Records Reviewed: 27**

**Records with Missing/Incomplete Components: 0**

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Staff # 22	Met
Date of Hire: 11/28/2016	
Staff # 23	Met
Date of Hire: 01/21/2019	
Staff # 24	Met
Date of Hire: 01/24/2017	
Staff # 25	Met
Date of Hire: 01/24/2017	
Staff # 26	Met
Date of Hire: 03/12/2018	
Staff # 27	Met
Date of Hire: 05/21/2018	

**Staff Credentials Reviewed: 27**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Director provided two file(s) for employees hired since last visit.